	CANEHILL Docket: 1356857 - 72717	11/2/2011
Item	Document	
1.	Request/approval to study for discontinuance (05/04/2011)	<u>~</u>
2.	Notice (if appropriate) to Headquarters of suspension	₩.
3.	Notice (if appropriate) to customers/district personnel of suspension	⊽
4.	Highway map with community highlighted (05/06/2011)	□
5.	Eviction notice (if appropriate) (05/06/2011)	₩.
6.	Building inspection report and original photos of building deficiencies (if appropriate) (05/27/2011)	□ □
7.	Post Office and community photos (05/27/2011)	マ
8.	PS Form 150, Postmaster Workload Information (05/31/2011)	Ţ,
9.	Worksheet for calculating work service credit (05/27/2011)	되
10.	Window transaction record (05/26/2011)	ঢ়
11.	Record of incoming mail (05/26/2011)	되
12.	Record of dispatched mail (05/26/2011)	দ
13.	Administrative postmaster/OIC comments (05/20/2011)	ম
14.	Inspection Service/local law enforcement vandalism reports (05/10/2011)	₽.
15.	Post Office fact sheet (05/27/2011)	₽ V
16.	Community fact sheet (05/27/2011)	प
17.	Alternate service options/cost analysis (05/27/2011)	ঘ
18.	Form 4920, Post Office Fact Sheet (05/27/2011)	ا ا
19.	Recommendation and Service Replacement Type (06/01/2011)	অ
20.	Questionnaire instruction letter to postmaster/OIC (06/27/2011)	ত
21.	Cover letter, questionnaire, and enclosures (06/09/2011)	□
22.	Returned customer questionnaires and Postal Service response letters (06/09/2011)	V
23.	Analysis of questionnaires (06/27/2011)	ঘ
24.	Community meeting roster (06/27/2011)	□
25.	Community meeting analysis (06/27/2011)	ঘ

26.	Community meeting letter (06/09/2011)	▽
27.	Petition and Postal Service response letter (if appropriate) (01/01/1900)	্য
28.	Congressional inquiry and Postal Service response letter (if appropriate) (01/01/1900)	되
29.	Proposal checklist (#5/27/2011)	V
30.	District notification to Government Affairs (06/29/2011)	□
31.	Instructions to postmaster/OIC to post proposal (06/28/2011)	□ □
32.	Invitation for comments exhibit (06/29/2011)	₽
33.	Proposal exhibit	マ
34.	Comment form exhibit (06/28/2011)	₽ P
35.	Instructions for postmaster/OIC to remove proposal (09/06/2011)	্
36.	Round-date stamped proposals and invitations for comments from affected offices (09/06/2011)	ন
37.	Notification of taking proposal and comments under internal consideration (09/06/2011)	V
38.	Proposal comments and Postal Service response letters (09/06/2011)	ঘ
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	ঘ
40.	Analysis of comments (09/06/2011)	₽ V
41.	Revised proposal (if appropriate) (09/06/2011)	ঢ়
42.	Updated PS Form 4920 (if appropriate) (05/27/2011)	□ □
43.	Certification of record (09/06/2011)	V
44.	Log of Post Office discontinuance actions (09/06/2011)	ঘ
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (09/06/2011)	ঘ
46.	Headquarters' acknowledgment of receipt of record (09/11/2011)	ঘ
47.	Final determination transmittal letter from Headquarters (09/26/2011)	V
48.	Instruction letter to postmaster/OIC on posting (09/29/2011)	⊽
49.	Round-date stamped final determination cover sheets (11/01/2011)	▽
50.	Postal Bulletin Post Office Change Announcement ()	Г
51.	Vice president, Delivery and Retail, instruction letter (09/26/2011)	₽ I

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05/04/2011

DAVID CAMP DISTRICT MANAGER ARKANSAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the AR03 congressional district.

CANEHILL Post Office Name: 72717-9998 Zip+4 Code: 55 EAS Level: Finance Number: 041530 County: Washington LINCOLN Proposed Admin Office: 4.0 ADMIN Miles Away: LINCOLN Near Office Name: Near Miles Away: 4.0 Number of Customers: Post Office Box: 191 0 General Delivery: 310 Rural Route (RR): Highway Contract Route (HCR): 19 Intermediate RR: 0 0 Intermediate HCR: 0 City Delivery: Total Customers: Yes NO ZIP Code ZIP Code Change: Yes 🖊 NO 🗌 Maintain Town Name:

The above office became vacant when the postmaster passed away on 10/16/2009.

This office is vacant and earns 1.3 hrs per day. Canehill is an unincorporated community in Cane Hill Township, Washington County, Arkansas, United States. Canehill is on Arkansas Highway 45 about 25 miles (40 km) southwest of Fayetteville and 7 miles (11 km) east of the Oklahoma border. Considered a postal designation (ZIP code 72717), the population of the ZCTA was 847[1] at the 2000 census. It is part of the Fayetteville—Springdale—Rogers, AR-MO Metropolitan Statistical Area.

DIANE TINDLE

Manager, Post Office Operations

Approval to Study for Discontinuance:

Docket: 1356857 - 72717 Item Nbr: 1 Page Nbr: 2

Sound (pur)	05/04/2011
DISTRICT MANAGER ARKANSAS PFC	DATE

cc: Area Manager, Public Affairs and Communication



(501) 228-4171

Tele No:

(650) 577-5059

Fax No:

		NOTICE OF POST O	FFICE EMERGEN	CY SUSPENSION		
		1101102 01 1 001 0				
. Office						
lame: <u>CANEH</u>			5	State: AR	Zip Code:	72717
rea: SOUTH			District: County:	ARKANSAS PFC Washington		
ongressional Dist AS Grade:	trict: AR03 55			Finance Number:	041530	
		01 16 101 6	_		CPC	<u>, Гі</u>
ost Office:		Classified Station		Classified Branch		<u>ا_ا</u>
Thorowae n	o Emergen	cy Suspension for t	his office			
inere was in	o Emergent	y suspension for t	ilis office			
· Prepared by:	Jackie Stubi	tsch			oate:	05/27/2



	N	OTICE TO CUSTOMERS/	DISTRICT	PERSO	NNEL OF SUSPENSIO	N	
A. Office							
Name: CANE		<u>. </u>			State: AR	Zip (Code: <u>72717</u>
	HWEST			District:	ARKANSAS PFC Washington	•	<u> </u>
Congressional Dis EAS Grade:	strict: AR03 55	· · · · · · · · · · · · · · · · · · ·		County:	Finance Number	er: 04153	0
		01 (5 1.0)	_			_ _	СРО
Post Office:		Classified Station			Classified Branch		
There was no Em	nergency Suspe	ension for this office					
		•					
					,		
		·					
		•					
Prepared by:	Jackie Stub					Date:	05/27/2011
Title:	ARKANSA	S PFC Post Office Review	Coordinat	or			
Tele No:	(501) 228-4	4171 				Fax No:	(650) 577-5059





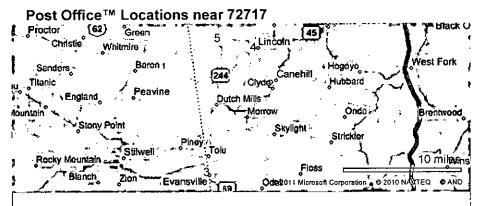


PRINT | BACK

DOCKET NO. ITEM NO.

PAGE

1356857



Post Office™ Location -MORROW 17149 HALE MOUNTAIN RD MORROW, AR 72749-9998 (800) ASK-USPS

(800) 275-8777 (479) 848-3111

0.9 mi

Business Hours Mon-Sat 8:00am-2:00pm

Sun closed

Mon-Fri

8:30am-12:00pm

Sat

Sun

Sat

Sun closed

10:00am-1:00pm

closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Location -CANEHILL 14311 HIGHWAY 45 CANEHILL, AR 72717-9998

(800) ASK-USPS (800) 275-8777

(479) 824-5938

4.5 mi

Business Hours Services PO Boxes Online 8:30am-3:00pm

Service hours may vary. Please check link for business hours.

Post Office™ <u>Location -</u> **EVANSVILLE** 20740 S HIGHWAY 59 EVANSVILLE, AR 72729-9998 (800) ASK-USPS

(800) 275-8777 (479) 848-3184

4.8 mi

Business Hours Services Mon-Fri PO Boxes Online 7:30am-1:00pm 1:30pm-4:00pm

Service hours may vary. Please check link for business hours.

4 Post Office™ Location -LINCOLN 304 W PRIDEMORE

DR LINCOLN, AR 72744-

9998 (800) ASK-USPS

(800) 275-8777 (479) 824-3250

7.1 mi

Business Hours

Mon-Fri 9:00am-1:00pm 2:00pm-4:00pm Sat

8:30am-10:30am Sun closed Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

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Post Office™ Location -SUMMERS 10591 S HIGHWAY 59

SUMMERS, AR 72769-9998 (800) ASK-USPS

(800) 275-8777 (479) 824-3439

8.2 mi

Business Hours

Mon-Fri 8:30am-12:00pm 12:30pm-4:30pm Sat

8:30am-11:30am Sun

closed

Services PO_Boxes Online

Service hours may vary. Please check link for business hours.

People and Business Search Find people and businesses at WhitePages.com

People Search
Search for a person and
perform a reverse lookup
on phone numbers and

addresses.

<u>Business Search</u> Search for a business by name or category nationwide. Reverse Phone Number
See who is calling you

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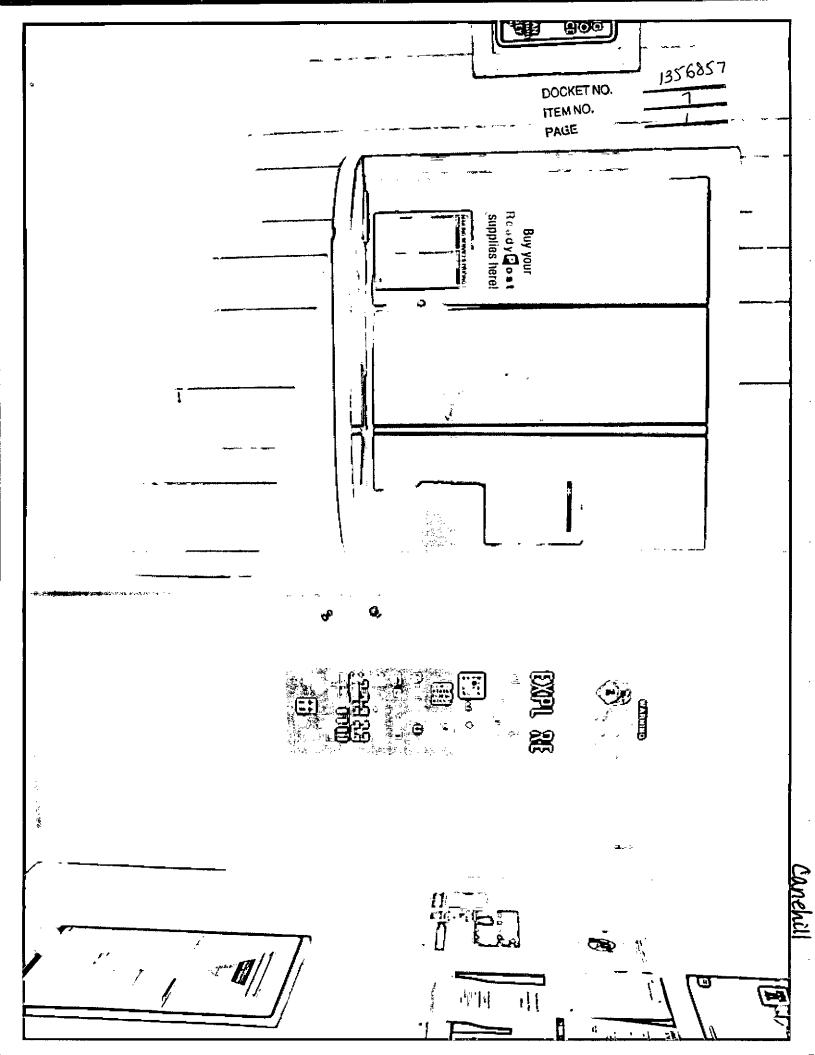
Yellow Pages, White Pages

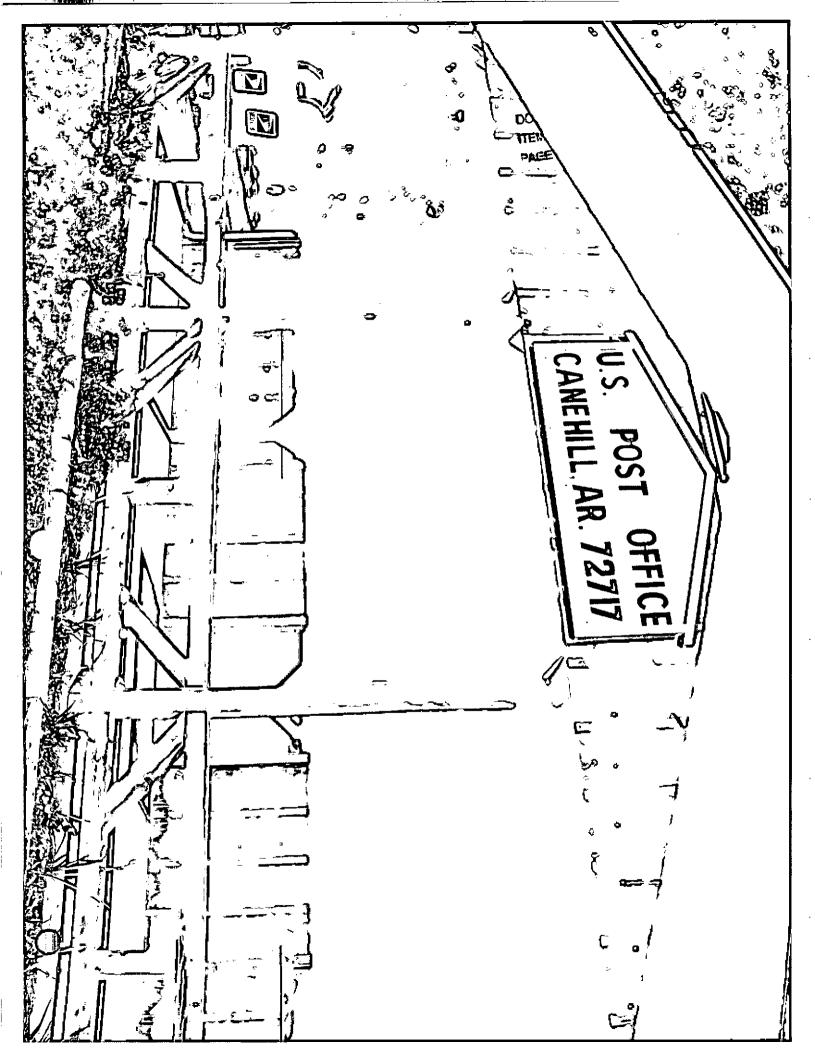


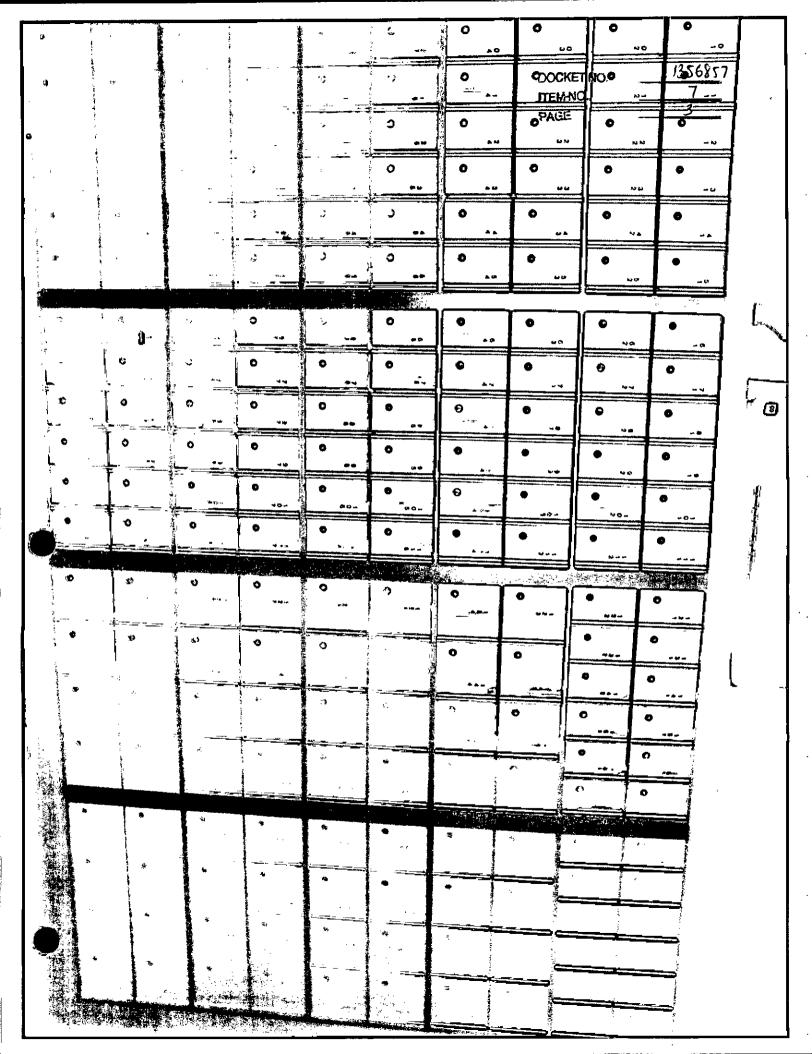
				Eviction	Notice			
A, Office								
	ANEHILL				_	State: AR	Zip	Code: <u>72717</u>
	DUTHWEST				District:	ARKANSAS PFC		
Congression	al District:	AR03			County:	Washington		
EAS Grade:		55				Finance Number	: <u>0415</u> 3	30
Post Office:			Classified Station			Classified Branch		СРО 🔲
				.—			,	
There was no	eviction not	ice for thi	s office					
Prepared by:	: Jacki	e Stubitse	ch.			r	Date:	05/27/2044
Title:			FC Post Office Review	 Coordinat	or		Jaie.	05/27/2011
	-			Coordinat				(SEN)
Tele No:	(501)	228-417	1			F	ax No:	(650) 577-5059

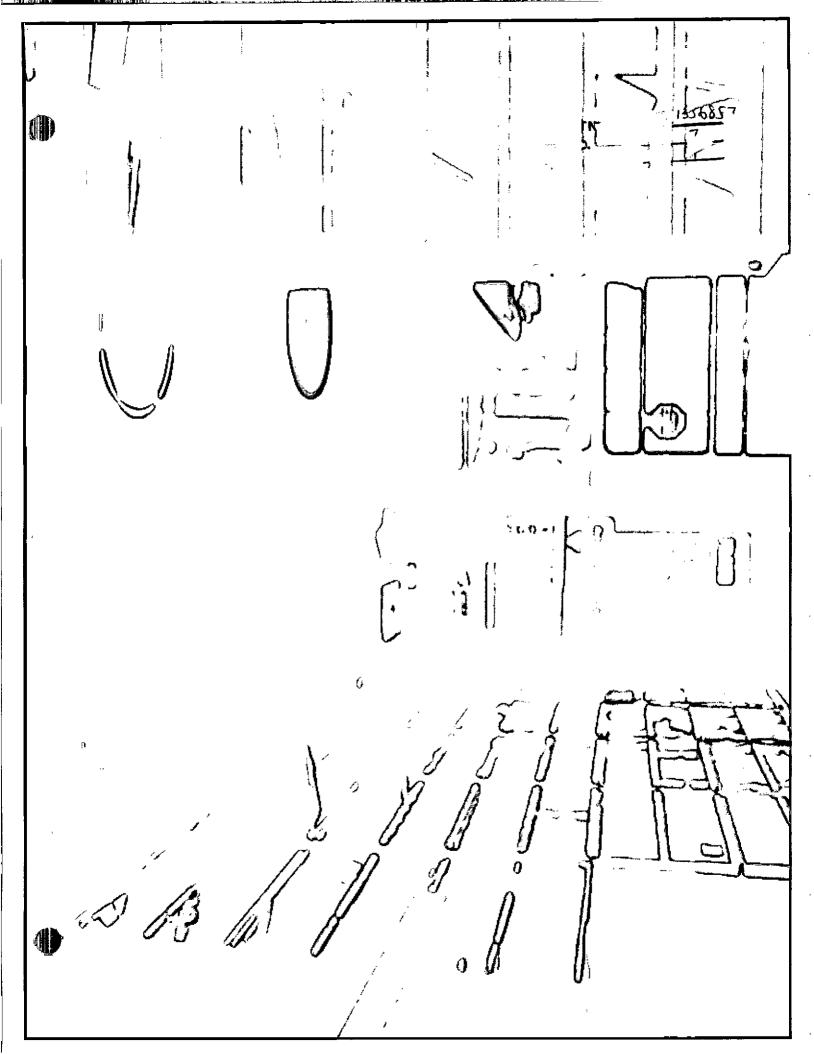


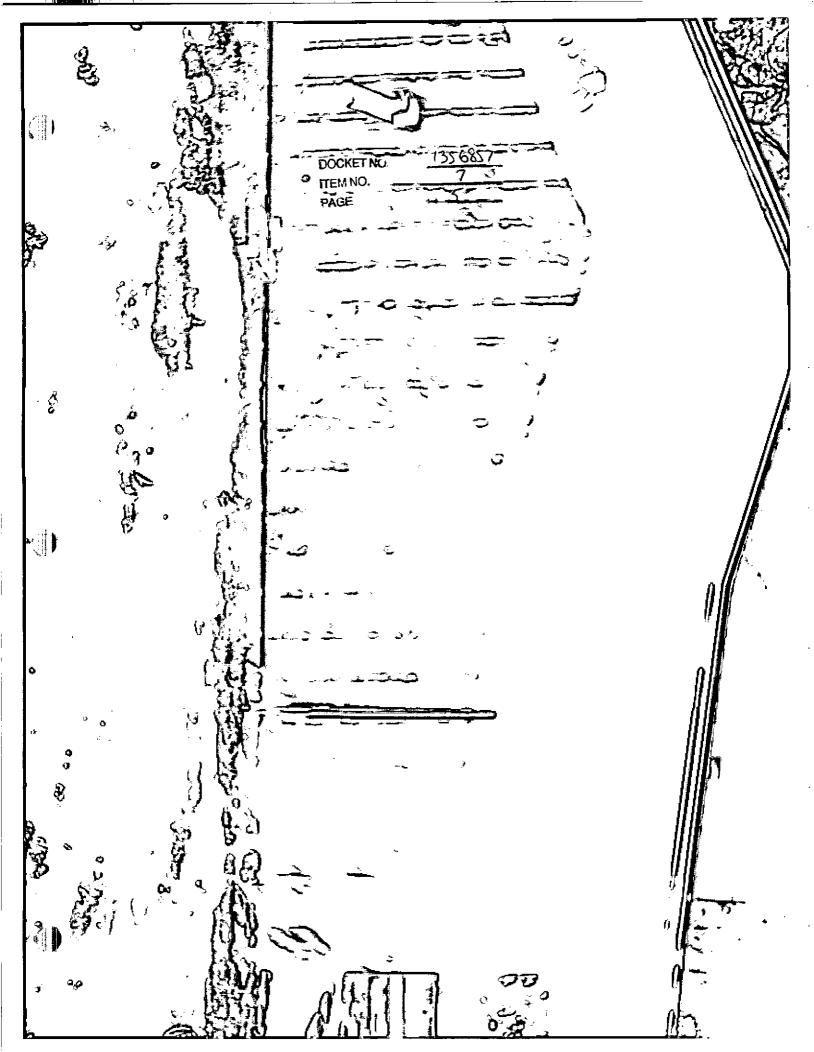
			Buildi	ng Inspection Re	port			
A, Office	1							
Name: Area:	CANEHIL SOUTHW sional Distri	CANEHILL SOUTHWEST ional District: AR03			State: AR ARKANSAS PFC Washington	R Zip Code: <u>72717</u>		
EAS Gra	de:	55			Finance Number	r: <u>04153</u> (
Post Offi	ce:		Classified Station		Classified Branch		СРО	
• There	was no	building	inspection report no	or photos for t	his office			
Prepare		Jackie Stub				Date:	05/27/2011	
Title:		ARKANSAS	S PFC Post Office Review	Coordinator	W-1			
Tele No:	•	(501) 228-4	171			Fax No:	(650) 577-5059	

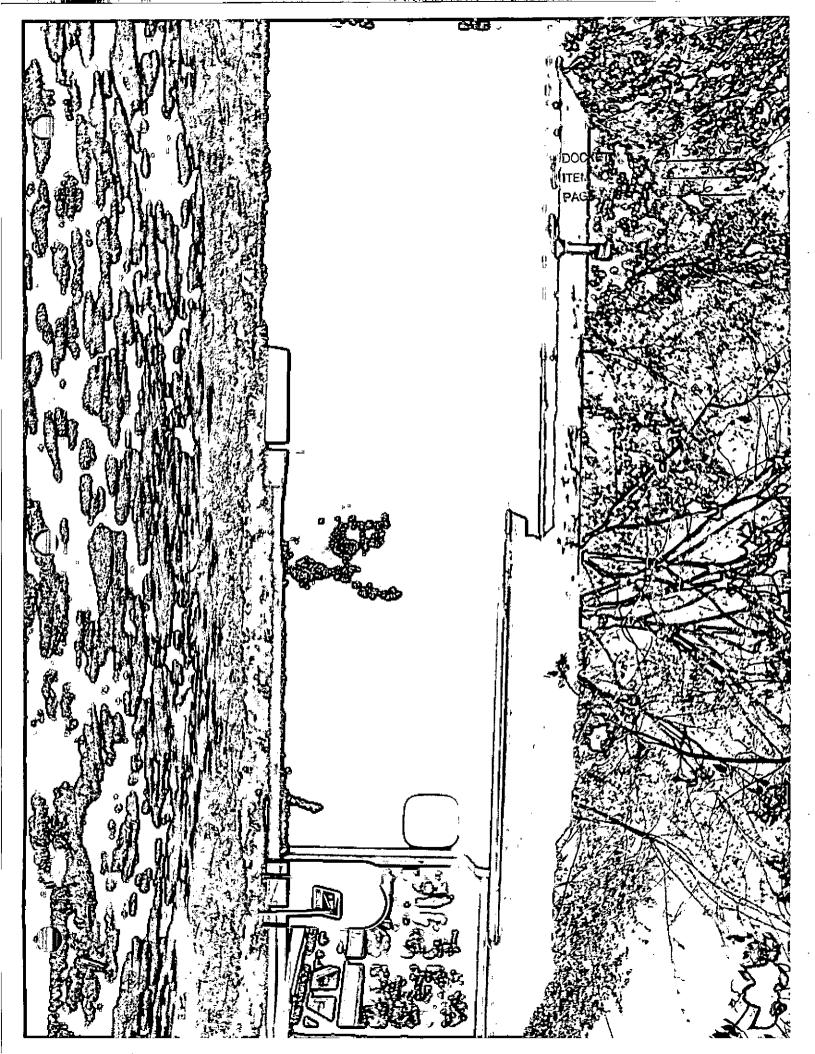


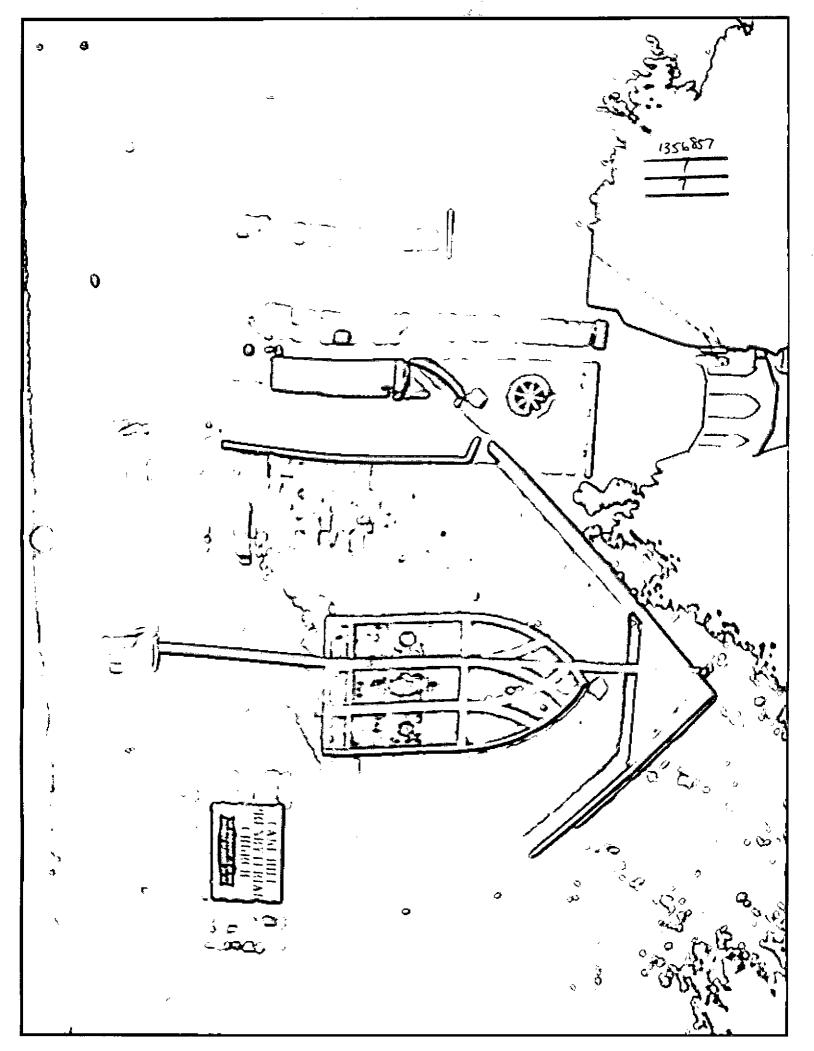


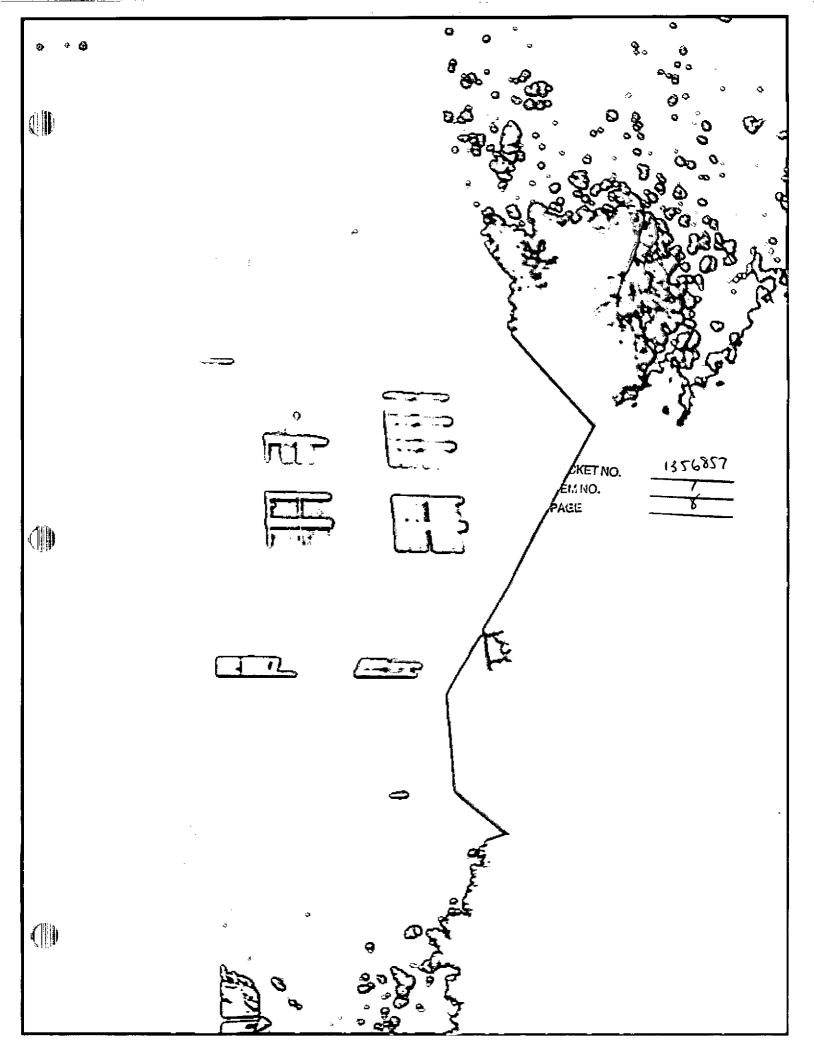












PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code CANEHILL, AR 72717	i	Postmaster's Signature Al	Date 05/10/2011
		Alexnander	
District Office, State & Zip Code ARKANSAS PFC, AR 72205		District Manager's Signature David Camp	Date 05/31/2011
(Check Box)			
✓ Vacancy Management Review		See Instru on Revers	
1. Current Office Level			55
2. Finance Number	(1-6)	04	1530
3. General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-15)		50
5. Possible City Deliveries	(16-20)		0
6. Administrative Rural Boxes Served	(21-25)		0
7. Intermediate Rural Boxes Served	(26-30)		0
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)		0
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)		19
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)		0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)		0
12. Number of Carrier Stations/Branches	(48-49)		0
13. Number of Finance Stations/Branches	(50-51)		0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)		0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes. "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56)		
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)	<u> </u>	N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Have MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(65)		N
PS Form 150, January 1983			

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	50	0
Possible City Deliveries	0	
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	19	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0_

Instructions

- 1. Enter current evaluated office level.
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal
 the total possible deliveries shown on Form 1821. Carrier Route
 Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier semination.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Entier the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier
 - (c) A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 19. Ooes office separate all incoming letter size mail to city, rural and/or star routes?
- 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

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Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for cal	culating Worl	kload Servic	e Credit (WSC) for Po	ost Offices		
Office Name:	CANEHILL	_						
Office Zip+4:	72717 -9998	_ District:	ARKANSAS	S PFC				
		£	Activity WSC	s				
General Delivery F	amilies Served (Item 3,	, PS Form 150	D)		0	X 1.0	=	0
Post Office Boxes/	Call Boxes Rented (Iter	m 4, PS Form	150)	<i></i>	. 50	X 1.0	=	50
Possible City Deliv	eries (Item 5, PS Form	150)			. 0	X 1.33	=	0
Administrative Rur	al Boxes Served (Item (6, PS Form 15	50)		. 0	X 1.0	=	0
Intermediate Rural	Boxes Served (Item 7,	PS Form 150	·)		. 0	X 0.7	=	0
	ponsibility for Intermed							
(Item 8, PS Form	า 150)					X 0.3	=	0
Administrative High	hway Contract/Star Rou	ute Boxes Ser	ved					
	ı 15Ó)					V 4.0	_	10
 Intermediate Highy	vay Contract/Star Route	a Ravas Sanu	~A		19	X 1.0	=	<u> 19</u>
	m 150)							
					0	X 0.7	=	0
	ponsibility for Intermedi fices (Item 11, PS Form				0	X 0.3	=	0
DONOS IOI GIIIGI ÇI		otal Activity W				^ 0.3	-	
		•	evenue WS0					
First	25	5 revenue unit			21 units	=	21.00	
Next		5 revenue unit		x —	0 units	=	0.00	
Next		0 revenue unit			0 units	=	0.00	
Next		0 revenue unit			0 units	=	0.00	
		f revenue unit		x —	0 units	=	0.00	
	Total revenue V	VSCs:					21.00	
Activity WSCs	69 + Revenue W	/SCs =2	1.00 Base	e WSCs	90.00	= EAS Grade	с	
Previous evaluatio	n: EAS grade	55				-		_
								_
	nange in service hours: exists, hours must reflec		ate EAS grad	de)	- :-	(if	appropriate)
Worksheet comple	ted by:							
JACKIE STUBITS	СН		JACI	KIE.M.STL	ЈВІТЅСН@Ц	JSPS.GOV		
Printed Name			— Sign	ature		 -		
ARKANSAS PFC [District Review Coordin	ator	05/2	7/2011				
Title			Date		-			
			2010					

Window Transaction Survey

		Win	dow Transaction Survey							
PO Name: CANEHILL ZIP+4: 72717 - 9998 Completed By: TANYA BOYLES										
Survey Period:	05/07/2011	through	05/20/2011							

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

			,					
Day/Date	Sales	Priority Parcels Money Orders (1.083)	Registered C.O.D	Settings	Box Rent	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 05/07	2	0	0	0	0	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	2	2	0	0	2	0	0	0
Tue - 05/10	2	1	0	0	0	0	1	0
Wed - 05/11	3	1	0	0	0	0	0	0
Thu - 05/12	2	0	0	0	0	0	0	0
Fri - 05/13	2	0	0	0	0	0	0	0
Sat - 05/14	1	0	0	0	0	0	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	3	1	0	0	0	0	0	0
Tue - 05/17	2	0	0	0	0	0	0	0
Wed - 05/18	2	0	0	0	0	0	0	0
Thu - 05/19	3	0	0	0	0	0	0	0
Fri - 05/20	2	1	0	0	0	0	0	0
TOTALS	26	6	0	0	2	0	1	0
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	1.7	0.5	0.0	0.0	0.5	0,0	0.1	0.0
Average Number Daily Transactions:			2.	9		ge Daily R ad in Min		2.8

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Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

CANEHILL 72717 - 9998

Dates Recorded

05/07/2011 through 05/20/2011

Date	Le	tters	FI	ats	Pa	rcels	01	ther
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/07	18	28	0	10	1	1	0	0
Sun - 05/08	0	0	0	Ö	0	0	0	0
Mon - 05/09	48	44	3	16	0	0	1	0
Tue - 05/10	21	18	0	9	0	0	0	0
Wed - 05/11	25	28	0	31	0	0	1	0
Thu - 05/12	59	41	0	21	0	1	1	1
Fri - 05/13	58	70	3	28	0	1	0	0
Sat - 05/14	55	19	0	10	1	1	0	1
Sun - 05/15	0	0	0	. 0	0	0	0	0
Mon - 05/16	35	44	4	15	0	1	0	0
Tue - 05/17	51	56	3	15	1	0	0	0
Wed - 05/18	34	25	1	17	1	0	0	0
Thu - 05/19	28	33	0	18	1	0	0	0
Fri - 05/20	53	36	0	21	0	1	1	0
TOTALS	485	442	14	211	5	6	4	2
Daily Average	40.4	36.8	1.2	17.6	0.4	0.5	0.3	0.2

Signature of Person Making Count:

TANYA BOYLES

Printed Name:

TANYA BOYLES

Date:

05/26/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

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Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

CANEHILL 72717 - 9998

Dates Recorded

05/07/2011 through 05/20/2011

Date	Le	tters	F	lats	Pai	rcels	01	ther
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/07	5	0	0	0	0	0	0	0
Sun - 05/08	0	0	0	0	0	. 0	0	0
Mon - 05/09	10	0	0	0	2	0	0	0
Tue - 05/10	11	0	0	0	0	0	0	0
Wed - 05/11	8	0	0	0	0	0	0	0
Thu - 05/12	12	0	0	0	0	0	0	0
Fri - 05/13	25	0	0	0	0	0	0	0
Sat - 05/14	11	0	0	0	0	0	0	0
Sun - 05/15	0	0	Ô	0	0	0	0	0
Mon - 05/16	18	0	0	0	0	0	0	0
Tue - 05/17	9	0	0	0	0	0	0	Ö
Wed - 05/18	13	0	0	0	0	0	0	0
Thu - 05/19	6	0	1	0	1	1	0	0
Fri - 05/20	8	0	0	0	0	0	0	0
TOTALS	136	0	1	0	3	1	0	0
Daily Average	11.3	0.0	0.1	0.0	0.3	0.1	0.0	0.0

Signature of Person Making Count:

Printed Name:

TANYA BOYLES

TANYA BOYLES

Date:

05/26/11



05/20/2011

OIC/POSTMASTER

SUBJECT: CANEHILL Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the CANEHILL Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the CANEHILL Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JACKIE STUBITSCH by 06/03/2011. This information will be entered into the official record for public viewing.

<u>50</u>
_0
_0
<u> 19</u>
_0
_0
_0
<u>69</u>

If you have any comments on alternate means of providing services to the CANEHILL customers, please provide them below:

JACKIE STUBITSCH
Post Office Review Coordinator

Comments:

cc: Official Record



05/10/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the CANEHILL Post Office, 72717 - 9998, located in Washington County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JACKIE STUBITSCH Post Office Review Coordinator ARKANSAS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Docket: 1356857 - 72717 Item Nbr: 15 Page Nbr: 1

		Post Office S	Survey Sheet	
	Post Office Name	CANEHILL	ZIP+4	72717-9998
	Congressional District	AR03	Date	05/27/2011
1.	List specific information abwhere restrooms are availab	oout the facility, such as structural de ole), security, and other deficiencies	fects, safety hazards, lack of running or factors to consider.	water or restrooms (if so,
2.	Is the facility accessible	to persons with disabilities?	Yes No	
3.	Lease terms? 30-day can	cellation clause? exp 07/31/2014	, no 30 day clause, \$5760 annual lea	se
4.	Are suitable alternate qu	arters available for an independent P	ost Office? If so, where?	
5.	List potential CPO sites.			
6.	, , ,	eter customers or permit mailers?	Yes No	
7.	Which career and nonca 2 non-career employees	reer employees will be affected and v	what accommodations will be made f	for them?
8.	box be retained? Will a loc	cked pouch be utilized? 20 in the morning. The HCR driver b	imes? How will this be affected by d	
	How many Post Office b	ooxes are installed?	220	
	How many Post Office b	ooxes are used?	50	
	What are the window ser	rvice hours?	08:30 - 15:00 M-F	
			08:30 - 12:00 S	
	What are the lobby hour	s?	24 hrs M-F	
			24 hrs S	
9.	Have there been recent on	ases of mail theft or vandalism repor	ted to the postmaster/OIC? Explain.	

Post Office Survey Sheet (continued)

Docket: 1356857 - 72717 Page Nbr: 15

Page Nbr: 2

11.	List potential CBU/parcel lockers sites and distances from present Post Office site. n/a						
12.		re any special customer needs? (People who cannot read or write, who cannot drive, who ups, etc.) How can these people be accommodated?	have infirmities or physical				
13.	Rural	delivery/HCR delivery.					
	a.	What is current evaluation?					
	b.	Will this change result in the route being overburdened?	Yes 📝 No				
		If so, what accommodations will be made to adjust the route?					
	c.	How many boxes and miles will be added to the route?	0, box 0.00 Miles				
	d.	What would be the additional annual expense if the route is increased?	0				
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0				
	f.	At what time of the day does the carrier begin delivery to the community?					
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes 📝 No				
		If so, how?	0				
14.		Post Office box fees at the facility that will provide alternative service different from the inued? If so, how (Cost)? More Same Less	ose at the office to be				

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Community Survey Sheet

	Post Office Name	CANEHILL	ity Survey Sheet ZIP+4	72717-9998
	Congressional District	AR03	Date	05/27/2011
1.	Incorporated?		Yes 🖊 No	
	Local government provide	led by:	Washington County	
	Police protection provide	ed by:	Washington County	
	Fire protection provided	by:	Lincoln Fire Dept	
	School location:		Lincoln School Dist	
2.	What population growth is e	xpected? (Please document you	r source)	
			oulation: Total Households: 2010 1,217 20 Planning 2010 Dataset http://56.72.29.105	
3. W	hat residential, commercial.	or business growth is expected?	? (Please document your source)	
M M ht H	lale 611 50.79% 1,431,075 4 dedian Age 37.40 36.50 35.6 tp://www.clrsearch.com/727 istory. (Are there any special community of the Post Office facility a statement of the Post Office facility and the Post Of	9.33% 152,625,766 49.48% Pop D The data for Canehill, AR 727 17_Demographics/Population-Call historical events related to the	(see ASM 515.23)?).67% 155,829,368 50.52%
C	neek with the field feat estat		ded)	
Cl In af Be na Ce th Cl	ter a nearby geological featu consboro, and the town main amed after the most promine of lege[4] as the starting point e decline of Cane Hill as a p larksville, Arkansas, a more	byterians established the first core. [3] The current Post Office votained this name throughout the nt geological feature in the area. It for their "state" college. Howe opulation center and its remote.	ded.) Ilegiate learning institute in Arkansas, nat was opened in 1839 and was originally une American Civil War. The year of 1862 be In 1897, the Cumberland Presbyterian Civer, due to the nearby competition from Alocation, the Synod decided to open Arkanane Hill College closed its doors permane	named. In 1843, it was named rought the Battle of Cane Hill, hurch considered Cane Hill arkansas Industrial University, as Cumberland College [5] in
Cl In af Be na Ce th Cl	ter a nearby geological feature on sboro, and the town main amed after the most promine of lege[4] as the starting point e decline of Cane Hill as a plarksville, Arkansas, a more tame was changed to the current.	byterians established the first core. [3] The current Post Office votationed this name throughout the nt geological feature in the area. It for their "state" college. Howe opulation center and its remote localized location. In 1891, Cant usage, that of Canehill. [2]	ellegiate learning institute in Arkansas, nat was opened in 1839 and was originally un the American Civil War. The year of 1862 be In 1897, the Cumberland Presbyterian Civer, due to the nearby competition from A location, the Synod decided to open Arkan	named. In 1843, it was named rought the Battle of Cane Hill, hurch considered Cane Hill trkansas Industrial University, asas Cumberland College[5] in ntly. In 1901, the community's

Highway Contract Route Cost Analysis Form

	Highway Contract Route Estimated Cost for Alternative Service							
Office I		CANEHILL 72717 -9998	— District:	ARKANSAS PFC				
1.	Enter the	number of additional se added to the route	566	0	x 3.64 hours per year	0.00		
2.		number of additional e added to the route		0.00	x 10.40 hours per year	0.00		
·				·	Total time added to the route	0.00		
3.		HCR hourly rate Area Manager, Purchasi	ng/Contracting	3		0.00		
		Total additions	ıl compensati	on (HCR hourly rate	x total time added to the route)	0.00		

Rural Route Cost Analysis Form

Docket: 1356857 - 72717

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Rural Route Carrier **Estimated Cost for Alternative Replacement Service** Office Name: **CANEHILL** Office Zip+4: 72717 -9998 District: ARKANSAS PFC Enter the number of additional 0 boxes to be added to the rural route Enter the number of additional 0.00 miles to be added to the route Enter the volume factor 0.00 0.00 Total (additional boxes x volume factor) 3. Enter the number of additional boxes to be added to the rural route 0 Centralized boxes 0.00 x 1.00 Min 0.00 Regular L route boxes 0.00 0.00 x 1.82 Min Regular Non-L route boxes 0.00 x 2.00 Min 0.00 Total additional box allowance 0.00 Enter the number of additional daily miles to be added to the x 12 Mileage rural route 0.00 Standard 0.00 Total additional minutes per week 0.00 (miles carried to two decimal places) Total additional annual minutes (additional minutes per week year) 0.00 0.00 x 52 Weeks Total additional annual hours 6. (additional annual minutes/ 60 minutes per hour) 0.00 0.00 / 60 Minutes Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) 0.00 Total Annual Cost (additional annual hours x rural cost per hour) 0.00 Enter lock pouch allowance (if applicable) 0.00 Total annual cost for alternate service (annual cost minus lock pouch allowance) 0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL					
	Fact Sheet			05/27/2011	
2. Post Office Name		3. State and ZIP + 4 Cod	le	•	
CANEHILL 4. District, Customer Service 5. Area	, Customer Service	AR, 72717-9998 6. County	I 7. Congres	sional District	
ARKANSAS PFC SOUT	HWEST	Washington	AR03		
8. Reason for Proposal to Discontinue This office is vacant and earns 1.3 hrs per day. Canehill is an unincorporated community in Cane Hill Township. Washington County, Arkansas, United States. Canehill is on Arkansas Highway 45 about 25 miles (40 km) southwest of Fayetteville and 7 miles (11 km) east of the Oklahoma border. Considered a postal designation (21P code 72717), the population of the ZCTA was 847[1] at the 2000 census. It is part of the Fayetteville—Springdale—Rogers, AR-MO Metropolitan Statistical Area.	9. PO Emergency Suspend(i No Suspension	Reason and Date)	10. Proposed Perman	ent Alternate Service	
11. Staffing			12. Hours of Service		
a. PM PM PM Vacancy Rea	son & Date; passed away	a. Time M-F 08:30 - 15:00	Sat 08:30 - 12:00	Total Window Hours Per Week	
b. OIC Career	Non-Career	a. Lobby Time M-F 24 hrs	Sat 24 hrs	36.00	
d. No of Clerks- 0 No of Career- 0 No	vngraded from EAS-55 of Non-Career- 0 of Non-Career- 1		1	1	
13. Number of Customer	s Served	 	14. Daily Volume (Piece:	5)	
a. General Delivery	0	Types of Mail	Received 1	Dispatched	
b. P.O. Box	50	a. First-Class	77	11	
c. City Delivery	0	b. Newspaper	18	0	
d. Rural Delivery	0	c. Parcel	0		
e. Highway Contract Route Box	19				
f. Total	69	d. Other	<u>°</u>	0	
		e. Total	95		
g. No. Receiving Duplicate Service	0	f. No. of Postage Meters 0			
h. Average No. Daily Transactions	2,90	g. No. of Permits	ŀ	0	
Finances a. FY 2008 2009 2010		Receipts \$ 15,318 \$ 10,284 \$ 7,905	b. EAS Step 1 PM Basic Salary (no Cola) \$ 23026	c. PM Fringe Benefits (33.5% of b.) \$7,714	
	16a. C	tuarters			
30-day cancellation clause? Yes Located in: Business Home 16b. Explain:			o (if Yes, must vacate by)	ease \$ 5760 Na	
NA 17 September Churches and Organization in Se	sán Arna No. d	46.4 10.1 10.40			
17. Schools, Churches and Organization in Sei Canehill Pres Church	vice Area: No: 1	19. Administrative/Eman Name LINCOLN Window Service Hours: M Lobby Hours: M PO Boxes Available: 57	EAS Level 11 LF 9:00 to 4:00	5 Miles Away 6.2 SAT 8:30 to 10:30 SAT 24 hrs	
18. Businesses in Service Area:	No: 3	20. Nearest Post Office (if different from above):		
Canehill Car LOt Canehill Kite Festival AEMTA		PO Boxes Available: 57	-F 24 hrs ;	3 Miles Away 6.2 SAT 8:30 to 10:30 SAT 24 hrs	
Printed Name and Title	21. Prep	ared by			
JACKIE STUBITSCH		Signature JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171	
PO Discontinuance Coordinator Name	Telephone No. AC ()	Location		In 19 1111	
JACKIE STUBITSCH PS Form 4926, June 1993	(501) 228-4171	LITTLE ROCK, AR			



A. Office						
				Ctata: AB	Zin Code	e: 72717
Name: CANEHI Area: SOUTH			District:	State: AR ARKANSAS PFC	Zip Code	. 12/1/
Congressional Dist	rict: AR03		County:	Washington		
EAS Grade:	55			Finance Number	r: <u>041530</u>	
Post Office:	Classif	ied Station		Classified Branch		PO 🗌
This form is a place	e holder for number 19. Ar	nd the verification of	of new service t	ype is complete.		
		•				
		•				
Prepared by:	Jackie Stubitsch				Date:	06/27/2011
Title:	ARKANSAS PFC Post	Office Review Coo	ordinator		* * *	
Tele No:	(501) 228 -4 171				Fax No:	(650) 577-5059



06/6**9**/11

OIC/POSTMASTER

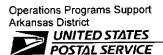
SUBJECT: CANEHILL Post Office

Enclosed are questionnaires addressed to customers of the CANEHILL Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/22/2011 for further review.

Jackie Stubitsch

Post Office Review Coordinator

Enclosures



DOCKET NO.

1356857

PAGE

June 9, 2011

Dear Postal Customer:

The U.S. Postal Service would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

A review of the business activities of the Canehill Post Office revealed the office's workload has declined. This reduced workload suggests the maintenance of an independent office at Canehill may not be warranted.

We are studying the feasibility of providing postal services from the Lincoln Post Office. Post Office box service is also available at this location.

In order to provide feedback regarding this proposed change, please return the enclosed questionnaire by using the pre-addressed envelope provided.

Postal representatives will be at the Old Canehill College Building on June 22, 2011, from 5:30~pm-6:30~pm to answer questions and provide information about our service. The Old Canehill College Building is located at 14219 College Rd in Canehill. Questionnaires will be accepted through the date of the meeting, June 22.

Sincerely,

Jackie M. Stubitsch Study Coordinator

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POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

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	Po	estal Services	Daily	Weekly	Monthi	y Never
i	a.	Buying Stamps				
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	е.	Pick up general delivery mail				
	f.	Buying money orders				
!	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			<u></u>	□
	h.	Sending Express Mail		匚		
i	i.	Buying stamp-collecting material				
,	Oti	her Postal Services				
	a.	Entering permit mailings	□ YES	NO NO		
;	а.	Resetting/using postage meter	□ YES	S □ NO		
	No	npostal Services				
i	а.	Picking up government forms (such as tax forms)	□ YES	s □ NO		
ı	b.	Using for school bus stop	□ YES	NO NO		
į	C.	Assisting senior citizens, persons with disabilities, ect.	□ _{YES}	no No		
		If yes, please explain:				
(d.	Using public bulletin board	□ _{YES}	, I NO		
(€.	Other	□ YES	no No		
		If yes, please explain:				
2. 1	٥C	you pass another Post Office during business hours while traveling to or from work,	or shoppii	ng, or for p	ersonal	needs?
		-	⊏ YES	_	·	
		If yes, please explain:	YES	- NO		

	Shopping
	Personal needs
Ē	Banking
E	Employment
ㄷ	Social needs
	ne possible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name:	
Address:	
Telephone:	

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DOCKET NO. ITEM NO. PAGE

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205 9331



06/27/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Canehill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
 available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at
 usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
 vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
 use of the Community name and ZIP Code in addresses.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
 Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
 special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
 more information.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
 slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
 are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Canehill Post Office should be pursued, a formal proposal will be posted in the Lincoln Post Office and Canehill Post Office at a later date. If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

DIANE TINDLE

Manager, Post Office Operations 420 Natural Resources Dr Little Rock, AR, 72205-4100

Boyles, Tanya M - Little Rock, AR

From: Boyles, Tanya M - Little Rock, AR

Sent: Monday, June 27, 2011 10:17 AM

To: Stubitsch, Jackie M - Little Rock, AR

Subject: Canehill / Questionnaire Tally

The final tally on the customer questionnaires for Canehill are:

15 14 - Favorable to Discontinuance

19 46 - Unfavorable to Discontinuance

30 29 - No opinion indicated either way (no comments given)

379 questionnaires were mailed out.



- Inconvenience
- Cost of gas travel to gaining facility
- The effect on disabled / senior citizens....some are without vehicles and can't make it to the new location
- · Community identity being lost
- Loss of value/ asset to the community –used for community notifications
- Level of security/ service will decreasePoor service at Lincoln PO
- Level of security/ service will decrease due to a street box --Mailboxes are not safe
- Don't want to change delivery address

Thanks,

Tanya M Boyles

Mgr, Delivery & Customer Services (A)

420 Natural Resources Dr

Little Rock, AR 72205-9331

501-228-4182 Fax 650-577-4877



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2



Po	ostal Services	Daily	Weekiy	/ Month	ly Neve
a.	Buying Stamps	Γ	Γ	Γ	Ħ
b.	Mailing Letters	Γ	Γ	Γ	L\(\frac{1}{2}\)
C.	Mailing Parcels	Γ	Γ	Γ	N.
đ.	Pick up Post Office box mail	Γ	Γ	Γ	ጆ
e.	Pick up general delivery mail	Г		Γ	×
f.	Buying money orders	Г	Γ	Γ	K
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	X
h.	Sending Express Mail	Г	Γ	Γ	区
i.	Buying stamp-collecting material	Γ	Γ	Γ	尺
Ot	her Postal Services	•			
a.	Entering permit mailings	r YES	s 🔽 NO		
a.	Resetting/using postage meter	r YES	ĕ NC)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES	R NC)	
b.	Using for school bus stop	r YES	S K NC)	
C.	Assisting senior citizens, persons with disabilities, ect.	r YES	NC)	
	If yes, please explain:				
d.	Using public bulletin board	r YES	K NO	····	
e.	Other	r yes	K NO		
	If yes, please explain:				
_					
Dο	you pass another Post Office during business hours while traveling to or from work,				needs?
		K YES	NO		
	If yes, please explain:				
フ				 	
As	3 & Man Gast Office in Evansville AR				
9	s & war Good Office in Evensville AR	in :	Mor	اميه	a
		•	Ja non	unist	- G
u		~		Y	47

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Good office in Con

-	Springdales
7	Shopping St. Twell OK, Van Buren ar Longetherela a
F	Personal needs Fort Sunth Tay etterel Springles & Bure
4	Banking Prairie Grove and Jay therethe Stilwell of
F	Employment Returned
Г	Social needs
r Yes	lo l
5. What is your opinion of Favorable	
5. What is your opinion of Favorable Name: Rawdall	f the possible discontinuance of the Canehill Post Office? Unfavorable No Opinion
5. What is your opinion of Favorable Name: Randall Address: 19702	f the possible discontinuance of the Canehill Post Office? Unfavorable No Opinion STARR Hays

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	Do	estal Services	Daily	Wookly	Monthly	Never
	a.	Buying Stamps	г Г	T T		Γν.
	b.	Mailing Letters	Г	Г	Г	[]
	C.	Mailing Parcels	_	_	_	Γ ₁
	d.	Pick up Post Office box mail	_	· -	Г	Γ _ν
	e.	Pick up general delivery mail	· -	· -	Г	., L
	f.	Buying money orders	, 	· 	, F.	. Г
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	_	Γ	_	TV
	h.	Sending Express Mail	Γ.	Γ	Γ	「
	i.	Buying stamp-collecting material	г	Г	Γ	1
	Otl	her Postal Services				
	a.	Entering permit mailings	r YE	S NO		
	a.	Resetting/using postage meter	r	s F NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	r YE	s 🔽 NO		
	b.	Using for school bus stop	r YE	s IV NO		
	C.	Assisting senior citizens, persons with disabilities. ect. If yes, please explain:		s No		
	d.	Using public bulletin board	r YE	s F NO		
	e.	Other	L AE	s r		
		If yes, please explain:		-		
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or shopp		ersonal n	eeds?
		If yes, please explain:	YE	S NO		

Γ _υ	Shopping	
$\Gamma \mathcal{V}$	Personal needs	
Γv	Banking	FAYETTEVILLE
Γ	Employment \$67/\$60	OF
ا	Conial manda	11110
·	Social needs /	LINCOLN
4. Do you currently use lo	cal businesses in the community?	
 4. Do you currently use lo Yes No. 5. What is your opinion of 	cal businesses in the community?	

Telephone:

Date:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

9-848-3364

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	<u>ə</u> :	\sum_{i}	
	4		



2.

Postal Service Customer Questionnaire

Po	ostal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps	厂	Γ	Γ	12
b.	Mailing Letters	Γ	Γ	. 🗀	Ti-
C.	Mailing Parcels	Γ	Γ	Γ	FL.
ď.	Pick up Post Office box mail	٢	Γ	Γ	T/
e.	Pick up general delivery mail	r	Γ	Γ	E/
f.	Buying money orders	Γ	Γ	Γ	[Z
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	r	Γ	Γ	10
h.	Sending Express Mail	r	Γ	Г	
i.	Buying stamp-collecting material	Γ	Γ	Γ	
Ot	her Postal Services				
a.	Entering permit mailings	r YES	TI NO	_	
a.	Resetting/using postage meter	Γ YES	FL NO	_	
No	npostal Services		- ,		
a.	Picking up government forms (such as tax forms)	r YES	Γ/ _{NO}	_	
b.	Using for school bus stop	r YES	L NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ _{YES}	r NO		
	If yes, please explain:				
d.	Using public bulletin board	Γ _{YES}	Γί _{NO}		
e.	Other	Γ _{YES}	Г NO		
	If yes, please explain:				
Do :	you pass another Post Office during business hours while traveling to or from work,	or shoppin	g, or for p	ersonal	needs?
	If yes, please explain:	YES	NO NO		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
₽ P	Personal needs
r.	Banking
Γ	Employment
Γ	Social needs
	sible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name: Leo Do	ugherty
Address: 4) C 8 - 167	39 Greasy Uly Rd Cane Hill
Telephone: 848-	3775
Date: 6	

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F	ostal Services	Daily	Weekly	Month	ly Neve
a.	Buying Stamps	Γ	Γ	Γ	
b.	Mailing Letters	Γ	Γ	Γ	12
C.	Mailing Parcels	Γ	Γ	Γ	1
d.	Pick up Post Office box mail	Г	「	Γ	1Z
e.	Pick up general delivery mail	Γ	Γ	Γ	1
f.	Buying money orders	Γ	Γ	Γ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	Γ	<u>a</u>
h.	Sending Express Mail	٢	Γ	Γ	ī
i.	Buying stamp-collecting material	Γ	Γ	Γ	Ī.
Ot	her Postal Services				
a.	Entering permit mailings	r YE	s r		
a.	Resetting/using postage meter	Γ _{YE}	s Fr NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES	s IF NO		
b.	Using for school bus stop	r YES	S IN NO		
C.	Assisting senior citizens, persons with disabilities, ect.	r YES	NO NO		
	If yes, please explain:				·-··
ď.	Using public bulletin board	r YES	, IV NO		
e.	Other	r YES	NO NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work,	or shonni	na orforn	ersonal	needs?
	,		F NO	O SOME	necus:
	If yes, please explain:	1 = 0	, 110		

3. For which of the following do you l	eave your community? (Check all that apply.) Where do you go to obtain these services?				
	Shopping Lincoln, Phairie Grove, & Fayetteville				
Personal needs Lincoln, Prairie Grove, & Fayethe					
	Banking Lincoln & Phairie Grove				
Γ	Employment				
	Social needs Lincoln, Farmington				
4. Do you currently use local businesses in the community? Lincoln Yes No 5. What is your opinion of the possible discontinuance of the Canehill Post Office? Favorable Unfavorable No Opinion					
Name: Pietson E. &	Billie Skelton				
Address: 17529 S.	Hwy. 59, Canohill, AR 72717				
Telephone: 479 848-	3526				
Date: 6-14-11	·				

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6	



. 1	Po	ostal Services		Daily	Weekly	Monthí	y Never
;	э.	Buying Stamps		Γ	٦	Γ	T
ı	٥.	Mailing Letters			Γ	r/	Г
(3.	Mailing Parcels		Γ	Γ	5/	ſr,
(J.	Pick up Post Office box mail		_	Γ	r	V
•	9.	Pick up general delivery mail		Γ	Γ	Γ	T/
f		Buying money orders		Γ	Γ	Γ	, 17
g] .	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Γ	Γ	TV	Г _
ŀ	1,	Sending Express Mail		_	Γ	Γ	7
i.		Buying stamp-collecting material		_	Γ	Г	Γ.
()tł	her Postal Services			,		
a	١.	Entering permit mailings	Γ	YES	T NO		
а		Resetting/using postage meter	Γ	YES	TV _{NO}		
N	loi	npostal Services			/		
а		Picking up government forms (such as tax forms)	Γ	YES	L/ NO		
b		Using for school bus stop	Γ	YES	r√ _№		
С		Assisting senior citizens, persons with disabilities, ect.	Γ	YES	√ NO		
		If yes, please explain:					
d.		Using public bulletin board	Г	YES	TV NO		
e.		Other	Г	TES	NO Li		
		If yes, please explain:		YES	NO		
2. D	o y	you pass another Post Office during business hours while traveling to or from work,	or s	noppin	g, or for pe	ersonal r	needs?
			∇	YES	r NO		
		If yes, please explain:					
	_	We use trainic Grove + Lincoln	7	>	buy	Sta	ingos
		tyes, please explain: Prairic Grove + Lincoln + mail packages.					12
		, , , , , , , , , , , , , , , , , , ,					

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
π	Shopping Fayetteville
□	Personal needs Lincoln
F/	Banking LINCOLN
	Employment - retired
r/	Social needs Fayetteville
_/	inesses in the community? ssible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name: Gerda Me	eyer
	obs Mtn. Cane Hill, AR 72717
Telephone: 479 - 848 -	- 3377
Date: (0-18-1)	
Please include any additional comments of this said government from the last of the last o	ues money for the federal t my mail can be delivered Lincoln post office daily, I'm d also guit delivering on Satu et the federal deficit!!!

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2.

Postal Service Customer Questionnaire

Po	estal Services	Da	ily	Weekly	Monthly	Never
a.	Buying Stamps	Г	,	Г	۲ ٔ	T
b.	Mailing Letters	ŗ		Γ	Γ	
C.	Mailing Parcels	٣	•	٦	Г	V
d.	Pick up Post Office box mail	Г	,	Г	Γ	E/
e.	Pick up general delivery mail	Г		Г	Γ	F
f.	Buying money orders	Г		Γ	Γ	· 万/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ		Г	Γ	T
h.	Sending Express Mail	Г		Γ	Γ	T/
i.	Buying stamp-collecting material	F		Г	Γ	17/
Ot	her Postal Services			/		
a.	Entering permit mailings	Γ	YES	FT NO		
a.	Resetting/using postage meter	Γ	YES	_/		
No	Nonpostal Services		/			
a.	Picking up government forms (such as tax forms)	V	YES	r No		
b.	Using for school bus stop	Γ	YES	17/y6		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YEŞ	r/ _{NO}		
	If yes, please explain:					
đ.	Using public bulletin board	Г	YES	r NO	<u>/</u>	
e.	Other	Γ	YES	r NO		
	If yes, please explain:					· · · · · · · · · · · · · · · · · · ·
Do	you pass another Post Office during business hours while traveling to or from work,	or sho	pping YES	g, or for p NO	ersonal n	eeds?
	Cencoln PO I work in Uncoln					

For which of the following do you	I leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
⊭	Personal needs
	Banking
π//	Employment
	Social needs
Name: Lames & D	Unfavorable No Opinion Ora Gregory Nayon Rd Came Hall Ay 72007
Date: June 10, 20	0//
Please include any additional control only concerns that address that use years	nments below: LEV U 15 this will change our Thas been the same for . and everyone knows

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2.

Postal Service Customer Questionnaire

Ро	stal Services	Daily	Weekiy	Monthly	y Never
a.	Buying Stamps	٢		Γ	IV.
b . ·	Mailing Letters	Γ	Γ	[F	Γ
C.	Mailing Parcels	Γ	Γ	Γ	╓
d.	Pick up Post Office box mail	Γ	Γ	F	で
e.	Pick up general delivery mail	Γ	<u> </u>	Γ	₽
f.	Buying money orders	ŗ	Γ	Γ	D /
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	□
ħ.	Sending Express Mail	Γ		Γ	TC/
i.	Buying stamp-collecting material	Γ	Γ	Γ	₽/
Otł	ner Postal Services				
a.	Entering permit mailings	r YE	s rz/NO		
a.	Resetting/using postage meter	L AE	s r/NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YE	s rv NO		
b.	Using for school bus stop	r YES	s TV NO	,	
C.	Assisting senior citizens, persons with disabilities, ect.	r YES	s FV NO		
	If yes, please explain:	•			
d.	Using public bulletin board	r YES	S F NO		
e.	Other	Γ YES	S F NO		
	If yes, please explain:				
I	Ý		<u> </u>		
Do -	yed pass another Post Office during business hours while traveling to or from work,	or shoppi	г-	ersonal i	needs
	If yes, please explain:		.,,,	<u>.</u>	

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
T/	Shopping OK lahoma
Γ/	Personal needs Fayettwelle
Γ/	Banking Province Show
ГС	Employment Retired
「 ン	Social needs 3
_ / _	sible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name: Address:	Don't need this
Telephone:	
Date:	
Please include any additional com Wouldn't wo Josef Tur Lay Selevie	ments below: out a complete shutdown, maybe al mail - ? or every other ery.

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	Po	stal Services	Dai	ly W	eekly	Monthly	Never
	a.	Buying Stamps	Γ		Γ	Γ	X
	b.	Mailing Letters	Γ		_	Γ	X
	C.	Mailing Parcels	Γ	1	_	Γ	X
	d.	Pick up Post Office box mail	Γ	ĺ	_	Γ	X
,	e.	Pick up general delivery mail	Γ		_	Γ	Ķ
	f.	Buying money orders	Γ	!		Γ	区
,	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ		_	Γ	攵
i	h.	Sending Express Mail	Γ	1	_	Γ	K
i	i.	Buying stamp-collecting material	Γ	ł	_	Γ	区
(Otl	ner Postal Services					
í	Э.	Entering permit mailings	Γ,	_{'ES} 17	NO		
á	3.	Resetting/using postage meter	Г,	رد ES	NO		
ı	Noi	npostal Services		-			
	3 .	Picking up government forms (such as tax forms)	Γ,	ES 🔽	NO		
t) .	Using for school bus stop	Γ,	es 🔽	NO		•
c	.	Assisting senior citizens, persons with disabilities. ect.	Γ,	ES 17	NO		
		If yes, please explain:					
c	i .	Using public bulletin board	Г.,	ES 5			
					NO		
e) .	Other	L ^	ES	NO		
		If yes, please explain:					
2. C	00	you pass another Post Office during business hours white traveling to or from work,	or shop	ping, o	or for p	ersonal n	eeds?
			凤 Y	_ ۲	NO		
		If yes, please explain:	, ,	ii O	INO		
			•		 		
	•	Going to Work	,				

F ⁻	Shopping Fayetteville	
K	Personal needs Fayethe ville	
<u>k</u>	Banking Lincoln	
枣	Employment (incoln	
区	Social needs faretheville	
	Unfavorable No Opinion	
	college Rd	
	324-3139	
Date: 6-11-11		
Please include any additional of	comments below:	
- dai	+ think they make the money	Dack

for what they have to spend to keep it open.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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2.

Postal Service Customer Questionnaire

	·					
Ро	stal Services	D.	aily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	•	Γ	Γ	F/
b.	Mailing Letters	Г	•	Γ	Г	[
C.	Mailing Parcels	Γ	-	Γ	Γ	
ď.	Pick up Post Office box mail	Γ	-	Γ	Γ	<u> </u>
e.	Pick up general delivery mail	Γ	•	F	Γ	<u></u>
f.	Buying money orders	Γ	•	Γ	Γ	-
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	-	Γ	Γ	Γ_
h.	Sending Express Mail	Г	-	Γ	Γ	F /
i.	Buying stamp-collecting material	Γ	•	Γ	Γ	F
Ot	ner Postal Services					
a.	Entering permit mailings	Γ	YES	L_No		
a.	Resetting/using postage meter	Γ		Γ _{NO}		
No	Nonpostal Services			_		
a.	Picking up government forms (such as tax forms)	Γ	YES	L_NO		
b.	Using for school bus stop	Γ	YES	F NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	NO		
	If yes, please explain:				<u>.</u>	
d.	Using public bulletin board	Γ	YES	F NO		
e.	Other	Γ	YES	F NO		
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from work,			g, or for p	ersonal n	eeds?

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
r/,	Personal needs
「	Banking
	Employment
「	Social needs
	sible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name:	
Address:	
Telephone:	
Date:	

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2.

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekl	y Month	ly Neyer
a.	Buying Stamps	Γ	Γ	Γ	F1
b.	Mailing Letters	Γ	Г	Γ	7/
C.	Mailing Parcels	Г	Γ	Γ	П
d.	Pick up Post Office box mail	Γ	Γ	Γ	d
e.	Pick up general delivery mail	Γ	Г	Γ	F
f.	Buying money orders	Γ	Γ	Γ	「
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	
h.	Sending Express Mail	r	Γ	Γ	┏,
i.	Buying stamp-collecting material	Г	Γ	Γ	F
Otl	ner Postal Services				
a.	Entering permit mailings	r YE	s P)	
a.	Resetting/using postage meter	Γ _{YE}	s r NO)	
No	npostal Services		•		
a.	Picking up government forms (such as tax forms)	r ye	s IZ NC)	
b.	Using for school bus stop	r YE)	
C.	Assisting senior citizens, persons with disabilities. ect.	r YE	s 🗸 NO		
	If yes, please explain:				
d.	Using public bulletin board	Γ _{YEs}	S P NC)	
e.	Other	Γ YES	S NO)	
	If yes, please explain:				
_					
Do	you pass another Post Office during business hours while traveling to or from work,	or shoppi	ng, or for	personal	needs?
		VES	F NC)	
	Prairie Cypie frost office on way to of France	la	22 K	50	<u>I U</u> S(
	this one				_

3. For which of the following do you	leave your community? (0	Check all that apply.) Where do you go to obtain these services?
abla'	Shopping	Favetleville
♥ /	Personal needs	Fareteville
5//	Banking	Fyretoulla
	Employment	Faloto Ville
	Social needs	Favo to mile
4. Do you currently use local busing Yes No 5. What is your opinion of the possing Favorable	sible discontinuance of the	
Name: Jannten (MO	<u> </u>	
Address: 1723a (r/Le	asy Valley	
Telephone: 849-313	SB	
Date: June 14-20	11 .	

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2.

Postal Service Customer Questionnaire

Po	estal Services	D	aily \	Veekly	Monthly	Neve
a.	Buying Stamps	Γ	-	Γ	Ø	Γ
b.	Mailing Letters	Г	-	区	Γ	Γ
C.	Mailing Parcels	Г	-	Γ	F X	Γ
d.	Pick up Post Office box mail	Γ	-	Г	Γ	区
e.	Pick up general delivery mail	Г	-	Γ	Γ	K
f.	Buying money orders	Г	-	Г	Γ.	K
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	-	Γ	FΧ	Γ
h.	Sending Express Mail	Γ	-	Γ	Γ	区
i.	Buying stamp-collecting material	Γ	-	Γ	Γ	5
Ot	ner Postal Services					/`
a.	Entering permit mailings	Γ	YES T	∠ NO		
a.	Resetting/using postage meter	Γ	YES F	₹ NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	I ✓	YES r	- NO		
b.	Using for school bus stop	Γ	YES F	€ NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES K	C NO		
	If yes, please explain:					
đ.	Using public bulletin board	区	YES F	NO		
e.	Other		YES			
	If yes, please explain:			/4N O	<u> </u>	
Do :	you pass another Post Office during business hours while traveling to or from work,	or sh	opping,	or for pe	rsonal ne	eds?
			YES 🔀			
	If yes, please explain:	_	YES '	NO 		
						

灰	do you leave your community? (Check all that apply.) Where do you go to obtain thes Shopping	e services:
Ĺ	Personal needs	
Γ	Banking	
Γ	Employment	
F	Social needs	
Yes No No No Favorable	he possible discontinuance of the Canehill Post Office? Unfavorable No Opinion	
Name: Barbara	d Garland Gilliland	
Address: 20690	Antioch Rd Canchill, Ar	72717
Telephone: Privat	ع ـ	

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F	Postal Services	Daily	Weekly	y Month	ly Never
а	. Buying Stamps	Γ	Г	Γ	[-
b	o. Mailing Letters	- Г	Г	Γ	<u> </u>
С	. Mailing Parcels	Г	Γ	Г	<u> </u>
d	l. Pick up Post Office box mail	Γ	Г	Г	F /
е	Pick up general delivery mail	Γ	Γ	Г	<u></u>
f.	Buying money orders	Г	Γ	Г	Г /
g	. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	r	Γ	Г	r/
h	. Sending Express Mail	Γ	Γ	Γ	Π/
i.	Buying stamp-collecting material	Γ	Γ	Г	I
0	ther Postal Services				
a.	Entering permit mailings	r YES	, [NC	/	
a.	Resetting/using postage meter		ς Γ / _{NC})	
N	onpostal Services	, _ \	,,,	_	
a.	Picking up government forms (such as tax forms)	r YES	, F/NG	· ·	
b.	Using for school bus stop	r YES			
C.	g a since of the property of the contract of t	r YES	_/	· •	
	If yes, please explain:				
đ.	Using public bulletin board	r YES	r No		
e.	Other	Γ _{VES}	r/ _{NO}		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppir	ng, or for p	personal	needs?
		YES	_		
	If yes, please explain:			-	

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping FAY,
Γ-	Personal needs Linkoln FAV.
Γ	Banking /r/nao/N
Г	Employment Jeff- Morrow
Γ	Social needs ZOI/
_/ _	sible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Favorable	Unfavorable No Opinion
Name: John Mu	MON
Address: 11166 W	Muryon CANEHIL TOTT
Telephone:	
Date: 6-15-11	

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1. Please check the appropriate box to indicate whether you used the Canehill Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never a. Buying Stamps **Mailing Letters** Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders ₩/ Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material **Other Postal Services** a. Entering permit mailings Resetting/using postage meter **Nonpostal Services** Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, ect. If yes, please explain: d. Using public bulletin board NO Other If yes, please explain: 2. Do

	r NO	
If yes, please explain: Use Lincoln Post office		

	leave your community? (Check all that apply.) Where do you go to obtain these services?
rê/	Shopping
TV ,	Personal needs
T .	Banking
Γ	Employment
₽ P	Social needs
Favorable	July Color Sanehill Post Office?
	ans
Address: 15128 South	Hwy 45
Telephone: 419-824-34	124
Date: 10-13-11	



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Postal Service Customer Questionnaire

Р	ostal Services	Daily	Weekly	Month	ly Never
a	Buying Stamps	Γ	Γ	Г	17/
b	Mailing Letters	Γ	Г	Г	[/
c.	Mailing Parcels	Г	Г	Г	[-/
d.	Pick up Post Office box mail	Г	r	Г	<u>~</u>
e.	Pick up general delivery mail	Г	Γ	Г	√
f.	Buying money orders	Γ	Г	Γ	┏/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	√
h.	Sending Express Mail	Γ	Γ	Γ	区
i.	Buying stamp-collecting material	Г	Γ	Γ	ᅜ
0	ther Postal Services		,		
a.	Entering permit mailings	r YES	s F/NC)	
a.	Resetting/using postage meter	r YES		•	
. No	onpostal Services		,		
a.	Picking up government forms (such as tax forms)	r YES	, rc/ _{yd}	i	
b.	Using for school bus stop	r YES	, F		
C.	Assisting senior citizens, persons with disabilities, ect.	r YES	, ro		
	If yes, please explain:			_	
d.	Using public bulletin board	Γ _{YES}	TT NO	 	
e.	Other	L ^E	NO NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work, If yes, please explain:	or shoppin	_	ersonal	needs?
	raine brove				

3. For which of the following do you le	eave your community? (Check all that apply.) Where do you go to obtain these services?				
下 ∕	Shopping				
₹	Personal needs				
F /	Banking				
	Employment				
r_/	Social needs ·				
	ble discontinuance of the Canehill Post Office? Infavorable No Opinion				
Name: ASHA DAV	15				
Address: 19280 Lat	ta Rd Cane Hill				
Telephone:					
Date: 6-13-11					

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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	Po	ostal Services		Daily	Weekly	Monthly	/ Never
	a.	Buying Stamps		Γ	Г	V	Γ
	b.	Mailing Letters		Γ	Γ	Γ	<u> </u>
	C.	Mailing Parcels		_	Γ	下 ∕	Γ
	d.	Pick up Post Office box mail		Г	Γ	Г	IV
	e.	Pick up general delivery mail		Г	Г	г	احا
	f.	Buying money orders		Γ	Г	√	Γ
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Г	Г	Γ	r √
	h.	Sending Express Mail		Γ	Γ	Γ	~
	i.	Buying stamp-collecting material		Г	Γ	Γ	
	Ot	her Postal Services					
	a.	Entering permit mailings	Γ	YES	√ NO		
	a.	Resetting/using postage meter	Г	YES	r NO		
	No	enpostal Services		120	110		
	a.	Picking up government forms (such as tax forms)	Г	YES	NO		
	b.	Using for school bus stop	Γ	YES	Lt NO		
	c.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	r NO		
		If yes, please explain:					
	d.	Using public bulletin board	Γ	YES	NO NO		
	e.	Other	Г	YES	г - ∕		
		If yes, please explain:		765	NO	,	
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or si	hopping	, or for pe	ersonal n	eeds?
			V	yes i	_		
		If yes, please explain:		YES '	NO		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
IV	Shopping Fayetterine
Г ✓	Personal needs
Γ ∕	Banking Lincoln, Prairie Grove
√	Employment Fort Smith
Γ	Social needs
Yes No 5. What is your opinion of the poss Favorable Name: 5+eve Wind	
Address: 19511 Shann	on Rd Carehil, AR 72701
Telephone:	
Date: June 13, 2011	
/ Please include any additional comi	ments below:

We never use the Carehill office. we go to the Linear Office.



2.

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Postal Service Customer Questionnaire

Po	stal Services	C	aily	Weekly	Monthly	Never
a.	Buying Stamps	ſ	_	J	Γ	- /
b.	Mailing Letters	ſ	_	Γ	Γ	[√
C.	Mailing Parcels	ſ	-	Γ	Γ	F _/
d.	Pick up Post Office box mail	ſ	_	Γ	Γ	TZ(
e.	Pick up general delivery mail	Γ	_	Г	Γ	アン
f.	Buying money orders	ſ	-	Γ	Γ	L /
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ſ	_	Г	Γ	「
h.	Sending Express Mail	ſ	-	Γ	Γ	Γ
i.	Buying stamp-collecting material	ſ	-	Г	Γ	Γ
Ot	ner Postal Services					
a.	Entering permit mailings	Γ	YES	r NO		
a.	Resetting/using postage meter	Г	YES	r NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	r NO		
b.	Using for school bus stop	Γ	YES	r NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Г	YES	r NO		
	If yes, please explain:					
d.	Using public bulletin board	Γ	YES	r/ _{NO}		
e.	Other	Γ	YES	T-NO		
	If yes, please explain:				· · · · · · · ·	
Do	you pass another Post Office during business hours while traveling to or from work,	or si	nopping	_	ersonal r	needs?
	If yes, please explain: Memory fust office			140		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?					
Shopping						
Γ	Personal needs Banking					
Γ						
Γ	Employment					
Γ	Social needs					
	sible discontinuance of the Canehill Post Office? Unfavorable No Opinion					
Name:						
Address:						
Telephone:						
Date:						



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2.

Postal Service Customer Questionnaire

Po	stal Services	D	aily	Weekly	Monthly	Never
a.	Buying Stamps	٢	-	Γ	The second	K
b.	Mailing Letters	٢	-	K	Γ	X
C.	Mailing Parcels	Γ	-	Γ	Γ	×
d.	Pick up Post Office box mail	Г	_	Γ	Г	ΙX
e.	Pick up general delivery mail	Γ	-	Γ	Г	区
f.	Buying money orders	Γ	_	Γ	Γ	K,
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	-	Γ	Γ.	K
h.	Sending Express Mail	Г	-	r _.	Γ	X
i.	Buying stamp-collecting material	Г	-	Γ	Γ	π λ
Otl	ner Postal Services					, ,
a.	Entering permit mailings	Γ	YES	ιχ\ νο		
a.	Resetting/using postage meter	Γ	YES	NO NO		
No	npostal Services			•		
a.	Picking up government forms (such as tax forms)	Γ	YES	NO NO		
b.	Using for school bus stop	Γ	YES	ı⊈ NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Г	YES	₩ NO		
	If yes, please explain:					
d.	Using public bulletin board	Γ	YES	NO NO		
e.	Other	Γ	YES	T NO		
	If yes, please explain:					· · · · · · · · · · · · · · · · · · ·
	you pass another Post Office during business hours while traveling to or from work,	仗		g, or for p	ersonal n	eeds?
	I use morrow post office or Linco	/W	209	7 of.	1,00	

Γ	Shopping	Lincoln	PRARIE	<i>brove</i>
Γ '	Personal needs	s SA	me	
Γ	Banking	5,	tue	
Γ	Employment	To	Ntitown)	
Г	Social needs	1-1	one	
4. Do you currently use local Yes No 5. What is your opinion of the	e possible discontinual	nce of the Canehill P	ost Office?	
Yes No 5. What is your opinion of the Favorable	e possible discontinual Unfavorable	nce of the Canehill P	ost Office?	
Yes No 5. What is your opinion of the Favorable	e possible discontinual Unfavorable	nce of the Canehill P		72717
Yes No 5. What is your opinion of the Favorable Name: Address: 16853	e possible discontinual Unfavorable	nce of the Canehill P No Opinion (A)		72717

I don't Really beleave Etheteconomy can allow POST Office to STAY open when it probably can do without it. I hardly ever see anyone there and the majority of the people this far out pass other postal services etswhere that's Just AS CONVIENANT.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator
420 Natural Resources Dr

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2.

Postal Service Customer Questionnaire

Ро	stal Services	Daily	Weekly Monthly Never
a.	Buying Stamps & Welthe Monre	\mathcal{O}_{L}	
b.	Mailing Letters OST OST OST	n Ein	J F F
C.	Mailing Parcels	Г	T 17 T
ď.	Pick up Post Office box mail	ρг	г г.т/
e.	Pick up general delivery mail .	Γ	ГГГ
f.	Buying money orders	Г	г п⁄г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	r r/r
h.	Sending Express Mail	_ r ·	
i.	Buying stamp-collecting material	Г	
Oth	ner Postal Services		* * * * * * * * * * * * * * * * * * * *
a.	Entering permit mailings	Γ _{YES}	r√ _{NO} .
a.	Resetting/using postage meter	Γ _{YES}	TE NO
No	npostal Services		
a.	Picking up government forms (such as tax forms)	Γ _{YES}	IT NO
b.	Using for school bus stop	r YES	
C.	Assisting senior citizens, persons with disabilities, ect.	r YES	NO .
	If yes, please explain:		
		:	
d.	Using public bulletin board	Γ _{YES}	r NO
e .	Other	r YES	no NO
	If yes, please explain:		
Do '	you pass another Post Office during business hours while traveling to or from work,	or shopping	q, or for personal needs?
	- · · · · · · · · · · · · · · · · · · ·	√ √ √ √ √ √ √ √ √ √ √ √ √ √ √ √ √ √ √	
		YES	NO
	If yes, please explain:	_tn	o wienson
,	home after of I make to	aw h	my nome
	' (9)		\

3. For which of the following do you	rleave your community? (Check all that apply.) Where do y	ou go to obtain these services?			
π/	Shopping				
r√_	Personal needs	•			
Γ	Banking				
ΓV	Employment				
Γ	Social needs				
Yes No No What is your opinion of the post Yang No Name:	nesses in the community? sible discontinuance of the Canehill Post Office? Unfavorable No Opinion	-			
Address: 17265 (ambill				
Telephone: 479 - 848	5-1229				
Date: 6-12-201					

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	ŗ	Γ	[-/	Γ
b.	Mailing Letters	Γ	Γ	Γ	Ti/
C.	Mailing Parcels	Γ	Γ	I	Γ
d.	Pick up Post Office box mail	Γ	Γ	Γ	F/
e.	Pick up general delivery mail	Г	Γ	Γ	17/
f.	Buying money orders	Γ	Г	Γ	17/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	7
h.	Sending Express Mail	Γ	Г	Γ	[i/
i.	Buying stamp-collecting material	, Г	Γ	Γ	T/
01	ther Postal Services				
a.	Entering permit mailings	r YES	T/NO		
a.	Resetting/using postage meter	r YES	NO NO	-	
No	onpostal Services	, 23			
a.	Picking up government forms (such as tax forms)	r YES	NO		
b.	Using for school bus stop	r YES	Γν _{NO}		
c.	Assisting senior citizens, persons with disabilities, ect.	r YES	TT/NO		
	If yes, please explain:				
d.	Using public bulletin board	Γ _{YES}	F NO		
e.	Other	Γ ,,,,	r NO		
	If yes, please explain:		NO		
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	a orforn	ersonal n	eeds?
	,	,	_	J. 55, 161 11	
		YES	NO		
	If yes, please explain:				
	go through Prouses Grove	<u> </u>	· · · · · · · · · · · · · · · · · · ·		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping Fragetteville
Γ	Personal needs Fayetteville
Ľ.	Banking Lincoln
Γ	Employment Retired
Γ	Social needs Fayetteville
Favorable	sible discontinuance of the Canehill-Post Office? Unfavorable No Opinion
Name: Puptal Tay	la
Address: 16499 - 4. 1/	la Calley-Come Hill-Cer 72717
Telephone: 479-848:	3241
Date: June 11-18	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Canehill Post Office for each of the following:

Po	estal Services	Daily	Weekly	Monthi	y Never
a.	Buying Stamps	Γ	Г	Г	, .teve.
b.	Mailing Letters	Γ	Г	Г	<u></u>
C.	Mailing Parcels	Г	Г		
d.	Pick up Post Office box mail	le	Г	Г	Γ
e.	Pick up general delivery mail	Г	Γ	Г	F
f.	Buying money orders	Γ	Γ	<u>, </u>	F-
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	Γ	<u> </u>
h.	Sending Express Mail	Г	Γ .	Γ	-
i.	Buying stamp-collecting material	Γ	Γ	Г	-
Ot	ner Postal Services				
a.	Entering permit mailings	r YES	₽ NO		
a.	Resetting/using postage meter	Γ _{YES}	F NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES	► NO		
b.	Using for school bus stop	r yes	► NO		
C.	Assisting senior citizens, persons with disabilities, ect.	r yes	NO		
	If yes, please explain:			·	
đ.	Using public bulletin board	r YES	NO NO	<u> </u>	
е.	Other	r YES	F-NO		
	If yes, please explain:				
Οο	you pass another Post Office during business hours while traveling to or from work,	or shopping	g, or for p	ersonal i	needs?
		re YES			
	If yes, please explain:				
_	I according use the dearis forme but offi	~C			

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?				
Γ	Shopping				
Γ	Personal needs				
Γ	Banking				
Γ .	Employment Social needs				
Γ					
	sible discontinuance of the Canehill Post Office? Unfavorable No Opinion				
Name:					
Address:					
Telephone:					
Date:					

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331;

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Postal Service Customer Questionnaire

Po	ostal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps	Γ	Γ	Γ	F/
b.	Mailing Letters	Γ	Γ	Γ	lī-
C.	Mailing Parcels	Γ	ŗ	Γ	F
đ.	Pick up Post Office box mail	Γ	Γ	Γ	F
e.	Pick up general delivery mail	_	Γ	г	F
f.	Buying money orders	Г	Г	Г	-
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	٦	Γ	F
h.	Sending Express Mail	Γ.	Γ.	Ľ	<u> -</u>
i.	Buying stamp-collecting material	. L	Γ	Г	F
Ot	her Postal Services				
a.	Entering permit mailings	r YES	, F)	
a.	Resetting/using postage meter	Γ YES	, F	1	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES	F NO		
b.	Using for school bus stop	r YES	F NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ YES	NO		
	If yes, please explain:				
ď.	Using public bulletin board	r YES	IT NO	. -	
e.	Other	r YES	r NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work, If yes, please explain:	or shoppin	_	personal	needs?

3. For which of the following go you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Facotteville AB, Stilvell OK.
Γ	Personal needs
F-	Banking Westuille OK.
	Employment Lincoln As.
Γ	Social needs
	ible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Address: 18049 700r40	n Pro. Canehill AB. 72717
Telephone:	
Date: 6-11-2011	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

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2.

Postal Service Customer Questionnaire

Ро	stat Services	Dai	ly V	Veekly —	Monthly	y Neve	er T		
a.	Buying Stamps	Г		Γ	rX				
b.	Mailing Letters	Γ		Γ	又	厂			
C.	Mailing Parcels	Γ		厂	Γ	风			
d.	Pick up Post Office box mail	Γ		Γ	Γ	又			
e.	Pick up general delivery mail	Γ		「	r	区	+		
f.	Buying money orders	Γ		Γ	Γ	X			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ		Γ	Γ,	×			
h.	Sending Express Mail	F		Γ	Γ	X			
i.	Buying stamp-collecting material	Γ		Γ	Γ	X			
Ot	ner Postal Services								
a.	Entering permit mailings	Γ,	_{/ES} 「	NO					
a.	Resetting/using postage meter	Γ,	_{/ES} Γ	NO					
No	npostal Services	•							
a.	Picking up government forms (such as tax forms)	Γ,	_{/ES} 「	NO	•				
b.	Using for school bus stop	Γ,	ES F	NO)				
C.	Assisting senior citizens, persons with disabilities, ect.	Γ,	_{ÆS} 「	_ (%)	9				
	If yes, please explain:				·		_		
d.	Using public bulletin board	Γ,	ES F	NO)		_		
e.	Other	r ,	_{'ES} F	NO					
	If yes, please explain:								
Do	you pass another Post Office during business hours while traveling to or from work,	or shor	oping,	or for p	personal	needs	?		
	•	Γ (γ	`ES	- NO					
	If yes, please explain:			11	-M	orr	<u> </u>		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping Prairie orove, Lincoln, Stillwell
Γ	Personal needs Saml
Γ	Banking Prairie Grove Lincoln
Γ	Employment Retired
Γ	Social needs
г г	sible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Address: 20342 6	alloway Rd Cane Hill, AR 72717
Telephone: $848-3$	339/
Date: 6-11-11	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



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Postal Service Customer Questionnaire

				_				
Po	stal Services			ט	aily -	Weekly	Monti	hly Never
a.	Buying Stamps		,	1		1	ı	
b.	Mailing Letters		•	Γ	-	Γ	Γ	
Ç.	Mailing Parcels			Γ	•	Γ	Γ	P
d.	Pick up Post Office box mail			Γ	-	Γ	Γ	7
e.	Pick up general delivery mail			Γ	-	Γ	Γ	\mathcal{F}
f.	Buying money orders			Γ	-	Γ	Γ	\mathcal{F}
g.	Obtaining special services, including Certified Mail, Regist Delivery Confirmation, or Signature Confirmation	stered	Mail, Insured Mail,	Γ	-	Γ	,	
h.	Sending Express Mail		•	Γ	-	Γ.	Γ	
i.	Buying stamp-collecting material			Ę	•	Γ	Γ	
Ot	her Postal Services		•			,	• •	•
a.	Entering permit mailings			Γ	YE9	r ,		
a.	Resetting/using postage meter			Г	YES	P NO		
No	npostal Services							
a.	Picking up government forms (such as tax forms)			Γ	YES	NO		
b.	Using for school bus stop			Γ	YE8	P NO		
C.	Assisting senior citizens, persons with disabilities, ect.				YES	NO NO		
	If yes, please explain:							
d.	Using public bulletin board			Г	YES	NO		
e.	Other			Γ	YES	NO		
	If yes, please explain:						-	
2. Do	you pass another Post Office during business hours while	travel	ing to or from work,	or sh	opping	ı, or for p	persona	al needs?
			_	F	YES I	r NO		
	If yes, please explain:				···			
	MERKOW POST CHICE							

For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
<i>y</i>	Shopping Lincoln Fayetteville
P	Personal needs (1
7	Banking Lincoln
<i>F</i> .	Employment Lincoln
	Social needs Lincoln Prairie Grove
•	. 1
4. Do you currently use local busin	esses in the community?
Yes No	
5. What is your opinion of the poss	ible discontinuance of the Canehill Post Office?
Favorable F	Infavorable No Opinion
Name: DeAnna L	Secrist .
Address: 17278 Hale	Mtn. Rd. Care Hill AR. 72717
Telephone: 479-848-3(214
Date: (e-(\-)	
•	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331

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2.

Postal Service Customer Questionnaire

Po	ostal Services	D	aily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	•	Γ	Γ	TV.
b.	Mailing Letters	Γ	•	Г	Γ	I
C.	Mailing Parcels	Г	•	Γ	Γ	~
d.	Pick up Post Office box mail	Γ	•	Γ	Г	[i
e.	Pick up general delivery mail	Г		Г	Г	1
f.	Buying money orders	Г	•	Γ	Γ	F
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	•	Γ	Γ	V
ħ.	Sending Express Mail	Γ	•	Γ	Γ	r/
i.	Buying stamp-collecting material	Γ	•	Г	Г	
Ot	her Postal Services					
a.	Entering permit mailings	Γ	YES	NO NO		
a.	Resetting/using postage meter	Г	YES	IE NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	™ NO		
b.	Using for school bus stop	Γ	YES	NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES !	NO NO		
	If yes, please explain:	<u>, -</u>				
d.	Using public bulletin board	Γ	YEŞ	- NO		
e.	Other	Γ	ves I	· NO		
	If yes, please explain:					
	you pass another Post Office during business hours while traveling to or from work,			, or for po	ersonal ne	eeds?
	USE MORROW POST OFFICE FOR MOST OF THE AROVE W	JF 4	ne c	iesen	777 mlo	n.

3. For which of the following do y	ou leave your community? (Check all that apply.) Where do you go to obtain these servic
	Shopping FAYETTEVICLE, LINCOLN, PRAIRIE GREVE
T	Personal needs (10000N, PRAIR) E GROVE, FAYETTEVILLE
<u></u>	Banking LINECLN, PRAIRIE GROVE
Г .	Employment
Γ	Social needs
	Unfavorable No Opinion
Name: Pusseu N	ECS ON
Address: (€000 H	THE MTD RD CANE HILL, AR 72717
Telephone: 479 - 84.	5-3789
Date: 6 - 2 0 -	- 11

Completed questionnaire should be returned to the following address

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

	Ро	stal Services		aily	Weekly	Monthly	Never
	a.	Buying Stamps	ſ	$\bar{\chi}$	Γ	Γ	Γ
	b.	Mailing Letters	ſ	X	Γ	Γ	Γ
	C.	Mailing Parcels	ſ	\overline{x}	Γ	Γ	Γ
	d.	Pick up Post Office box mail	Ţ	X	<u>;</u>	Γ	Γ
	e.	Pick up general delivery mail	ſ	-	Γ	Γ	Γ
	f.	Buying money orders	ſ	X	Г	Γ	-
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ſ	K	Γ	Γ	r
	h.	Sending Express Mail	ſ	_	٢	Γ	Γ
	i.	Buying stamp-collecting material	Γ	_	٦	Γ	Γ
	Oth	ner Postal Services					
	a.	Entering permit mailings	Γ	YES	r NO		
	a.	Resetting/using postage meter	Г	YES	Г _{NO}		
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	以	YES	r _{no}		
	b.	Using for school bus stop	Γ	YES	r NO		
	C.	Assisting senior citizens, persons with disabilities. ect.	Г	YES	r NO		
		If yes, please explain:					
	d.	Using public bulletin board	Γχ	YES	T NO		
	e.	Other	Γ	YES I	T NO		
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or si	nopping	, or for p	ersonal n	eeds?
		•	Γ	YES I	K NO		
		If yes, please explain:					

3. For which of the following do you I	eave your community? (Check all that apply.) Where do you go to obtain these services?					
Γ	Shopping					
Γ .	Personal needs					
Γ	Banking					
Γ	Employment					
Γ	Social needs					
	ible discontinuance of the Canehill Post Office? Infavorable No Opinion					
Address:						
Telephone:						
Date:						

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

1. P	lease check the appropriate box to indicate whether you used the Canehill Post Offic	e for each	of the follo	owing:	1
P	ostal Services	Daily	Weekly	Monthl	y Never
а	. Buying Stamps	Γ	Γ	Γ	
b	Mailing Letters	Γ	Γ	Γ	,
C	Mailing Parcels	Γ	Γ	Γ	•
d	Pick up Post Office box mail	Γ	Γ	Γ	*
e.	Pick up general delivery mail	Γ	Г	Γ	
f.	Buying money orders	Γ	Γ	Γ	7
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	F.	Γ	#
h.	Sending Express Mail		Γ	Γ	Γ
i.	Buying stamp-collecting material	Γ	Γ,	Γ	
0	ther Postal Services				
a.	Entering permit mailings	r YES	₽ NO		
a.	Resetting/using postage meter	r	₽ NO		
N	onpostal Services ~	·			, .
a.	Picking up government forms (such as tax forms)	r YES	NO NO		
b.	Using for school bus stop	T YES	₩ NO		•
C.	Assisting senior citizens, persons with disabilities, ect. If yes, please explain:	YES	NO.		
			·		
d.	Using public bulletin board	Γ _{YES}	₽ NO		
e.	Other	Γ _{YES}	r NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	g, or for p	ersonal r	needs?
		₹ YES	r NO		
	If yes, please explain:	EVAN		€	

•	Shopping
P	Personal needs
	Banking
Г	Employment
	Social needs
Favorable	the possible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name: Mary Jo Address: 1900/6 B	senchmark, Cane Hull arkaneas 727/7
Telephone: 479 84	
Date: 6-13-10	
Please include any additio	nal comments below:
Althought	My address is come stell other then a
in times, I	My address is come Hell, Other then a Never used the came Hell P.O. IN fact
	had already closed except for P.O
ixes. I have	e used the Evanville or hincaln po,
	, especially Evanville.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

DOCKET NO. ITEM NO: PAGÉ

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Postal Service Customer Questionnaire

Po	ostal Services	Daily	Weekl	y Month	ly Never
a.	Buying Stamps	Γ	Γ	Γ	ΓC
b.	Mailing Letters	Γ	Γ	Г	
C.	Mailing Parcels	Γ	Γ	Γ	N/
d.	Pick up Post Office box mail	Γ	Γ	Γ	「 ~
₽.	Pick up general delivery mail	F	Г	Γ	T
f.	Buying money orders	Г	Г	Γ	~
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	r ·
h.	Sending Express Mail	Γ	Γ	Γ	□
i.	Buying stamp-collecting material	Γ	Γ	Г	「
Ot	her Postal Services				
а.	Entering permit mailings	T YES	SIN)	
a.	Resetting/using postage meter	┌ YE	s FV _{NO})	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YE	s TV _{NO})	
b.	Using for school bus stop	r YES	s FV NO)	
C.	Assisting senior citizens, persons with disabilities. ect.	r YES	s TV _{NC}		
	If yes, please explain:				
d.	Using public bulletin board	r YES	S TI NO)	
	0.1	r yes	, F-		
₽.	Other	1 - 3	n Ni)	

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
F	Shopping Praidie Thore - Fayetteville
	Personal needs Prairie Hrove
F	Personal needs Prairie Hrove Banking Prairie Brove
Γ	Employment
Γ	Social needs
F _{Favorable} F Name: Ed Paine	sible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Address: 18115 N. Skyli	ght Mt. CANEHILL AR 72717
Telephone: 4-79-848-3	
Date: 6-12-1/	

-Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331



DOCKET NO. TIEM NO: PAGÉ

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Postal Service Customer Questionnaire

•	estal Services	Dail	ly Weekly	/ Monthl	y Neve
a.	Buying Stamps	Γ	Γ	Γ	T
b.	Mailing Letters	Γ	Γ	Γ	Ē
C.	Mailing Parcels	Γ	L .	Γ	TV.
d.	Pick up Post Office box mail	Γ	Г	Γ	E/
e.	Pick up general delivery mail	Γ	Г	TV	F
f.	Buying money orders	Г	Γ	Γ	TE/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	. 「	Γ	1
h.	Sending Express Mail	Г	Γ	Γ	<u> </u>
i.	Buying stamp-collecting material	Г	F	Γ	√
Ot	her Postal Services				
Э.	Entering permit mailings	Γ_{γ}	ES F)	
a.	Resetting/using postage meter		ES TV NO)	
٧c	npostal Services				
а.	Picking up government forms (such as tax forms)		ES F		
٥.	Using for school bus stop	r Y	ES TV NO)	
C.	Assisting senior citizens, persons with disabilities. ect.	r y	ES TV NO)	
	If yes, please explain:				
d.	Using public bulletin board		ES T/NC)	
e.	Other	Г _Y	ES T)	
	If yes, please explain:				

3. For which of the following do you I	eave your community? (Check all that apply.) Where do you go to obtain these services?					
Γ	Shopping					
Γ .	Personal needs Banking					
Г						
Γ	Employment					
Γ	Social needs					
	ible discontinuance of the Canehill Post Office? Unfavorable No Opinion					
Name:						
Address:						
Telephone:						
Date:						

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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2.

Postal Service Customer Questionnaire

Po	estal Services	D	aily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	-	Γ	₽	Γ
b.	Mailing Letters	ſ	-	TV	Γ	Γ
C.	Mailing Parcels	ſ	- '	Γ	~	Г
d.	Pick up Post Office box mail	Г	-	Г	Γ	[~
e.	Pick up general delivery mail	Γ	-	Г	Γ	
f.	Buying money orders	Γ	 ·	Г	Γ	F.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	F	-	Γ	Γ	E
h.	Sending Express Mail	Г	-	Γ	Γ	F
i.	Buying stamp-collecting material	Γ	-	Γ	Γ	~
Otl	ner Postal Services					
a.	Entering permit mailings	Г	YES	F _{UNO}		
a.	Resetting/using postage meter	Г	YES	r⊳ NO		
No	npostal Services		120			
a.	Picking up government forms (such as tax forms)	Г	YES	「レ NO		
b.	Using for school bus stop	Γ	YES	√ NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	r NO		
	If yes, please explain:					
d.	Using public bulletin board	Γ	YES	√ NO		
e.	Other			r√ _{NO}		
	If yes, please explain:		163	NO		
	you pass another Post Office during business hours while traveling to or from work, If yes, please explain:		YES		ersonal n	eeds?
	about two times a accel					

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ√ ·	Shopping Fayettueil, Sprengdeli-
Г	Personal needs
√	Banking Lincoln
Γ	Employment retired
Γ	Social needs
Favorable t	Sible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name: Mrs. Darott	my McComes
Address: 15983 Clyd	e Rd. Comblidl, av. 72717
Telephone: 1 - 79-828-	
Date: 6-16-11	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

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2.

Postal Service Customer Questionnaire

	•						
Po	stal Services		Daily	Weekly	Monthly	Never	
a.	Buying Stamps	i	_	_	Γ	F	
b.	Mailing Letters	ſ	_	Γ	Γ	₩,	
C.	Mailing Parcels	ſ	_	Γ	Γ	√	
d.	Pick up Post Office box mail	ſ	-	Γ	Γ	√	
e.	Pick up general delivery mail	ſ	_	F .	Γ	T /	
f.	Buying money orders	ſ	_	Γ	F	Γ/	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	J	-	Г	Γ	F/	
h.	Sending Express Mail	٦	-	r	Γ	া⊽	
i.	Buying stamp-collecting material	Г	_	Γ	Γ	TV	
Ot	her Postal Services			-			
a.	Entering permit mailings	Γ	YES	IP NO			
a.	Resetting/using postage meter	Γ	YES	NO NO			
No	npostal Services						
a.	Picking up government forms (such as tax forms)	Γ	YEŞ	√NO			
b.	Using for school bus stop	Γ	YES	IT NO			
C.	Assisting senior citizens, persons with disabilities, ect.	Г	YES	r√ _{NO}			
	If yes, please explain:						
d.	Using public bulletin board	Γ	YEŞ	Le No			
e.	Other	Γ	YES	IT NO			
	If yes, please explain:						
_							
Do '	you pass another Post Office during business hours while traveling to or from work,		nopping	g, or for pe	ersonal n	eeds?	
		<u> </u>	YES	r NO		•	
	If yes, please explain: I do' most of my busines	W)	a	t W	m	n Po	51
	Oblice -						

3. For which of the following do you	leave your commu	ппту / спеск ал тат арріу.) where do you	go to obtain t	nese services?
TC .	Shopping	Stilwell	01	Janet	terrelle
Id	Personal needs	Lincoln		J	
	Banking	Lincoln			
P	Employment	Lincoln			
F	Social needs	Farette	ville	orl	Jan Bur
4. Do you currently use local busing Yes No 5. What is your opinion of the pos			e?		
Favorable	Unfavorable U	No Opinion			
Name: Udvain Y	John	ra Holt			
Address: 2101010 A	ntioch l	Ed Canel	ill 1.	AR_	
Telephone: 479 84	8 3656	2			
Date: June 11, 20	11	<u></u>			
//					

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

Postal Services	Daily	Weekl	y Month	ly Never
. Buying Stamps	Γ	Γ	Γ	哎
o. Mailing Letters	Γ	Γ	Γ	E,
. Mailing Parcels	Γ	Γ	Γ	17
I. Pick up Post Office box mail	Г	Г	Г	r/
e. Pick up general delivery mail	Г	Γ	Γ	r./
. Buying money orders	Г	Γ	Г	L /
Obtaining special services, including Certified Mail, Registered Mail, Insured Delivery Confirmation, or Signature Confirmation	Mail,	Г	Γ	r/
Sending Express Mail	Г	Г	ŗ	I
Buying stamp-collecting material	'. . Г	· _	Г	ਾਂ
Other Postal Services		,		
. Entering permit mailings	r YE	s 🗸 N)	
. Resetting/using postage meter	r YE	s F/NO)	
onpostal Services		/		
Picking up government forms (such as tax forms)	Γ _{YE}	s [:/ NO)	
Using for school bus stop	r YE	$_{\rm s}$ $\pi/_{_{ m NC}}$)	
Assisting senior citizens, persons with disabilities, ect.	r ye	s √ NC)	
If yes, please explain:				
		_/		
Using public bulletin board	L YE	S IZ NC)	
Other	r YE	, √ _{NC})	
If yes, please explain:				
you pass another Post Office during business hours while traveling to or from	work or shoppi	ng or for	porconal	noode?
you place should. I dot o mot during business hours while traveling to or hours	/			necus:
If you places syntain:	* YES	S NO		
Marrow Post Office				
buy stem PS				
mail phy.				
mail lotters - have them wighed				

5. For which of the following do you	reave your community? (Check all that apply.) Where do you go to obtain these services?
T	Shopping was Mant - Jayettemale
	Personal needs DV. Oppoint must
	Banking Prairie Crove
Γ	Employment
	Social needs tayet tanda
	nesses in the community? sible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name: Levelen	Quy Disect (sine at Marrow
Address: 19216 N.	Skylight Min Rd. Cone Hill, On
Telephone: 479 - 848 -	- 3569
Date: 6/2/11	
Please include any additional com	Dusiness at Morrow Post Office

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

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2.

Postal Service Customer Questionnaire

Po	estal Services	Daily	Weekly	Month	y Never
a.	Buying Stamps	Γ	Γ	Γ	戊
b.	Mailing Letters	Г	Γ	Γ	区
C.	Mailing Parcels	Γ	Γ	Γ	仄
d.	Pick up Post Office box mail	Г	Г	Г	ĺχ
e.	Pick up general delivery mail	Г	Г	Γ	仄
f.	Buying money orders	Г	Г	Γ	ΙX
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Г	区
h.	Sending Express Mail	Γ	Γ	Γ	K
i.	Buying stamp-collecting material	Γ	Г	Γ	仄
Ot	her Postal Services				
a.	Entering permit mailings	Γ YES	, NO		
a.	Resetting/using postage meter	L ^E	χ _{NO}		
No	npostal Services	120	, 110		
a.	Picking up government forms (such as tax forms)	r YES	了 NO		
b.	Using for school bus stop	Γ YES	、 NO		
C.	Assisting senior citizens, persons with disabilities, ect.	۲ ۷۳۰	又 NO		
	If yes, please explain:	TES	NO		
d.	Using public bulletin board	Γ _{YES}	Γζ _{NO}		
e.	Other	r YES			
	If yes, please explain:	YES	NO NO		
		_		_	
٥٥	you pass another Post Office during business hours while traveling to or from work,			ersonal	needs?
		权 YES	L NO		
	If yes, please explain:				
	Evenuelle destagne is only 2 miles away.				_
	Evennelle Sust mice in which I am de				

3. For which of the following	ng do you leave your community? (Check all that apply.) Where do you Shopping	ou go to obtain these services?
ĸ	Personal needs	
Ę	Banking Pravue Serve	
Γ	Employment	
ार	Social needs frame from (Clurch)	
5. What is your opinion	No little (U. nursu) of the possible discontinuance of the Canehill Post Office? Unfavorable No Opinion	
Name:	Jim Carvan	
Address:	19342 UINE YORD Rd CANE hill 12	L711
Telephone:	843-3795	
Date:	6-13-11	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



DOCKET NO. ITEM KO. PAGE 1356851 20 34

Postal Service Customer Questionnaire

F	Postal Services	Daily	Weekly	Month	ly Never
а	. Buying Stamps	Г	Г	Γ	🔀
b	o. Mailing Letters	Γ	Γ	区	Г
c	. Mailing Parcels	Г	г	Γ	K
d	. Pick up Post Office box mail	Г	Г	Г	区
е	Pick up general delivery mail	Γ-	Г	Γ	ΙΣ
f.	Buying money orders	Г	Г	Γ	I₹
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	⋉	ŗ
h	Sending Express Mail	Γ	Γ	Γ	IX
i.	Buying stamp-collecting material		r	Г	፟፟፟
0	ther Postal Services				
a.	Entering permit mailings	r YES	, r	>	
a.	Resetting/using postage meter	Γ _{YES}			
N	onpostal Services	120	, ,		
a.	Picking up government forms (such as tax forms)	r (Es	F NO		
b.	Using for school bus stop	r YES	T 60	>	
C.	Assisting senior citizens, persons with disabilities, ect.	r YES	_ ~)	
	If yes, please explain:				
d.	Using public bulletin board	Γ _{YES}	Г 6		
e.	Other	Γ _{YES}	L NO		
	If yes, please explain:		NO		
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	g, or for p	ersonal i	needs?
	If yes, please explain:	r _{YES}	「NO)	

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Fayetteville
Γ	Personal needs
TV	Banking Prairie Grove
Γ	Employment
Γ	Social needs
Favorable	sible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name:	
Address:	
Telephone:	
Date:	·

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Canehill Post Office for each of the following:

Po	estal Services	Daily	Weekly	Monthly	y Never
a.	Buying Stamps	٢	Γ		Г
b.	Mailing Letters	Γ	Γ	· D	Г
C.	Mailing Parcels	Г	Г	IV/	Г
d.	Pick up Post Office box mail	Г	Г	Г	
e.	Pick up general delivery mail	Γ.	Г	Г	I
f.	Buying money orders	Γ	Г	П/	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	F.	
h.	Sending Express Mail	Γ	Γ	TO STATE OF THE ST	Γ
i.	Buying stamp-collecting material	Г	Γ	Г	Þ
Ot	ner Postal Services				
a.	Entering permit mailings	r YES	NO NO		•
a.	Resetting/using postage meter	YES	r NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	IT YES	r NO		
b.	Using for school bus stop	r yes	It NO		
C.	Assisting senior citizens, persons with disabilities. ect.	r YES	V NO		
	If yes, please explain:				
d.	Using public bulletin board	FT YES	F NO		 -
e.	Other	F YES	r∠ _{NO}		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work,	or sho <u>p</u> pin	g, or for p	ersonal n	eeds?
		YES	r NO		
	If yes, please explain:	165	Ori		. ,

carefull & Lindon are reveropent!

Γ	owing do you leave your community? (Check all that apply.) Where do you go to obtain these services. Shopping		
Г '	Personal needs		
Γ	Banking		
Γ	Employment		
Γ	Social needs		
r Yes No	the possible discontinuance of the Canehill Post Office? Unfavorable No Opinion		
Address:			
Telephone:			
Date:			

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331



2.

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Postal Service Customer Questionnaire

Po	ostal Services	Daily	Weekly	/ Month	ly Never
a.	Buying Stamps	Г	Г	Γ	I
Ь.	Mailing Letters	Г	Γ	Γ	F /
C.	Mailing Parcels	Γ	Γ	Г	Ti-
d.	Pick up Post Office box mail	Г	Г	Γ	[]
e.	Pick up general delivery mail	Γ	Γ	Г	ΓV
f.	Buying money orders	г	Г	Г	F /
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	r	T-
h.	Sending Express Mail	Γ	Γ	Γ	17/
í.	Buying stamp-collecting material	Γ	Γ	Г	T/
Ot	her Postal Services				
a.	Entering permit mailings	r YE	S Ti NO)	
a.	Resetting/using postage meter	r ye	s TV _{NC})	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YE	s Fi NO	1	
b.	Using for school bus stop	r YE	s IV NO	ı	
C.	Assisting senior citizens, persons with disabilities, ect.	Γ _{YE}	s Fi/NO		
	If yes, please explain:				
d.	Using public bulletin board	r _{YE}	s TV _{NO}		
e.	Other		s rv _{NO}		
	If yes, please explain:				
Do:	you pass another Post Office during business hours while traveling to or from work,	or chan-:	na orfos	0.000.000	
	you padd another i dat office during business flours write travelling to or from work,	or snoppi	_	ersonal	needs?
	If yes, please explain:	YES	s' NO		

3. For which of the following	do you leave your community? (Check all that apply.) Where do you go to obtain these services?
□ /	Shopping
r.	Personal needs
[·	Banking
F√	Employment
TT.	Social needs
Name: John R Address: 208/6	the possible discontinuance of the Canehill Post Office? Unfavorable Romans Antioch Rd., Canehill R48-3437
Telephone: 4+4. ? Date: 6/13/11	540-7137
Please include any addition	al como its below: We use the Morrow PO for all of our postal meeds.

Completed questionnaire should be returned to the following address:

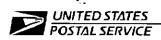
Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

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TIE?	KO.
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Postal Service Customer Questionnaire

	Po	ostal Services	ı	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		_	Γ	Γ	12
	b.	Mailing Letters	}	_	Γ	F	[~
	C.	Mailing Parcels	{	-	Γ	Γ	P
	d.	Pick up Post Office box mail	Į		Γ	Γ	吓
	e.	Pick up general delivery mail	ļ		Γ	Γ	F
	f.	Buying money orders	J	-	Γ	Γ	I
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ı	_	Γ	Γ	「 ~
	h.	Sending Express Mail	ı	_	Γ	Г	P
	i.	Buying stamp-collecting material	ŀ	-	Γ	Γ	F
	Ot	her Postal Services					
	a.	Entering permit mailings	Γ	YES	r√ _{NO}		
	а.	Resetting/using postage meter	Γ	YES	Г√ _{NO}		
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	Γ	YES	୮√ _{NO}		
	b.	Using for school bus stop	Γ	YES	r√ _{NO}		
	C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	۲ _{√NO}		
		If yes, please explain:					
	d.	Using public bulletin board	Г	YES	√ NO		
•	e .	Other			√ NO		
		If yes, please explain:					
2. [Do 1	you pass another Post Office during business hours while traveling to or from work,				ersonal ne	eeds?
		If yes, please explain:	Г —	YES	Γ√ _{NO}		····

TF.	Shopping fayelleville
	Personal needs ''
$\Gamma \nu$	Banking $ u'$
Γ	Employment
Γ	Social needs
•	ocal businesses in the community?
Γ _{Yes} Γν	No If the possible discontinuance of the Canehill Post Office?
5. What is your opinion Favorable Name: Archi	No of the possible discontinuance of the Canehill Post Office? Unfavorable No Opinion L. Reed
5. What is your opinion Favorable Name: Archi	No of the possible discontinuance of the Canehill Post Office? Unfavorable No Opinion L. Reed
5. What is your opinion Favorable Name: Archi Address: 1542	of the possible discontinuance of the Canehill Post Office?

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

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2.

Postal Service Customer Questionnaire

Po	stal Services	ſ	Daily	Weekly	Month!	y Never
a.	Buying Stamps	-	_	Γ	Γ	×
b.	Mailing Letters	1		Г	Γ	×
C.	Mailing Parcels	ł		Г	Γ	ĸ
d.	Pick up Post Office box mail	i	_	Г	Γ	火
e.	Pick up general delivery mail	J	_	Γ	Γ	K
f.	Buying money orders	ļ	_	F	Γ	400
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ļ	_	Г	Γ	K
h.	Sending Express Mail	ł		Γ	Г	\bowtie
i.	Buying stamp-collecting material	ſ		Γ	Γ	区
Oti	ner Postal Services					
a.	Entering permit mailings	Γ	YES	I⊠ NC)	
a.	Resetting/using postage meter	Γ	YES	I X' NC)	
No	npostal Services		. 20			
a.	Picking up government forms (such as tax forms)	Γ	YES	MC NC)	
b.	Using for school bus stop	Γ	YES	NC NC)	
C.	Assisting senior citizens, persons with disabilities, ect.	Г	YES	NO NO	į	
	If yes, please explain:					<u>_</u>
d.	Using public bulletin board	Γ	YES	₹ NO	 	
e.	Other	Г	YES	rt× NO		
	If yes, please explain:					
Do s	you pass another Post Office during business hours while traveling to or from work,	or si	hopping	or for i	nersonal i	needs?
			YES		5013011411	iccus;
<u>-</u>	lf yes, please explain: Merrow		·	- <u></u>		

X	leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
K	Shopping Fayettville Personal needs Fayettville
Г	Banking
Γ	Employment
K	Social needs Silvan Springs
Favorable	sible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name:	
A 11	
Address:	
Telephone:	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331



2.

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Postal Service Customer Questionnaire

Po	stal Services	Ε	aily	Weekly	Monthly	Never
a.	Buying Stamps	ſ	-	Γ	Γ	[-
b.	Mailing Letters	ſ	-	Γ	Γ	
C.	Mailing Parcels	ſ	-		Г	
d.	Pick up Post Office box mail	Γ	-	Γ	Γ	<u> </u>
e.	Pick up general delivery mail	Γ	<u>-</u>	Г	Γ	1
f.	Buying money orders	٢	-	Γ	Γ	Ti-
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ſ	_	Γ	Γ	To the same of the
h.	Sending Express Mail	ſ	-	Γ	Γ	F
i.	Buying stamp-collecting material	Γ	-	Γ_	Γ	
Ot	ner Postal Services					
a.	Entering permit mailings	Γ	YES	Γ _{_NO}		
a.	Resetting/using postage meter	Г	YES	r_NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	F	YES	r_ _{NO}		
b.	Using for school bus stop	Γ	YES	r_NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	r NO		
	If yes, please explain:					
d.	Using public bulletin board	Γ	YES	r√ NO		
e.	Other	Γ	YES	r NO		
	If yes, please explain:				<u> </u>	
Do	you pass another Post Office during business hours while traveling to or from work,		nopping		 ersonal n	eeds?
	If yes, please explain: Marrow A.			<u>.</u>		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
F	Shopping
F	Personal needs
	Banking
Г	Employment
Γ	Social needs
	Unfavorable No Opinion
Name: Henry + De	mnic Paae
Address: 17639 VV	nevard Rd Canetile as. 72717
Telephone: 479.848	3307
Date: June 11-	2011
/ /	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

ı	Postal Services		Daily	Weekly	Monthly	/ Never
í	a. Buying Stamps		Γ	Γ	∇	Γ
١	b. Mailing Letters		Γ	Γ	√	Γ
(c. Mailing Parcels		Γ	Γ	Γ	Ⅳ
(d. Pick up Post Office box mail		Γ	<u> </u>	Γ	ন∕
6	e. Pick up general delivery mail		Γ	F	Γ	√
f	f. Buying money orders		Γ	Γ	Γ	√
ç	 Obtaining special services, including Certified Mail, Registe Delivery Confirmation, or Signature Confirmation 	ered Mail, Insured Mail,	Γ	F	Γ	F
ł	h. Sending Express Mail	•	Γ	r	Γ	F-
i	. Buying stamp-collecting material		Γ	Γ	Г	F/
C	Other Postal Services					
a	a. Entering permit mailings	I	YES	r√ _{NO}		
a	a. Resetting/using postage meter	i	- YES	√ _{NO}		
N	Nonpostal Services					
а	Picking up government forms (such as tax forms)	ſ	- YES	r∕ _{NO}		
b	o. Using for school bus stop	Γ	YES	ΝO		
С	c. Assisting senior citizens, persons with disabilities, ect.	Γ	- YES	r _{NO}		
	If yes, please explain:	_		· · · · · · · · · · · · · · · · · · ·		
d	l. Using public bulletin board		YES	r√ _{NO}		
e	. Other	Г	- YES	Γ∕ _{NΩ}		
	If yes, please explain:	_				
	·		-	·		
2. D	to you pass another Post Office during business hours while tra	aveling to or from work, or	shopping	, or for pe	ersonal n	eeds?
		F	YES	T NO		
	If yes, please explain:	~	in hi	بعطحه	4 10	3.V3
	· he all	<i>F</i>				

P	do you leave your community? (Check all that apply.) Where do you go to obtain these services Shopping	• •
	Personal needs	
	Banking	
I	Employment	
Г	Social needs	
Favorable	the possible discontinuance of the Canehill Post Office? Unfavorable No Opinion	
Name: Darbar	a Holden	_
Address: 11320	Clyde ROAD Canybill AR 72717	
Telephone: 479-84	8 - 2 414	
Date: 6/12/11		

Completed questionnaire should be returned to the following address

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

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2.

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps	Γ	F	ſГ	Γ
b.	Mailing Letters			Γ	Γ
C.	Mailing Parcels	Γ	Γ	\times	、 「
d.	Pick up Post Office box mail	Γ	Г	X	X
e.	Pick up general delivery mail	Γ	Γ	Ţ	X
f.	Buying money orders	Г	Г	A	´r'
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	X	Г
h.	Sending Express Mail	Γ	Г		Γ
i.	Buying stamp-collecting material	Γ	Γ	Г	K
Otl	ner Postal Services	•	•		/)
a.	Entering permit mailings	L YES	NC	5)	ř
a.	Resetting/using postage meter	Γ YES		\hat{a}	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	T (YES	T NO	,	
b.	Using for school bus stop	✓ YES	L NO	Ð	
C.	Assisting senior citizens, persons with disabilities, ect.	T YES) NO	- 	
	If yes, please explain:				
d.	Using public bulletin board	YES) NO		
e.	Other	r yes	T /NO	_	
	If yes, please explain:			<u> </u>	
Do	you pass another Post Office during business hours while traveling to or from work, or	~			
,	If yes, please explain: SONE LIMES PRAIRIE	OR.O	I NO		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping Mac
Γ	Personal needs Pearle GRayle OR Lincole
Γ	Banking Money CARPS
Γ	Employment Duabled
Γ .	Social needs Cherches
	Post of Stice 15 they Have lible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name: Or OM OBA	Lawhence
Address: (15057	mccellan Locker Rd
Telephone: Cell - 47	19-313-1627 Mess, 479 8244756
Date: (0-12-//	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

Po	ostal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps	Γ	X	Γ	Γ
b.	Mailing Letters	Γ	' ×	Г	Γ
C.	Mailing Parcels	Γ	Γ	×	Γ
d.	Pick up Post Office box mail	ŗ	Γ	Γ	X
e.	Pick up general delivery mail	Γ	Г	Γ	Ŕ
f.	Buying money orders	Γ	Γ	X	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ _.	Γ
h.	Sending Express Mail	Г	Γ	\times	Γ
i.	Buying stamp-collecting material	Γ	Γ	Г	X
Ot	her Postal Services			/	
a.	Entering permit mailings	Γ YES	L NO	•	
a.	Resetting/using postage meter	T XES	D Neg	\	
No	npostal Services		7 9		
a.	Picking up government forms (such as tax forms)	r (YES	NO TO		
b.	Using for school bus stop	T YES	D NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ XES	NO NO		
	If yes, please explain: Howing - anthony Giving				1
	7 7 7	va t	1251 <i>5</i>	<u>sa</u> l	T.
d.	Using public bulletin board 0	YES	D NO		
e .	Other	YES	5 NO		
	If yes, please explain:		<i></i>		
2. Do	you pass another Post Office during business hours while traveling to or from work, or	or shoppin	g, or for p	ersonal	needs?
		Γy	r NO		
	If yes, please explain: 50 Me times Linkal				

3. For which of the following do you is	eave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping LINCOLN OR PRAIRIE GROVE
Γ	Personal needs ECT, ECT
Γ	Banking Lincoln Of Prairie GROVE
Γ	Employment Farm - GARY Mccellan
Γ	Social needs ChurcHes
5. What is your opinion of the possi	esses in the community? OOLK FON A FARMER ble discontinuance of the Canehill Post Office? Infavorable No Opinion OWEN
Address: /SOT	3 UCCIEllaN LOCKERRO
Telephone: $824-4$	756
Date: (0-(1-//	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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2.

Postal Service Customer Questionnaire

Ро	Postal Services			aily	Weekly	Monthly	Never
a.	Buying Stamps		ſ	-	Γ	Γ	
b.	Mailing Letters		Γ	-	Γ	Γ	r.
C.	Mailing Parcels		ſ	-	Γ	Γ	~
d.	Pick up Post Office box mail	(DD)	ſ	-	Γ	Γ	~
e.	Pick up general delivery mail	Once-twice per year	Г	-	Γ	Г	Γ
f.	Buying money orders		Γ	-	Г	Γ	I
g.	Obtaining special services, incl Delivery Confirmation, or Signa	uding Certified Mail, Registered Mail, Insured Mail, sture Confirmation	Γ	_	_	Γ	
h.	Sending Express Mail		Γ	_	Γ	Γ	
i.	Buying stamp-collecting materia	al	Г	-	Γ	Γ	
Oth	er Postal Services						
a.	Entering permit mailings	•	Γ	YES	NO NO		
a.	Resetting/using postage meter		Γ	YES	NO NO		
No	npostal Services		•				
a.	Picking up government forms (such as tax forms)		Γ	YES	NO NO		
b.	Using for school bus stop		Γ	YES	r√ _{NO}		
C.	Assisting senior citizens, person	ns with disabilities. ect.	Γ	YES	r√ _{NO}		
	If yes, please explain:						
d.	Using public bulletin board		Γ	YES	rv _{NO}		
e.	Other		Γ	YES	r⊄ _{NO}		
	If yes, please explain:						
De :	you poor another Deat Office du	ring huningge house while together to as formal					
D0 ;	you pass another Post Office du	ring business hours while traveling to or from work,				ersonai n	eeus?
	u		, •	YES	r NO		
]	lfyes, please explain: Ne generally use th	e Prairie Grove post Office	Tor	· the	vitem	5 IN #	+1

For which of the following do you leave your	community? (Check all that apply.) Where do you go to obtain these services?
Shopping	Fayetteville,
Personal	needs Fayetheville, Lincoln, Prairie Grove
Ranking Banking	Prairie Grove
Employm	ent NWA Area
Social ne	eds Fauxteuille, Prairie Grove, West Fork
4. Do you currently use local businesses in the	Lincoln Te community? Canchiel? No Lincoln - Yes
Yes No 5. What is your opinion of the possible discordance.	\mathbf{O}
Favorable Unfavorable	e No Opinion
Name: Kent and Carl	a Cox
Address: 17973 N Skylig	nt Mountain, CanchillAR 72717
Telephone:	•
Date: June 14, 2011	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

Р	ostal Services	Daily	Weekly	Monthly	Never
a	Buying Stamps	Γ	Γ	Γ./	Г
b.	Mailing Letters	Γ	Г	Γi-	Γ
C.	Mailing Parcels	Γ	Г	r_	г.
d.	Pick up Post Office box mail	Γ.	Γ	Γ	Ti
e.	Pick up general delivery mail	Γ	٦	Γ	Γ'n
f.	Buying money orders	Γ	Γ	Γ	Γν
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	٢	Γ	rv
h.	Sending Express Mail	Γ	Γ	Γ	Г
i.	Buying stamp-collecting material	Γ	Γ	17	Γ
O	ther Postal Services				
a.	Entering permit mailings	r YES	T _{NO}		
a.	Resetting/using postage meter	Γ YES	r _{VNO}		
No	onpostal Services		·		
a.	Picking up government forms (such as tax forms)	r YES	TV _{NO}		
b.	Using for school bus stop	r YES	Γ _{NO}		
c.	Assisting senior citizens, persons with disabilities. ect.	Γ _{YES}	Γ _{νNO}		
	If yes, please explain:		<u> </u>		
d.	Using public bulletin board	r YES	r _{Mo}		
e.	Other	Γ _{YES}	r NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,			ersonal n	eeds?
		r√ _{YES}	r NO		
	If yes, please explain:				
	morrow Poll office			<u></u>	

3. For which of the following do you	reave your community? (Check all that apply.) Where do you go to obtain these services?
Γ;	Shopping Fayettiville
ΓV	Personal needs (/
Γε	Banking Prairie Grove
Γ ν	Employment Relived
Γ	Social needs
	sible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Address: Seles H	ale Mito Rd Come Hill Br, 72717
Telephone: 479 Sus	3112
Date: (e-/1- 1)	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

Arkansas District Study Coordinator 420 Natural Resources Dr. Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Canehill Post Office for each of the follo	wing:
---	-------

	Ро	stal Services	Daily	Weekly	Monthl	y Never
	a.	Buying Stamps	Г	Г	Γ	K
	b.	Mailing Letters	Γ	Г	<u></u>	陕
	C.	Mailing Parcels	Γ	Г	Γ	×
	d.	Pick up Post Office box mail	Г	Г		×
	e.	Pick up general delivery mail	5	Г	Г	<u>~</u>
	f.	Buying money orders	Г	_	Г	K
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	Γ	V
	h.	Sending Express Mail	Γ	Γ	Γ	⊳
	i.	Buying stamp-collecting material	_	Γ	Г	1 ⋝⁄
	Oth	ner Postal Services				,
i	a.	Entering permit mailings	Γ _{YES}	区 NO		
;	a.	Resetting/using postage meter	Γ _{YES}	אַ אַס		
1	Noi	npostal Services	163	, NO		
á	э.	Picking up government forms (such as tax forms)	r YES	r∑ _{NO}		
ŀ	٥.	Using for school bus stop	Γ _{YES}	r∑ NO		
C	٥.	Assisting senior citizens, persons with disabilities, ect.	r YES	「 ≻ _{NO}		
		If yes, please explain:				
C	i.	Using public bulletin board	r yes	灰 NO		
é) .	Other				
		If yes, please explain:	r YES	NO NO		
		,,				
2. [) Oo y	you pass another Post Office during business hours while traveling to or from work,	or shopping	g, or for po	ersonalı	needs?
		-	K YES			
		If yes, please explain:	1 1 1 1 2 3	, INC		
	_	Most of our personal business is con	ducte	d in	,	
		· · · · · · · · · · · · · · · · · · ·				
		Lincoln, Prairie Grove, + Fayettevi	. ملالا	90 C	ve v	iove
		access to several post offices.				

3. For which of the following do you	eave your community? (Check all that apply.) W	'here do you go to obtain	these services?
×	Shopping Prair	ie Grove F	ayetteville	
区	Personal needs	11	رب 	·
K	Banking	t t	()	
7	Employment	Fayetter, 1	le	
Γ	Social needs			
Yes No 5. What is your opinion of the poss Favorable Name: Karen Bar	Jnfavorable 🌹 No	ne Canehill Post Office? Opinion		
Address: 18505 N. S	Verlight MA	n Rd Can	e Hill AR	727/7
Telephone: 848-3280	July 19 19			
Date: 6-18-11	<u> </u>	·		
Please include any additional com	nents below:	·		,

We are completely satisfied with our current postal Service. Closing the Cane Hill post office is understandable and probably won't inconvionce us in any way.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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2.

Postal Service Customer Questionnaire

Po	stal Services		Daily	Week	dy	Monthly	Never
a.	Buying Stamps		厂	Γ		区	Γ
b.	Mailing Letters		Γ	Г		Г	又
C.	Mailing Parcels		Г	Γ		Γ	反
d.	Pick up Post Office box mail		Γ	٢		Γ	K
e.	Pick up general delivery mail		Γ	Γ		ī	区
f.	Buying money orders		Γ	Γ		Γ	风
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Γ	Γ		Γ	K,
h.	Sending Express Mail					Γ	区
i.	Buying stamp-collecting material]		Г		· _	$ \wedge $
Ot	ner Postal Services						
a.	Entering permit mailings	Γ	YES	K N	10		
a.	Resetting/using postage meter	Г	YES	K N	10		
No	npostal Services						
a.	Picking up government forms (such as tax forms)	Г	YES	戊 _N	Ю		
b.	Using for school bus stop	Γ	YES	RX N	0		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	区 N	0		
	If yes, please explain:	_					
d.	Using public bulletin board	Γ	YES	収 N	0		··· <u>-</u>
e.	Other	Г	YES	R N	^		
	If yes, please explain:			14			
Do	you pass another Post Office during business hours while traveling to or from work,	or s	hopping	g, or fo	r pe	ersonal ne	eeds?
		Γ	YES	区 N	0		
	If yes, please explain:						

eave your community? (Check all that apply.) Where do you go to obtain these services?
Shopping
Personal needs
Banking
Employment
Social needs
esses in the community? ible discontinuance of the Canehill Post Office? Infavorable No Opinion The Yarkssa Op Heyer
Man bocker Rd Canebill, Ark 72717
5360

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

۳(ostal Services	Daily	Weekl	y Month	niy Neve
a:	Buying Stamps	Г		×	
b.	Mailing Letters		ĸ	. 🗖	
C.	Mailing Parcels	Ė	D.	₽	口
d.	Pick up Post Office box mail	\triangleright	T,		П
e.	Pick up general delivery mail	Γ	Γ	r	D
f.	Buying money orders		<u>.</u>	T.	K
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	□		×	П
h.	Sending Express Mail	!			IZ/
i.	Buying stamp-collecting material	Г	<u></u>	łcz.	
		1		区	F
Oth	ner Postal Services	Low	L ./	K.	Famil
Oth a.	ner Postal Services Entering permit mailings		Z	·	
a.			Z	·	
a. a.	Entering permit mailings		Z	·	
a. a. Nor	Entering permit mailings Resetting/using postage meter npostal Services Picking up government forms	C YES	NO NO	Not	
a. a. Nor	Entering permit mailings Resetting/using postage meter npostal Services		NO NO	Not	
a. a. Nor a.	Entering permit mailings Resetting/using postage meter npostal Services Picking up government forms	C YES YES	NO NO	Not	
a. a. Nor a. b.	Entering permit mailings Resetting/using postage meter npostal Services Picking up government forms (such as tax forms)	T YES YES YES	NO NO	Not	
a. Nor a. b.	Entering permit mailings Resetting/using postage meter npostal Services Picking up government forms (such as tax forms) Using for school bus stop	C YES YES	NO NO	Not	
a. Nor a. b.	Entering permit mailings Resetting/using postage meter npostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, ect. If yes, please explain:	YES YES	NO NO	Not	
a. Nor a. b. c.	Entering permit mailings Resetting/using postage meter npostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, ect. If yes, please explain:	YES YES YES YES YES		Not	Ava,
a. a. Nor a. b. c.	Entering permit mailings Resetting/using postage meter npostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, ect. If yes, please explain:	YES YES		Not	Ava,
a. Nor a. b. c.	Entering permit mailings Resetting/using postage meter npostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, ect. If yes, please explain: Using public bulletin board	YES YES YES YES YES YES		Not	Ava,
a. a. Nor a. b. c.	Entering permit mailings Resetting/using postage meter npostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, ect. If yes, please explain: Using public bulletin board	YES YES YES YES YES		Not	

	PAGE <u>474</u>
	/ NOT APPLICABLE.
,	wing do you leave your community? (Check all that apply.) Where do you go to obtain these services?
K.	Shopping
X :	Personal needs
区	Banking
X	Employment
	Social needs
Name: Diame Address: POP	Thompson 0x 125 -824-7761
Please include any add Where & g cally whe in, Large Lin, Large	so doesn't matter, (an Hill slavays my medicines (the insulin) comes port offices don't give that come slays would benefit the community slays would benefit issues,
a remove	Ing.

DOCKET NO.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331



DOCKET NO. ITEM NO. PAĞE 1354857 **23** 48

Postal Service Customer Questionnaire

	Po	ostal Services	Da	ily V	/eekly	Monthly	Never
	a.	Buying Stamps We don't buy stamps at any cartin	٦		Γ	Г	Γ
	b.	Mailing Letters time just when we are oreturn low or	٦		Γ	F	Γ
	C.	Mailing Parcels stamps a get the past of ice at	֓֡֡֡֡֡֡֡		Г	Γ	Γ
	d.	Pick up Post Office box mail Careholl,			Г	Γ	Γ
	e.	Pick up general delivery mail us an ai eletters of tentosay	Γ		Г	_	Г
	f.	Buying money orders bills & brithdry Cards Christmas			Γ	Γ	г
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г		Г	Γ	Γ
	h.	Sending Express Mail	Γ		Γ	Γ	Γ
	i.	Buying stamp-collecting material	Γ			Γ.	Г
	Otl	her Postal Services		٠			
;	a.	Entering permit mailings	- ,	YES F	, NO		
	а.	Resetting/using postage meter	- ,	YES F	, NO		
ı	No	npostal Services		. 20			
ć	a.	Picking up government forms (such as tax forms)	- ,	YES	, NO		
i	Э.	Using for school bus stop	_ ,	res F	NO		
(Э.	Assisting senior citizens, persons with disabilities, ect.	- 、	_{/ES} Γ	[*] NO		
		If yes, please explain:					
c	d.	Using public bulletin board	- ,	_{ÆS} Γ	NO		
c) .	Other F	_				
			١	'ES I	NO		
		If yes, please explain:					
2. [) Oo !	you pass another Post Office during business hours while traveling to or from work, or	sho	oping, d	or for pe	ersonal ne	eds?
		Г	_	ے ّت			
		If yes, please explain:	Ą	.E.S.	NO		
		We fass marrow foot office of	tin	/ =	۲.		

Г	Shopping Prairie Drove + Fayetterille
Γ	Personal needs
Γ	Banking Prairie Droser
Γ	Employment
Γ	Social needs
What is your opinion	No on of the possible discontinuance of the Canehill Post Office? Unfavorable No Opinion
What is your opinion	No on of the possible discontinuance of the Canehill Post Office? e Unfavorable No Opinion
What is your opinion Favorable	No on of the possible discontinuance of the Canehill Post Office? e Unfavorable No Opinion eryone Attand Qu. Attan
Favorable ame: 70.43.70 (ddress: 11896	No on of the possible discontinuance of the Canehill Post Office? e Unfavorable No Opinion eriprie Actton & Grey Ston No Chylight mt Canehole, ar. 72717
What is your opinion Favorable	No on of the-possible discontinuance of the Canehill Post Office? e Unfavorable No Opinion errorie Acttorid Ju. J. Aton No Merlinght mt. Canehole, ar. 72717 44-3317

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



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Postal Service Customer Questionnaire

Po	stal Services	Da	ily \	Neekly	Monthly	Never
a.	Buying Stamps	Γ		7	Γ	Г
b.	Mailing Letters	Г		7	Γ	Γ
C.	Mailing Parcels	Γ		Γ	7	Γ
d.	Pick up Post Office box mail	r		Г	Γ-	1
e.	Pick up general delivery mail	Γ		Γ	Γ	, P
f.	Buying money orders	Γ		Γ	Γ	_
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ		Γ	Γ	<u> </u>
h.	Sending Express Mail	Γ		Γ	Γ	abla
i.	Buying stamp-collecting material	Γ		Γ	Γ	
Ot	ner Postal Services					
a.	Entering permit mailings	Γ	YES	√ _{NO}		
a.	Resetting/using postage meter	Γ	YES	/ _{NO}		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES ,	NO		
b.	Using for school bus stop		YES [/		
C.	Assisting senior citizens, persons with disabilities. ect.	Г	_{YES} ,	- NO		
	If yes, please explain:		····			
d.	Using public bulletin board	Γ,		NO		
e.	Other	Γ,	_{YES} F	- NO		
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from work,	or sho	pping,	or for p	ersonal n	eeds?
	If yes, please explain:		/ES	NO		

3. For which of the following	g do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
T	Personal needs
K	Banking
\ <u>\</u>	Employment
7	Social needs
5. What is your opinion of Favorable	the possible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Address: 1913 Telephone:	5 Antioch Rd Carehill as
Date:	1 to 15-/11
Please include any addition	nal comments below:
We glier al ma	e South of morrow have ane hell address, Bet Setow I out of Lincoln don't make
ani	1 Since.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

	Po	ostal Services	ı	Daily	Weekly	Monthly	/ Never
	a.	Buying Stamps			7	√.	Г
	b.	Mailing Letters		abla'	Γ	Г	Γ
	C.	Mailing Parcels	i	Г	√	L	Г
	d.	Pick up Post Office box mail	·	_	ĬV.	Γ	Г
	e.	Pick up general delivery mail		_	ι√	Г	_
	f.	Buying money orders	ı	_	ŗ	Γ	ı∀
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	١	_	√	Γ	۲
	h,	Sending Express Mail	ı	_	Γ	Γ	Γ
	i.	Buying stamp-collecting material	ı	_	Γ	Г	15∕
	Ot	her Postal Services					
	a.	Entering permit mailings	Γ	YES	r√ _{NO}	•	
	a.	Resetting/using postage meter	Γ	YEŞ	r√ _{NO}		
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	Γ	YES	TV _{NO}		
	b.	Using for school bus stop	Γ	YES	T/NO		•
	C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	r _{NO}		
		If yes, please explain:					
	đ.	Using public bulletin board	\(\sigma\)	YES	r _{NO}		
	e.	Other	Γ	YES	F-\NO		
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from work,		opping		ersonal n	eeds?
		If yes, please explain:					

3. For which of the following do you	u leave your community? (Check all that apply.) \	Where do you go to obtain these services?
√ /	Shopping	
T/	Personal needs	
VP.	Banking	
P	Employment	
Γ	Social needs	
4. Do you currently use local bus Yes No 5. What is your opinion of the por Favorable Name:	scible discontinuance of the Canehill Post Office? Unfavorable No Opinion	?
Address:		10.11 ·
Telephone:		
Date:		
		·

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420 Natural Resources Dr

Little Rock AR 72205-9331



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Postal Service Customer Questionnaire

Ρ(ostal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps	Γ	Γ	4	Γ,
b.	Mailing Letters	Γ	Γ	7	_●
C.	Mailing Parcels	r _.	Γ	Γ	
d.	Pick up Post Office box mail	Γ	Γ	Г 🍇	
e.	Pick up general delivery mail	Γ	Γ	Г	
f.	Buying money orders	L.	Γ	Γ	1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	_	Γ	•	Γ
h.	Sending Express Mail	F.	Γ	Γ	f
i.	Buying stamp-collecting material	Γ	Γ	Г	
Ot	her Postal Services		_		
a.	Entering permit mailings	r YES	NO		
a.	Resetting/using postage meter	r YES	NO		
No	npostal Services	_			
a.	Picking up government forms		_		
a.	(such as tax forms)	YES	' NO		
b.	Using for school bus stop	r YES	No		
C.	Assisting senior citizens, persons with disabilities. ect.	r YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	r yes	100		
e.	Other	r YES	NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shopping	g, or for p	ersonal n	eeds?
		YES	_		

3. For which of the following do yo	ou leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employment
	Social needs
Favorable	unfavorable No Opinion
Name	
Address:	
Telephone:	
Date:	
Please include any additional co	mments below:

Completed questionnaire should be returned to the following address

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



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Postal Service Customer Questionnaire

Postal Services			Daily	Week	iy I	Monthly	Never
a.	Buying Stamps	i	_	Γ		×	Γ
b.	Mailing Letters	ļ	-	区		Γ	Γ
C.	Mailing Parcels	ı	_	Γ		区	Γ
d.	Pick up Post Office box mail	Ī		Γ		Γ	区
e.	Pick up general delivery mail	ſ		ŗ		Γ	R
f.	Buying money orders	ſ	-	Г		Γ	区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Ī		Γ		Γ	K
h.	Sending Express Mail	1	-	Γ		Γ	区
i.	Buying stamp-collecting material	ſ		Γ		Γ	区
Ot	ner Postal Services						•
a.	Entering permit mailings	Γ	YES	凤 ,	10		
a.	Resetting/using postage meter	Γ	YE\$	K V	10		
No	npostal Services			•			
a.	Picking up government forms (such as tax forms)	区	YES	Г _N	10		
b.	Using for school bus stop	Γ	YES	区 ' _N	10		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	区 _N	Ю		
	If yes, please explain:						
d.	Using public bulletin board	Γ	YES	M N	—- О		
e.	Other	_	YES	▼ N	\cap		
	If yes, please explain:						
Do	you pass another Post Office during business hours while traveling to or from work,	or st	nopping	j, or fo	r pe	rsonal n	eeds?
		Г	YES	大 N	\circ		
	If yes, please explain:						

3. For which of the following do you!	eave your community? (Check all that apply.) Where do you go to obtain these services?			
戍	Shopping			
区	Personal needs			
戍	□ Banking			
区	Employment			
×	Social needs			
4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discontinuance of the Canehill Post Office? Favorable Unfavorable No Opinion Name: ALFRED JOJES				
	INGBIRD LN. CANEHILL, AR. 72117			
Telephone: 419 - 824	,			
Date: 6/19/11				

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Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



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DOCKET NO. ITEM NO. PAGE

Postal Service Customer Questionnaire

Po	stal Services	l	Daily	Weekly	Monthl	y Never
a:	Buying Stamps	;	Γ-	Γ	II.	Γ
b.	Mailing Letters	İ	_		Γ	Γ
c.	Mailing Parcels		Г	Γ		Γ
d.	Pick up Post Office box mail	ļ	Γ	V	Γ	Γ
e.	Pick up general delivery mail	ı	Γ	₽ /	Γ	۳
f.	Buying money orders	ļ		Γ	Γ	4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ı	_	٦	W	Γ
h.	Sending Express Mail	1	_	_		` ୮
i.	Buying stamp-collecting material		_	r	Γ	4
Otł	ner Postal Services		•			
a.	Entering permit mailings	Γ	YES	NO		
a.	Resetting/using postage meter	Г	YES	NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	NO	. '	,
b.	Using for school bus stop	Γ	YES	✓ NO		i
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	✓ NO		
	If yes, please explain:					
d.	Using public bulletin board	Γ	YES	NO		
e.	Other ·	Γ	YES	NO		
	If yes, please explain:					-
Do :	you pass another Post Office during business hours while traveling to or from work,	or s	hopping	, or for p	ersonal i	needs?
	<u>-</u>		YES	_		
	If yes, please explain:		YES	NO	-	

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping
Γ	Personal needs
Γ	Banking
Γ	Employment
Γ .	Social needs
Favorable Name: Angela Address: P.D. Box He Telephone: (479) 824 Date: 6/16/11	4 canchill, AR 72717 - 2253
Please include any additional com	nel for me. If it closes, a 10 mile deine office. Please keep the care hill post
major convenie	nel for me. If it closes, a 10 mile dein
the nearest pr	est office. Please keep the care hill post
ice open and	allow continued service to our
mmunity.	Thankyou
	Angela games

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Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

a. Buying Stamps Daily Weekly Monthly Never					
a.	Buying Stamps	T Da	read	cone	" F
b.	Mailing Letters	ŗ	Г	Γ	Γ
C.	Mailing Parcels	آ ج	melim	-	Γ
d.	Pick up Post Office box mail	Γ	Γ	Γ	Γ
e.	Pick up general delivery mail	٢	Γ	Γ	Γ
f.	Buying money orders	Γ	Γ	Γ	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г	Γ	Γ
h.	Sending Express Mail	Γ	Γ	Γ	Γ
i.	Buying stamp-collecting material	Γ	Γ	Г	Г
Ot	her Postal Services				
a.	Entering permit mailings	r YES	r√ _{NO}		
a.	Resetting/using postage meter	Γ _{YES}	Γ _ν _{NO}		
No	npostal Services				
a.	npostal Services Picking up government forms (such as tax forms)	r YES	Γν _{NO}	•	
b.	Using for school bus stop	r YES	r√ _{NO}		
C.	Assisting senior citizens, persons with disabilities. ect.	r YES	F NO		
	If yes, please explain:				
d.	Using public bulletin board	Γ _{YES}	<u></u>		
e.	Other	r YES	FT NO		
	If yes, please explain:		- NO		
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?					
	·	YES			
	If yes, please explain:				
	nearest shapping center is on Tayettenthe so !	man B	Post TI	line	
•	in Dawie Brove and Farmingting But when In	ground	shopp	emig	
	nearest shapping Center is in Tayettenthe is I in Dawie Grove and Farmingting But when In int usually when I need to mail a packs	ges.	,,	2	

For which of the following do you I	eave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping
Г ✓	Personal needs
Γ v	Banking
Γ	Employment
Γ	Social needs
Yes' No 5. What is your opinion of the poss Favorable	ible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Address: 1480/ Mc	Cleban Locker Rd Cane Hell, be, 72717
Telephone: 979 824	3502
Date: 6 ~/4~ 11	
Please include any additional comments of years Comments of y holls the com to Carehell Por to drive to Line There are other	nents below: g age, have lived in this historica g age, have lived in this historica menty together. I can still drive menty together. I would be incomment to office and it would be incomment edn as get a driver to take see, ways to cut effective.

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22	_



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthl	y Nevei
a.	Buying Stamps	Г	⋉	Γ	Γ
þ.	Mailing Letters	冈	Γ	Γ	Γ
C.	Mailing Parcels	Γ	Ø	Γ	Г
d.	Pick up Post Office box mail	X		Γ	Г
e.	Pick up general delivery mail	ŗ	Г	Γ	Ŋ
f.	Buying money orders	Γ	Γ	区	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	Γ
h.	Sending Express Mail	Γ	Γ	Γ	፟፟፟
i.	Buying stamp-collecting material	Γ	Г	Г	∇
Ot	her Postal Services				•
a.	Entering permit mailings	r YES	NO NO		
a.	Resetting/using postage meter	r YES	NO NO		
No	npostal Services				
a.	Picking up government forms NOT AVAILABLE HERE (such as tax forms)	r YES	r NO		
b.	D. Using for school bus stop		NO K		
C.	Assisting senior citizens, persons with disabilities, ect. If yes, please explain: WHAT 00ES THIS MEAN /	YES	r NO		
ď.	Using public bulletin board	K YES	r NO	· · · · ·	
e.	Other COVED BE MUCH BETTER	r YES			
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work, Sometimes - If yes, please explain: Mut a week	or shoppin		ersonal i	needs?

3. For which of the following do yo	u leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
<u>k</u>	Personal needs
, Ķ	Banking
r	Employment N/A
7	Social needs
 Do you currently use local bus Yes No What is your opinion of the po Favorable 	inesses in the community? THERE ARE NONE IN CANEHILL ssible discontinuance of the Canehill Post Office? Unfavorable No Opinion
	EMT ASSOCIATION VENDORS
Address: "Po Box	150 CANEHIL
Telephone: 박경 웅간 Date: U) / MU	2011
CONTRACTS FOR OVE AN GOING TO HAVE ALL IN A BOX ON A FOR OFFICE BOX	nments below: I USE THIS BOX TO RECEIVE APPLICATIONS AND INVARE EMS CONFERENCE. THERE IS NO WAY I'M L THESE CHECKS AND CREDIT CARD INFORMATION SITTING- CURAL ROUTE, I NEED THE SECURITY OF A POST
	WHO HAS A MAILBOX OUT IN THE COUNTRY IS JUST
ASKING FOR MAIL	TO BE STOLEN OR IDENTITY THEFT,

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Postal Service Customer Questionnaire

Po	ostal Services	Daily	Weekly	Monthly	y Never
a.	Buying Stamps	Γ	ΙX	Γ	Г
b.	Mailing Letters	区	Γ	Γ	Γ
c.	Mailing Parcels	Γ	Г	ΙΣ	Γ
d.	Pick up Post Office box mail	区	Γ	Γ	Γ
e.	Pick up general delivery mail	Г	Γ	Γ	İΧ
f.	Buying money orders	Γ	Г	区	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	X	-
ħ.	Sending Express Mail	Γ	Γ	Γ	ſΧ
i.	Buying stamp-collecting material	Г	Г	Г	区
Ot	her Postal Services				
a.	Entering permit mailings	Γ _{YES}	NO NO		
a.	Resetting/using postage meter	Γ _{YES}	NO NO		
No	npostal Services		,		
a.	Picking up government forms THEY ARE NOT AVAILABLE HERE (such as tax forms) WHY NOT?	r YES	r NO		
b.	Using for school bus stop	r YES	⋉ NO		
C.	Assisting senior citizens, persons with disabilities, ect.	r yes			
	If yes, please explain:				
d.	Using public bulletin board NEED A BETTER ONZ	X YES	Γ NO		
e.	Other .	Γ _{YES}	r NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	g, or for p	ersonal r	needs?
		区 YES			
	If yes, please explain: Smeting Prine Gus				
	Sinching Though				

ΙX	Shopping
×	Personal needs
区	Banking
Γ	Employment N/A
F	Social needs
Yes No 5. What is your opinion of the	businesses in the community? THERE MOVE - I WOVED IF THERE WERE e possible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Address: Po Box	KITE FESTIVAL 166 PANEHILL
Telephone: 479	824 8109
	u 2011
0'	
THAT'S WHY I SATURDAY DELIVERY LOOKS LIKE ITS HEATLY MANAGEMENT LAST YEAR THE HUT CARKES AND THE	HOW ABOUT DOING SOMETHING SO THE CAMERICA PO OPEN - LIKE A SIGN? I WOULD RATHER SEE TOP
AND THEY NEVER F	AT USPS IS BEING VERY ARBITRARY IN THEIR DECISION -
LINICOLAL IS T	NEEDS TO BE MORE CREATIVE-CAN-DO. HZ LIST PLACE I WOULD GO FOR MY POSTAL OPLE ARE RUDE.
Arkansa 420 Nati	ed questionnaire should be returned to the following address: is District Study Coordinator ural Resources Dr ick AR 72205-9331

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2.

Postal Service Customer Questionnaire

D.	otal Camilaga		Daily	Waakly	Monthly	Nover
	Stal Services	_		TT-	montally	L .
а.	Buying Stamps			_	_	_
b.	Mailing Letters	J		1	Γ	Г
C.	Mailing Parcels	ſ	_	Γ	Γ	Γ
d.	Pick up Post Office box mail	I		Γ	Γ	Γ
e.	Pick up general delivery mail	ſ	_	Γ	Γ	Γ
f.	Buying money orders	ľ	_	Γ	r	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Ī	_	Γ	F	Г
h.	Sending Express Mail	ſ	_	Γ	Γ	Γ
i.	Buying stamp-collecting material	ſ	_	Γ	Γ	Γ
Otl	ner Postal Services					
a.	Entering permit mailings	Γ	YES	r NO		
a.	Resetting/using postage meter	Γ	YEŞ	Γ _{NO}		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	r _{no}		
b.	Using for school bus stop	Γ	YES	r NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	F NO		
	If yes, please explain:					<u> </u>
d.	Using public bulletin board	Г	YES	– NO		**
e.	Other	Γ	YES I	- NO		
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from work,		nopping YES		ersonal n	eeds?
	If yes, please explain:					

For which of the following do y	ou leave your community? (Check all that apply.) Where do you go to obtain these services?
P	Shopping
	Personal needs 1 +to: 11x
	Banking Farther Three to
P	Employment Praw delle, etc.
P	Social needs
Yes' No 5. What is your opinion of the property of the proper	Unfavorable No Opinion
Address: PD Box S	56 Cane Hill, AZ 72717
Telephone:	
Date: 6-10-11	
,	

Please include any additional comments below:

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Postal Service Customer Questionnaire

Po	stal Services		Daily	Weekly	Monthly	Never
a.	Buying Stamps	ſ	_	1	Γ	Γ
b.	Mailing Letters	ſ	_	TT/	Γ	Γ
c.	Mailing Parcels	ſ	_	Γ	I	Γ
d.	Pick up Post Office box mail	ſ	V	Γ	Γ	Γ
e.	Pick up general delivery mail	ſ	-	Γ	Γ	IV -
f.	Buying money orders	ī	_	区 义	V	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ŗ	-	Γ	Γ	Г
h.	Sending Express Mail	ſ	_	Γ	Γ	ŗ
i.	Buying stamp-collecting material .	ſ	_	Γ	~	Γ
Oti	ner Postal Services					
a.	Entering permit mailings	Γ	YES	r NO		
a.	Resetting/using postage meter	Γ	YES	Γ _{NO}		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	NO NO		
b.	Using for school bus stop	Γ	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Г	YES I	NO NO		
	If yes, please explain:					
d.	Using public bulletin board	Г	YES !	NO	<u> </u>	
e.	Other .	Γ	YES !	NO		
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from work,	or sl	nopping	, or for pe	ersonal n	eeds?
		Γ	YES	NO		
	If yes, please explain:				·	

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping Lincoln & Fragetteville
Γ	Personal needs Lincoln
Γ	Banking Lincoln
Г	Employment Reliked
Г	Social needs
5. What is your opinion of the poss	Toffice only Businessfon Can Hill sible discontinuance of the Canehill Post Office?
5. What is your opinion of the poss	sible discontinuance of the Canehill Post Office?
Favorable	Infavorable No Opinion I would like for it to stay open
Name: Billie A. Han	ens, Davis
	445, Came hill AB. 12717
Telephone: 1479-824	
Date: June - 1/th -	2011
V	

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

_					
Ро	stal Services	Daily		y∕Month —	ly Never
a.	Buying Stamps	1		,	ł
b.	Mailing Letters	√	Γ	Γ	Γ
C.	Mailing Parcels	Γ		Γ	Γ
d.	Pick up Post Office box mail	₽	Г	Γ	, L
e.	Pick up general delivery mail	Γ	Γ	Γ	Γ
f.	Buying money orders	Γ	Γ.	Γ	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	Γ
h.	Sending Express Mail .	Γ	Γ	Γ	Γ
i.	Buying stamp-collecting material	ŗ	Γ	Г	Γ
Otl	ner Postal Services				
a.	Entering permit mailings	r YE	s F)	
a.	Resetting/using postage meter	Γ _{YE}	s F/N)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	Г. _{YE}	s F NO)	
b.	Using for school bus stop		s NO)	
C.	Assisting senior citizens, persons with disabilities. ect.	r YE	s r) -	
	If yes, please explain:		· · · · ·		
ď.	Using public bulletin board	r YES	s TV _{NC})	
e.	Other .	r YES	, F/NC	`	
	If yes, please explain:	1 = 1		, 	
n -		4	·		
טס	you pass another Post Office during business hours while traveling to or from work,	or snoppi			needs?
3	Kyes, please explain: ras by Lycah ar. P.O. Don't Care for it!				

3. For which of the following do	you leave your community? (Check all that apply.) Where do you go to obtain these services?
~	Shopping Lincols + Prairie Trove, an
<u> </u>	Personal needs Lincoln, Ar.
P	Banking Lincoln ar
Γ	Employment
[F	Social needs Daytteville ar
	0 ,
4. Do you currently use local b	pusinesses in the community?
Yes No	No other businessess
5. What is your opinion of the	possible discontinuance of the Canehill Post Office?
Favorable	Unfavorable No Opinion
1	
Name: Carole M	Plellan Edwards
Address: P.O.B.ox 68	
Telephone: 1-479-824	· · · · · · · · · · · · · · · · · · ·
Date: 6/11/11	
Please include any additional c	omments below:
I have used to	us post of fire since 1964. Think that you
get Mally good	Dervice here I do not like to we on
Dat Milia at	Limals In Carefull they seems care for you
1000 Ut Jule and	Krimeto Sincoln How d he out of the ways
for me and alo	Deturice here I do not pare to use the finceby. In Careful they seems come for your boing to Lincoln would be out if the way to go there people that pickup therewomail.
on the way to	me for work.
on vice way	Thank (how.
• .	Garale McClellan-Edwards
	Wardle 11 Childen Carros



DOCKETNO. ITEM NO. PAGE

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps	Γ	Γ	T	Γ
b.	Mailing Letters	Γ	Г	Z	Γ
Ç.	Mailing Parcels	Γ	Γ	Γ	~
d.	Pick up Post Office box mail	Γ	F	Γ	Γ
e.	Pick up general delivery mail	Γ	Γ	Γ	12
f.	Buying money orders	Γ	Γ	Γ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	r	Ti/	F
ħ.	Sending Express Mail	Γ	F.	_	17/
i.	Buying stamp-collecting material	Γ	Г	_	17
Otl	ner Postal Services				
a.	Entering permit mailings	r YE	s ~ NO		
a.	Resetting/using postage meter	Γ _{YE}	s LVO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	TZYE	sr NO		
b.	Using for school bus stop	Γ _{YE}	s Filo		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ _{YF}	S TO NO		
	If yes, please explain:				
d.	Using public bulletin board	r YE	s FZ NO		
e.	Other	r YE	sr NO		
	If yes, please explain:				
Do :	you pass another Post Office during business hours while traveling to or from work,	or shoppi	ing, or for p	ersonal r	needs?
		T YES	S T (NS)		
	If yes, please explain:				

_	do you leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping GroceRy STORE
Γ	Personal needs MedicinE
Г	Banking DIRECT DEPOSIT
Γ	Employment
Γ .	Social needs HAIRDressER DNOCCASION
Yes No 5. What is your opinion of t	the possible discontinuance of the Canehill Post Office? Unfavorable No Opinion
	Julius No Opinion
	7 #84 CANEHILL ar 72717
Telephone:	
Date:	
Please include any addition	
1 Am	87 YEARS OLD AND I CANNOT
WALK TO	AMAIL BOX ON THE HI-WAY
ESPECIA.	LLY IN THE WINTER TIMES
my mais	LLY IN THE WINTER TIMES - 15 PICKED UP AT THE
	FICE BY MY NeighBORS ON
	N. I HAVE LIVED HERE SINCE

1956 AND I DO NOT WANT TO LOSE

MY POST OFFICE UNDER ANY CIRCUMSTANCES

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If yes, please explain:

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Canehill Post Office for each of the following: Daily Weekly Monthly Never **Postal Services Buying Stamps** Mailing Letters c. Mailing Parcels Pick up Post Office box mail e. Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material **Other Postal Services** Entering permit mailings Resetting/using postage meter **Nonpostal Services** Picking up government forms (such as tax forms) Using for school bus stop c. Assisting senior citizens, persons with disabilities, ect. If yes, please explain: Using public bulletin board Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
N.	Shopping Faretterelle
2	Personal needs fawellelle
1	Banking Practice Grove - Lived
F	Employment tarretteville
The state of the s	Social needs famelleville
•	
4. Do you currently use local busin	nesses in the community?
Yes No	
	sible discontinuance of the Canehill Post Office?
Favorable	Unfavorable No Opinion
01- 1	
Name: Thue 4	Vallene Fores
Address: 18733	Hale Mta Rd.
Telephone: 847-3/8	7
Date: 6-15-20/1	/ *
Please include any additional com	ments below:
	Jano Hell Will
Stown le	se come
	as that To menow
Ou Windy	so of Box.
on way	a La me Mome .
	loser to our continue
ST W	ese Cane Hill will se go Back to Mouord. Loser to our Rome.

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Postal Service Customer Questionnaire

F	ostal Services	Daily	Weekly	Month	y Never
a	. Buying Stamps	Γ	Γ	Γ	K
t	. Mailing Letters	Γ	Γ	Γ	\angle
c	. Mailing Parcels	Γ	Г	Γ	\mathcal{K}
c	. Pick up Post Office box mail	r	Γ	Γ	て
€	Pick up general delivery mail	Γ	Γ	Γ	\nearrow
f	Buying money orders	Γ	Γ	Γ	X
ç	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	×
h	. Sending Express Mail	Γ	Γ	Γ	X
i.	Buying stamp-collecting material	Γ	Γ	Γ	У
C	ther Postal Services				
а	. Entering permit mailings	r YES	NO NO)	
а	Resetting/using postage meter	r YES	NO NO	•	
N	onpostal Services				
а	Picking up government forms (such as tax forms)	r YES	K NO		
b	Using for school bus stop	r YES	on A		
С	Assisting senior citizens, persons with disabilities, ect.	r YES	K NO		
	If yes, please explain:				
d	Using public bulletin board	Γ _{YES}	K NO		
е	Other	r YES	NO NO		
	If yes, please explain:		<u>-</u>		
2. D	you pass another Post Office during business hours while traveling to or from work,	or shoppir	\ _	personal	needs?
	If yes, please explain:		/140		<u></u>

Shopping Lincoln, P.G., Fayor Personal needs Banking Prairie Grove, Lincoln, Fayofferelle Employment Ophnson Social needs Several places 4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discontinuance of the Canehill Post Office? Favorable Unfavorable No Opinion Name: Opta FOX Address: 17262 Hale Mt RD (anchill AP 72777 Telephone: 479-848 3023 Date: 6-13-11 Please include any additional comments below: I phromally do not have the apportunity to do busine at the Canchill PO. because of their bours of aperation of years fost, I was inemployed and used the Canchill Branch on a weekly basis. I think,
Personal needs Banking frain Grove, Loncoln Fayetterule Employment Ophrson Social needs Several places 4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discontinuance of the Canehill Post Office? Favorable Unfavorable No Opinion Name: Local Fox Address: 17362 Hale Mt RD (anchill AP 7277) Telephone: 474-848 302-3 Date: 6-13-(1)
Social needs Several places 4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discontinuance of the Canehill Post Office? Favorable Unfavorable No Opinion Name: Loca Fox Address: 17362 Hale M+ RD (anchill AP 7277) Telephone: 479-848 302-3 Date: 6-13-(1
Social needs Several places 4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discontinuance of the Canehill Post Office? Favorable Unfavorable No Opinion Name: Loca Fox Address: 17362 Hale Mt RD (anchill AP 7077) Telephone: 479-848 302-3 Date: 6-13-(1
Social needs Sweral places 4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discontinuance of the Canehill Post Office? Favorable Unfavorable No Opinion Name: Local Fox Address: 17362 Hale M+ RD (anchall AP 7277) Telephone: 479-848 302-3 Date: 6-13-(1
5. What is your opinion of the possible discontinuance of the Canehill Post Office? Favorable Unfavorable No Opinion Name: LOCA FOX Address: 17362 Hale Mt RD (anchill AP 7277) Telephone: 479-848 302-3 Date: 6-13-(1
Address: 17262 Hale Mt RD (anchill AR 7277) Telephone: 479-848 302-3 Date: 6-13-11
Date: 6-13-(1
the "town" should chave a branch closer to them. Whorehy, the services your carrier will be start. appealing. Herter



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Postal Service Customer Questionnaire

	P.	ostal Services	г	aily	Weekly	Monthly	Nover
	a.		ſ		T T	T ^C	L
	b.		ſ		· -	r	·
	C.		ſ	_	· 		_
	d.		· [~	_		·
	e.	Pick up general delivery mail	ſ	_	V	, 	_
	f.	Buying money orders	Γ	_	Γ	_	<u>r</u>
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	-	Ė		Г
	h.	Sending Express Mail	Γ	-	Γ	T	Γ
	i.	Buying stamp-collecting material	ſ	-	Г	Г	F
	Ot	her Postal Services					
	a.	Entering permit mailings	Γ	YES	r⊵∕ _{NO}	-	
	a.	Resetting/using postage meter	Γ	YES	r- _{NO}		
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	Г	YES	r⁴ _{NO}		
	b.	Using for school bus stop	Γ	YES	NO		
	C.	Assisting senior citizens, persons with disabilities, ect. If yes, please explain:	Γ	YES	T		
	d.	Using public bulletin board	F	YES	r .		
	e.	Other	Γ	YES	NO.		
		If yes, please explain:					
2.		you pass another Post Office during business hours while traveling to or from work,		opping YES	, or for pe	ersonal n	eeds?
		If yes, please explain:					

For which of the following do yo	ou leave your community? (Check all that apply.) Where do you go to obtain these services?
Г	Shopping
Γ	Personal needs
Г	Banking
	Employment
٢	Social needs
Name: Larry M. Address: fo Bot 3 Telephone: 479-53 Date: Lo (((/(Please include any additional co Serval D Cunchul water will not mancine to g Us a risut of	Ossible discontinuance of the Canehill Post Office? Unfavorable No Opinion Jahnson Cane Hill AR 72717 6-5142

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Postal Service Customer Questionnaire

	P	ostal Services	Daily	Weekly	Monthl	y Never
	а.	Buying Stamps	Γ	Γ	La	Γ
	b.	Mailing Letters	Γ	₽	Γ	Γ
	C.	Mailing Parcels	Г	Γ	Γ	13
	d.	Pick up Post Office box mail	Γ	Γ	Γ	14/
	e.	Pick up general delivery mail	Γ	Г	Г	ſŗ∕
	f.	Buying money orders	Γ	r	IT/	Г
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	∖ I √	г
	h.	Sending Express Mail	Ė	Γ	Γ	™
	i.	Buying stamp-collecting material	Γ	Γ.	Г	⋤ ∕
	Ot	her Postal Services				
	a.	Entering permit mailings	Γ YES	F/NO		
	a.	Resetting/using postage meter		NO NO		
	No	npostal Services	120	110		
	a.	Picking up government forms (such as tax forms)	√√ YES	r _{NO}		
	b.	Using for school bus stop	r YES	T/NO		
	C.	Assisting senior citizens, persons with disabilities. ect.	r YES	√ _{NO}		
		If yes, please explain:				
(J.	Using public bulletin board	Γ _{YES}	√ NO		
6	€.	Other	r YES			
		If yes, please explain:	YES	• NO		
2. [) (10)	you pass another Post Office during business hours while traveling to or from work,	ar shansin	a or for n		
		, programme traveling to of from work,	C shoppin	_	ersonal I	ieeus (
		If yes, please explain:	YES	NO		
4	W	If yes, please explain: Le travel Thru Prairie Grove, Farmington siness at donter-	r 1 0	لمون	<u></u>	
	R.	siness of dinter-		///		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?							
[7]	Shopping							
r/	Personal needs							
I	Banking							
Г /	Employment							
√	Social needs							
4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discontinuance of the Canehill Post Office? Favorable V Unfavorable No Opinion Name: 10be/ Huckabee Address: 18677 N. SKY/19ht Mth. Rd. Ame Ji//								
Address: 18677 N. 3	SRYlight Mth. Rd. Ane Hill							
Telephone:								
Date: 06-13-201	/							

Please include any additional comments below:

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2.

Postal Service Customer Questionnaire

Po	estal Services	D	aily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	-	Γ	IV.	Γ
b.	Mailing Letters	Γ	-	Γ	1	Γ
C.	Mailing Parcels	Γ	-	Γ	17	Γ
d.	Pick up Post Office box mail	Г	-	Γ	r	Γ
e.	Pick up general delivery mail	Γ	-	F	Γ	Γ
f.	Buying money orders	Γ	-	F	Γ	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	-	Γ	1	Γ
h.	Sending Express Mail	Г	-	Г	Γ	Γ
i.	Buying stamp-collecting material	Г	-	Γ	Г	Г
Ot	her Postal Services					
a.	Entering permit mailings	Γ	YES	r .		
a.	Resetting/using postage meter	Γ	YES	r NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Ŋ	YES	r NO		
b.	Using for school bus stop	Γ	YES !	r NO		•
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	T NO		
	If yes, please explain:					
d.	Using public bulletin board	IS.	YES	NO		
e.	Other		YES			
	If yes, please explain:		120	140		
Do	you pass another Post Office during business hours while traveling to or from work,		opping YES	,	ersonal n	eeds?
	If yes, please explain:					

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?							
	Shopping FAXETTE VILLE						
	Personal needs Prairie Grove						
I ✓	Banking Prairie Grove						
Γ	Employment						
Γ .	Social needs						
 4. Do you currently use local businesses in the community? Yes No No What is your opinion of the possible discontinuance of the Canehill Post Office? Favorable Unfavorable No Opinion 							
Name: Address: Ms. Elizabeth Long 18107 Mockingbird Ln. Canehill, AR 72717-9325							
Telephone: 479-824-3	869						
Date: 6-13-11							

Please include any additional comments below:

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Postal Service Customer Questionnaire

P	ostal Services	Daily	Weekly	Monthly N	ever
а	. Buying Stamps	Γ	Г	, ≯	_
b	Mailing Letters	X	Γ	′ г г	
С	. Mailing Parcels	Г	Γ	ХГ	_
d	Pick up Post Office box mail	X	Γ	L · 1	_
е	Pick up general delivery mail	Γ	Γ	Г 🕽	록
f.	Buying money orders	Γ	Γ	Ж г	-
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	. 广	Γ	Х г	-
h.	Sending Express Mail	Γ	Γ	Хг	-
i.	Buying stamp-collecting material	L,	Г	<u></u>	₹
0	ther Postal Services				`
a.	Entering permit mailings	r YES	K NO		
a.	Resetting/using postage meter	r YES	K NO		
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	T YES	NO NO	•	
b.	Using for school bus stop	ř YES	X NO		
C.	Assisting senior citizens, persons with disabilities, ect.	r YES	X NO		
	If yes, please explain:				_
d.	Using public bulletin board	r YES	NO NO	, ·,	
e.	Other	r yes	L NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,	*	_	ersonal need	ds?
	If yes, please explain:	Prai	ر <u>بر</u> ۱۸۵	Gro	<u> </u>

3. For which of the following do	you leave your community? (Check all that apply.) Where do you go to obtain these services?
×	Shopping faciotte. Ville
又	Personal needs A
XX ×	Banking Pramal (Frame)
\times	Employment Farettenille
X	- Social needs
_ ~	Unfavorable No Opinion F. 115 Box 2 Cave Hill AH 72717 824-3709
Please include any additional c	omments below:
, Usir	rs another 80 would be siderably more inconvenient of expensive.
Cons	siderably more inconvenient
an	expensive.
_	

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2.

Postal Service Customer Questionnaire

Ро	stal Services	D	aily	Wee	kly	Monthly	Never
a.	Buying Stamps	Γ	-	Z		Γ	Γ
b.	Mailing Letters	5	ζ	Γ		Γ	Γ
C.	Mailing Parcels	Γ	-	又		Γ	Γ
d.	Pick up Post Office box mail	Γ	-	Γ		Γ	F
e.	Pick up general delivery mail	Γ	-	Г		Γ	F
f.	Buying money orders	Г	-	Γ		F	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	-	· 广		K	Γ
h.	Sending Express Mail	٢	-	Γ		Γ	Γ
i.	Buying stamp-collecting material	Γ	•	Γ		Γ	区
Oth	ner Postal Services						
a.	Entering permit mailings	Γ	YES	X	NO		
a.	Resetting/using postage meter	Γ	YES	X	NO		
No	npostal Services						
a.	Picking up government forms (such as tax forms)	T	YES	Γ	NO		
b.	Using for school bus stop	X	YES	Γ	NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES.	反	NO		
	If yes, please explain:						
d.	Using public bulletin board	Γ	YES	₽	NO		
e.	Other	Γ	YES	∇	NO		
	If yes, please explain:						
Dο	you pass another Post Office during business hours while traveling to or from work,	or sh	niggo	a. or f	or p	ersonal r	needs?
_0	, and passed and all the state of the state		YES		NO.		
	If yes, please explain:		100	ľ	INO		
	Joo, France outside						

3. For which of the following do you	leave your com	munity? (Check	all that a	pply.) Where do you	go to obtain these s	services?
Γ	Shopping	Once	a	month	- Fayott	emille in
Γ	Personal need			/	/ (20)	
Γ	Banking	·				
Г	Employment				<u> </u>	
Γ	Social needs					
4. Do you currently use local busi Yes No 5. What is your opinion of the pos		·		Office?		
Name:	line	5				
	Nockin	gbird	• •	CANCHIM	AR 7.	2717
	24-58				1,70	
Date: 6-/1-11						
Please include any additional com The Linzoln Po. I do find my Hours no To reason f ach day, Domald ach Diny our Po Lent ty! BA	mmu mmu mmu mmu	n'ny e lite	lii i ra	lly d	Losing	wehill,
Arkansas D 420 Natural		Coordinator r		ie following addres	S	

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Canehill Post Office for each of the following: Weekly Monthly Never **Postal Services** Г 区 Γ a. Buying Stamps

b.	Mailing Letters	F	X	Γ	Γ	Γ
C.	Mailing Parcels	Γ	-	区	Γ	Γ
d.	Pick up Post Office box mail	Ŋ	₹	!	Γ	Γ
e.	Pick up general delivery mail	Γ	-	Γ	F	区
f.	Buying money orders	Γ	-	Γ	Ø	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	-	K	Γ	Γ
ħ.	Sending Express Mail Occasi mally	ſ	-	Γ	Γ	Γ
i.	Buying stamp-collecting material	Γ	-	Γ	Γ	內
Oth	ner Postal Services					
a.	Entering permit mailings	Γ	YES	⋈		
a.	Resetting/using postage meter	Γ	YES	M NO		
No	npostal Services			,		
a.	Picking up government forms THEY ARE NOT ANAILABLE HERE. (such as tax forms) WHY NOT ? ?	Γ	YES	k NO		
b.	Using for school bus stop	Γ	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	r NO		
	If yes, please explain: PERHAPS YN COLD EXPLAIN THIS QUESTION!				•	
d.	Using public bulletin board IT WWN) BE NICE IF WE HAD A LAPLEK PUBLIC BUARD	ΙŻ	YES	r NO		
e.	Other HAD A LARBER PUBLIC BUARD	Γ	YES	L ^{NO}		
	If yes, please explain:					
2 Do	you pass another Post Office during business hours while traveling to or from work,	or st	niggo	a, or for p	ersonal	needs?
50	sondines -		YES		- · · · - ·	·
	If yes, please explain: once a with		123/			

Ķ	leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
, Ķ	Personal needs
ΙX	Banking
Γ	Employment RETIFED
⋈	Social needs
	THERE ARE NO BUSINESSES IN CAME HICC OFFICE POST OFFICE ssible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Address: Po Box	169 Canchill 72717
Telephone: 479 829	
Date: 10 June 0	(105
FROM WHAT I WE READ MONEY. I WOULD PH LOOKING AT THE LA IS NOT COST EFFECTIVE CONSTINES HAZAROUS	NOTE OF THE WHY NOT FLEND TO HALL MOST PEOPLE WHO THE ROADS FOR A FEW PLANTS OF MAIL. MOST PEOPLE ACTUALLY. RETHER SEE SATURDAY DELIVERY ELIMINATED, REFER PICTURE WHY NOT FLIMINATE THE RUBAL ROUTES? IT REPORTS FOR A FEW PIECES OF MAIL. MOST PEOPLE WHO MEE ROADS FOR A FEW PIECES OF MAIL. MOST PEOPLE WHO MEE A POST OFFICE ALMOST EVERY DAY AND COULD EASILY PICK TOUSING TRACTS FLIMINATED DOOR DELIVERY FOR CLUSTERED
ISONES, IF THERE IS SOM ARRANGEMENTS COULD LASTLY - THE POS TO ASK DIRECTIONS - TIND SOMEPLACE EL	LEONE WHO IS ABSOLUTELY UNABLE TO BET OUT PERHAPS
Arkansas 420 Natura	District Study Coordinator Resources Dr AR 72205-9331



DOCKET NO. ITEM: NO. PAGE

Postal Service Customer Questionnaire

Po	stal Services	Da	ily	Weekly	Monthly	Never
a.	Buying Stamps	Г		17/	17/	Γ
b.	Mailing Letters	Γ		Г	√3	Γ
Ç.	Mailing Parcels	Γ		Γ	F/	Γ
d.	Pick up Post Office box mail	Γ		Γ	Γ	
e.	Pick up general delivery mail	Γ		Γ	Γ	TV-
f.	Buying money orders	Γ		Γ	I	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ		Γ	F/	Г
h.	Sending Express Mail	Γ		Γ	Γ	15-
i.	Buying stamp-collecting material	Γ		Γ	Γ	$\overline{\nu}$
Oth	ner Postal Services					
a.	Entering permit mailings	Γ.	YES	NO.		
a.	Resetting/using postage meter		_	K∕ NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	7	_{YES} (- NO		
b.	Using for school bus stop	Γ,	YES (NO,		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ,	res f	NO		
	If yes, please explain:			•		
d.	Using public bulletin board	17	ES F	NO		
e .	Other	Γ,	_{ÆS} Γ	- NO		
	If yes, please explain:					
	you pass another Post Office during business hours while traveling to or from work, If yes, please explain:	or sho		_ ' /	ersonal n	eeds?

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping '
Γ	Personal needs
Г	Banking
Г	Employment
Γ	Social needs /
/	Sible discontinuance of the Canehili Post Office? Unfavorable No Opinion
Address: 14520 HW	y 45 South Cane Hill, AR 12717
Telephone: 479-824	
Date: 6-[9-1]	
Please include any additional com	ments below: It's a nice place to visit get to see some or my neighbors
and d g	get to see some or my very

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Postal Service Customer Questionnaire

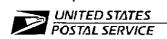
					•
P	ostal Services	Daily	Weekly	Monthi	y Neve
a.	Buying Stamps	Γ	Γ	F	Γ
b.	Mailing Letters	Γ	√	Γ	Γ
C.	Mailing Parcels	Γ	Γ	Γ	17
d.	Pick up Post Office box mail	Γ	Γ	Γ	√
ę.	Pick up general delivery mail	Γ	Γ	Γ	
f.	Buying money orders	Γ	Γ	1	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	r	Γ	I
h.	Sending Express Mail	Γ	Γ	Γ	~
i.	Buying stamp-collecting material	Γ	Г	Γ	~
Ot	her Postal Services				
a.	Entering permit mailings	r YES	NO NO		
a.	Resetting/using postage meter	r YES	NO NO	,	
No	nposta! Services				
a.	Picking up government forms (such as tax forms)	r YES	NO NO	,	
b.	Using for school bus stop	r YES	₽ NO		
C.	Assisting senior citizens, persons with disabilities, ect.	r yes	r√ NO		
	If yes, please explain:				
d.	Using public bulletin board	VES	Γ _{NO}		
e.	Other	r YES			
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	g, or for pe	ersonal r	needs?
	If yes, please explain:	r YES	NO NO		

3. For which of the following	do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
 √	Personal needs
□	Banking
Γ	Employment
Г	Social needs
Yes No. 5. What is your opinion of Favorable	the possible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name: Louis G	araqe
Address: /582/ 5	" HWY 45
Telephone: 479-8	24-3601
Date: 6-14-11	

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator
420 Natural Resources Dr
Little Rock AR 72205-9331



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Postal Service Customer Questionnaire

Po	ostal Services	Daily	Weeki	y Month	iy Never
a.	Buying Stamps	Γ	Γ	Γ	
b.	Mailing Letters	Γ	Г	Γ	
C.	Mailing Parcels	٣	۲	Γ	I
d.	Pick up Post Office box mail	Γ	Γ	Γ	1
e.	Pick up general delivery mail	Ī	r	Γ	
f.	Buying money orders .	Γ	Г	Γ	TV
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	[-/
h.	Sending Express Mail	Γ	Γ	Γ	II/
i.	Buying stamp-collecting material	Г	Г	_	F
Ot	her Postal Services				
a.	Entering permit mailings	r YES	S T-NC)	
a.	Resetting/using postage meter	T YES	NC NC)	
No	npostal Services		,		
a.	Picking up government forms (such as tax forms)	r YES	NC NC)	
b.	Using for school bus stop	r YES	, NC)	
C.	Assisting senior citizens, persons with disabilities, ect.	Γ YES)	
	If yes, please explain:				
ď.	Using public bulletin board	r YES	NO NO)	
e.	Other	Γ _{YES}	r NO)	
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,				needs?
	·	√ YES	r NO)	
	If yes, please explain: Morrow Post office				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
Г ∕	Shopping
r/	Personal needs
rī/	Banking
r/	Employment
₽	Social needs
	nesses in the community? sible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name: Judy	Trovance
Address: 17262	Jack Rd Cane Hill AR 72717
Telephone: 479- S	748-3428
Date: 6-13-	- 20//
because it's	ee the Cane Hill Post Office close the last business left in Cane Hil
but I work	ice here. It is closed by the time
I come thre	e Come Hill. The older feaple in the
area use the	store there. Our mail comes from
the route fi	om Cane Hill Post Office and I mail
Completed of Arkansas D	our mail Box at our address: juestionnaire should be returned to the following address: strict Study Coordinator Resources Dr AR 72205-9331

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2.

Postal Service Customer Questionnaire

Po	estal Services	Dail	ly Weekly	/ Month	ly Never	
a.	Buying Stamps	Γ		X	Ē	
b.	Mailing Letters	厂	又	<u></u>	Г	
C.	Mailing Parcels	Γ	Γ	Γ	X.	
d.	Pick up Post Office box mail	Г	Γ	Γ.	X _	
e.	Pick up general delivery mail	Γ	r	Γ	人	
f.	Buying money orders	Г	Γ	Γ	K	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	Гζ	OCASIONO
h.	Sending Express Mail	Γ	<u>「</u>	Γ	K	
i.	Buying stamp-collecting material	Г	Г	Γ	人	
Otl	ner Postal Services				•	
a.	Entering permit mailings	r y	ES NO)		
a.	Resetting/using postage meter	Γ _Y	es K NC	,)		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	r Y	ES K NO)		
b.	Using for school bus stop	Γ _Υ	ES K NO	ı		
C.	Assisting senior citizens, persons with disabilities. ect.	Г ,	ES KNO			
	If yes, please explain:					
d.	Using public bulletin board	r YI	ES K NO	- -	<u></u>	
e.	Other	_	ES NO			
	If yes, please explain:					
Do :	you pass another Post Office during business hours while traveling to or from work,			ersonal i	needs?	
	If yes, please explain: MONOW AR Post office		S NO		· · -	

∇	Shopping
攵	Personal needs
X	Banking
×	Employment
X	Social needs
Name: Definition Address: 19143 Telephone: 479- Date: 6-14-1	of the possible discontinuance of the Canehill Post Office? No Opinion BUGGESS No Skylight Cane HW, AP 72717 848-3911
Please include any additi	
Cancillul is The Hirst	a historie town. It is fading away. AR collège is located in CaneHill, if
the post	office closes there will be nothing left
the post	AR college is located in CareHill, if office closes there will be nothing left touch place. I hope it of does not close

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Postal Service Customer Questionnaire

D.	stal Services	Daily	Monkly	Manthh	Nove
a.	Buying Stamps	Dany	Weekly	WOTENIY	, Never
		<i>.</i>	-//	_	_
b.	Mailing Letters	ı	F	ı	<u> </u>
C.	Mailing Parcels	Γ	Γ	▽	Γ
d.	Pick up Post Office box mail	Γ	Γ	Γ	F
e.	Pick up general delivery mail	Γ	i	√	Γ
f.	Buying money orders	Γ	Γ	Γ <u>΄</u>	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	√	Γ
h.	Sending Express Mail	Γ	Γ	Γ	√\
i.	Buying stamp-collecting material	Γ	Γ	∇	Г
Otl	ner Postal Services				
a .	Entering permit mailings	r YES	r NO		
a.	Resetting/using postage meter	r YES	r NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES	r NO		
b.	Using for school bus stop	r YES	r NO		
C.	Assisting senior citizens, persons with disabilities, ect.	√ YES	r NO		
	If yes, please explain:	Beegin	g Flan	ps f	withen
d.	Using public bulletin board	r YES	r NO		
e.	Other	Γ _{YES}	r NO		
	If yes, please explain:				
	you pass another Post Office during business hours while traveling to or from work,	or shopping		ersonal n	eeds?

Bank	nal needs walmast ng mail of to prairies thouse syment retired needs
Social 4. Do you currently use local businesses Yes No 5. What is your opinion of the possible di Favorable Unfavo	pyment retired
Social 4. Do you currently use local businesses Yes No 5. What is your opinion of the possible di Favorable Unfavo	pyment retired
4. Do you currently use local businesses Yes No 5. What is your opinion of the possible di Favorable Unfavo	needs
Yes No 5. What is your opinion of the possible di Favorable Unfavo	
Name: Margaret Lo	
Name: Trangast Lo	No Opinion
	leio
Address: 18638 Latte.	werd
Telephone: 479_848-33	
Date: June 14 - 2011	05

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Postal Service Customer Questionnaire

Po	estal Services	Daily	Week	y Month	nly Never
a.	Buying Stamps	ŗ			Γ
b.	Mailing Letters		Г		To 5
¢.	Mailing Parcels	Γ	Γ	0	<i>Г</i>
đ.	Pick up Post Office box mail		Γ	ŕ	Γ
e.	Pick up general delivery mail	· [Γ	r	Θ
f.	Buying money orders	٦	Γ		(P)
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ		r
h.	Sending Express Mail	Γ	Γ	Г	
i.	Buying stamp-collecting material	Γ		(F)	Γ .
Otl	ner Postal Services			•	
a.	Entering permit mailings	r YES	s T (NO	5)	
a.	Resetting/using postage meter	┌ YE		<u>5</u>	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES	s T (NO	3)	
b.	Using for school bus stop	T YES	ST (NO		
C.	Assisting senior citizens, persons with disabilities, ect.	r YES		57	
	If yes, please explain:				
d.	Using public bulletin board	r YES	r No	<u> </u>	
e.	Other	T KES	ال الم	` }	-
	If yes, please explain: Let the P.H. hnow when some important news.	has =	to be	pas	sed on.
Do y	you pass another Post Office during business hours while traveling to or from work,	or shoppir	ng, or for	personal	needs?
	·	T (YES	NC		
_	If yes, please explain:	are	reti	red	An C
4	lixed income, you plan ahead. You	can	t d	rine	sine
ا	If yes, please explain: not even once week! When you lived income, you plan ahead. you miles to the closest grocery store for	ax	loaf	ab	read !
	• /		/		

3. For which of the following do y	ou leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
Ô	Personal needs
(T)	Banking
, <u> </u>	Employment
\bigcirc	Social needs
 4. Do you currently use local be Yes No 5. What is your opinion of the p Favorable 	ossible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name: HOHER &	BARBARA HODSON
Address: P.O. Box	
Telephone: \$ 479	<u>-824-3308</u>
Date: 06 / 13	3 2011
3. We just hat ceddress, (We a alone, but.	mments below: Box for over 25 years, don't want a the highway. It is too far from the weld delifour mail only 5 days [week at only sare BIG financially, but a in preserving precious oil (gasor cause this is a BIG country the the thought of dranging our tend out close to 200 christmas card that's personal. Changing insurance— that's personal. Changing insurance— that's personal accounts is of pri— thance t can take "forever".)
Completed Arkansas 420 Natur Little Roc	I questionnaire should be returned to the following address: District Study Coordinator al Resources Dr KAR 72205-9331 far off on a road
be more the	an happy to get their mail 5x/a week?

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Postal Service Customer Questionnaire

	Pos	stal Services	D	aily '	Weekly	Monthly	Never
	a.	Buying Stamps	Γ	-	Γ	1	Γ
	b.	Mailing Letters	Γ	-	Γ	\prod	Γ
	C.	Mailing Parcels	F	-	Γ	T.	「
	d.	Pick up Post Office box mail	Γ	-	Γ	Г	[√
	e.	Pick up general delivery mail	Γ	-	Γ	[▽/	Γ
	f.	Buying money orders	٢	-	Γ	Γ	√
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ſ	-	Γ	Γ	17
	ħ.	Sending Express Mail	٢	_	Γ	Γ	F/
	i.	Buying stamp-collecting material	Γ	- ·	Γ	Γ	೯∕
	Oth	ner Postal Services					
	a.	Entering permit mailings	Г	YES	NO	ı	
	a.	Resetting/using postage meter	Γ	YES !	r√ NO	•	
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	Γ	YES	NO		
	b.	Using for school bus stop	Γ	YES I	√ _{NO}		
	C.	Assisting senior citizens, persons with disabilities, ect.	Г	YES !	-/ _{NO}		
		If yes, please explain:					
	d.	Using public bulletin board	Γ	YES	V _{NO}		
	e.	Other	Γ	YES I	- NO		
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or si	nopping YES		personal r	needs?
		If yes, please explain:		YES	NO	_,, -	

Γ	. Shopping
Γ	Personal needs V
Γ	Banking
Г	Employment
Γ .	Social needs V
	Unfavorable No Opinion
Name: Melha C	
Address: ا محرور ا	ANTIOCK Rd, CANE HILL, AVK. 72717
Telephone: 479 - 🙎	48-327/
Telephone: 479 - 🙎	4Ntioch Rd, CANE HILL, AVK. 72717 -48-3271



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Postal Service Customer Questionnaire

Po	stal Services	Da	aily	Weekly	Monthl	v Never	
a.	Buying Stamps	Г		Г	$\overline{\mathcal{C}}$, L	
b.	Mailing Letters	Г	•	₩/	Γ	Г	
C.	Mailing Parcels	Г	•	r	_	Γ	
d.	Pick up Post Office box mail	Γ	•	Γ	Γ	7	
e.	Pick up general delivery mail	Г	•	Г	Г	JEN /	
f.	Buying money orders	Γ	-	Γ	1	Γ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Ī,	-	Γ_	Γ	Γ	
h.	Sending Express Mail	Γ	-	Γ	Γ	<u></u>	
i.	Buying stamp-collecting material	Γ	•	Γ.	<i>F</i>	JE-	ωs
Ot	her Postal Services						
a.	Entering permit mailings	Γ	YES	NO			
a.	Resetting/using postage meter	Γ	YES	NO	•		
No	npostal Services						
a.	Picking up government forms (such as tax forms)	Γ	YES	NO			
b.	Using for school bus stop	Γ	YES 1	NO			
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	_/			
	If yes, please explain:						
d.	Using public bulletin board	Г	YES	NO			
e.	Other	Γ	YES I	- NO			
	If yes, please explain:						
Do	you pass another Post Office during business hours while traveling to or from work, If yes, please explain:	_	yES	, or for p	ersonal	needs?	

3. For which of the following do you le	eave your community? (Check all that apply.) Where do you go to obtain these services?
,	Shopping Prairie Grove.
√	Personal needs Prairie Grove
r ·	Banking Prairie Grove
٢	Employment W J A
	Social needs Prairie Grove
	Infavorable No Opinion
	IST Rd. CARC HILL AR 72717
Telephone: 479 - 824 -	
Date: 6 - 13 . 2011	
	to se Sosterner sheresee

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Postal Service Customer Questionnaire

P	ostal Services		Daily	W	eekly	Monthly	Never
a.	Buying Stamps		Г	F	-	~	Γ
b.	Mailing Letters		Г	Г	-	~	Γ
C.	Mailing Parcels		Г	F	₹⁄	Γ	Г
d.	Pick up Post Office box mail	į	Г	Γ	-	Г	Г
e.	Pick up general delivery mail		_	Г	-	Γ	Г
f.	Buying money orders	1		Γ	-	٢	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ļ	Г	Γ	-	Γ	Γ
h.	Sending Express Mail	.		Γ	_	Γ	Г
i.	Buying stamp-collecting material	1	_	Γ	-	Γ	Γ
Ot	her Postal Services						
a.	Entering permit mailings	Γ	YE:	s	NO		
a.	Resetting/using postage meter	Γ	YES	3	NO		
No	onpostal Services			-			
a.	Picking up government forms (such as tax forms)	Γ	YES	3 Г	NO		
ъ.	Using for school bus stop	Γ	YES	, r	NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	, F	NO		
	If yes, please explain:						
d.	Using public bulletin board	Γ	YES		NO	·	م الم
e.	Other	Г	YES	Г	NO	ا داو	5.€ (44°)
	If yes, please explain:			·	140		
			_				
2. Do	you pass another Post Office during business hours while traveling to or from work,	or si	noppir	ıg, or	for pe	rsonal n	eeds?
		~	YES	Γ	NO		
	If yes, please explain:					-	_
~	I go to Province Mrave and passa Pastoffe use et.	u	Δ	om	e. 60	ne-	
,	use et,		. •				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Day etterello - Ork
F	Personal needs Same Place
	Banking Prairie Grove - Ork
Γ	Employment
٢	Social needs
Favorable	sible discontinuance of the Canehill Post Office?
Name: William	C Welap
Address: PO, Box 10	04 Cane Hell , Ock 127/7
Telephone: 824 - 3992	
Date: 6-14-#	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

		·					
	Po	ostal Services		Daily	Weekiy	Monthly	Never
	a.	Buying Stamps	i		Γ		٦
	b.	Mailing Letters	ļ	_	Γ	₽ N	Г
	C.	Mailing Parcets	ſ	-	RT/	Γ	Γ
	d.	Pick up Post Office box mail	ſ	_	Г	Γ	F
	e.	Pick up general delivery mail	ſ	_	Г	Γ	
	f.	Buying money orders	ſ	_	Γ	Γ	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	-	Γ	Г	Г
	h.	Sending Express Mail	ſ	-	Γ	Γ	TT.
	i.	Buying stamp-collecting material	ſ	-	Γ .	[/	Γ
	Ot	her Postal Services		L		-	
	a.	Entering permit mailings	Γ	YES	₽ NO		
	a.	Resetting/using postage meter	Γ	YES	F NO		
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	Г	YES	r√ _{NO}		
	b.	Using for school bus stop	Γ	YES	_		
	C.	Assisting senior citizens, persons with disabilities. ect.	Г	YES	r No		
		If yes, please explain:		-			
	ď.	Using public bulletin board	Γ	YES	F NO		
	e.	Other	Γ	YES	r NO		
		If yes, please explain:		,,,,			
2.			or sh	opping YES	J, or for pe	ersonal n	eeds?
		If yes, please explain:					
							

5. For which of the following to	you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
٣	Personal needs
Γ	Banking
Γ	Employment
Γ	Social needs
Γ _{Yes} Γ _{No}	businesses in the community? e possible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name: / ammy	Wilhelm,5
Address: 17238	JackRd
Telephone: 848-03	009 · · · ·
Date: (- / / - /	"/

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Postal Service Customer Questionnaire

Р	ostal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps	Г	X	Γ	Γ
b.	Mailing Letters	X	Г	Г	Γ
C.	Mailing Parcels	X	Γ	(4)	Ļ
d.	Pick up Post Office box mail	×	Γ		Γ
e.	Pick up general delivery mail	×	Γ	ŕ	r
f.	Buying money orders		Г	T.	Ħ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	X	<u></u>
h.	Sending Express Mail	Γ	Г	X	Γ
i.	Buying stamp-collecting material	Γ	Γ	Г	V
Ot	ner Postal Services				<i></i>
a.	Entering permit mailings	r YES	X NO		
a.	Resetting/using postage meter	Γ _{YES}	ои 🕅		
No	npostal Services		/ \		
a.	Picking up government forms (such as tax forms)	X YES	r NO		
b.	Using for school bus stop	Γ YES	NO K		
C.	Assisting senior citizens, persons with disabilities. ect.	X YES	r NO		
	If yes, please explain: Pick y walf for disable vie flow				
d.	Using public bulletin board	YES	T NO		
e.	Other	r YES	17/2 NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	g, or for p	ersonal	needs?
-	If yes, please explain:	YES,	NO NO		
	· 				

30	Shopping
K	Personal needs
T Retire!	Banking
r Retirel	Employment
×	Social needs
What is your opinion o	f the possible discontinuance of the Căriehiili Post Office?
Favorable Name: Don A	Unfavorable No Opinion Somblet
Favorable Name: Don A	Unfavorable No Opinion Somblet
Favorable Name: 3 on f Address: /3893	Unfavorable No Opinion Samulat

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR:72205-9331



Postal Service Customer Questionnaire

Р	ostal Services	Daily	Weekly	Monthly	/ Never
а	. Buying Stamps	Γ	Γ	17	Γ
b	. Mailing Letters	Γ	Г	IV.	Γ
C	Mailing Parcels	Γ	广	TV	Γ
d.	. Pick up Post Office box mail	Tr/	Г	Г	Г
e	Pick up general delivery mail	٢	r-/	Г	Г
f.	Buying money orders	Г	Г	 	r C
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	T	<u></u>
h.	Sending Express Mail	Γ	Γ	F/	Г
i.	Buying stamp-collecting material	Γ	Γ	Γ	F/
0	ther Postal Services				
a.	Entering permit mailings	Γ _{YES}	F/NO		
a.	Resetting/using postage meter	r YES	I ■ NO		
No	onpostal Services	113	NO		
a.	Picking up government forms (such as tax forms)	Γ _{YES}	NO		
b.	Using for school bus stop	r YES	NO NO		
C.	Assisting senior citizens, persons with disabilities. ect. If yes, please explain:	r YES	-/		
d.	Using public bulletin board	r YES	T NO		
e.	Other	r YES			
	If yes, please explain:		NO NO		
2. Do	you pass another Post Office during business hours while traveling to or from work, or	/ .	_	ersonal n	eeds?
	If yes, please explain: MORROW	YES	NO		

3. For which of the following do ye	ou leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping
Γ	Personal needs
Γ	Banking
□	Employment J=Ay,
Г	Social needs
Yes No 5. What is your opinion of the property of the propert	Unfavorable No Opinion
Address: POBex 6	7, cane will, ar - 72717
Telephone: 1 - 4 7 9 - 2	.00-4381
Date: 6-13-11	



DOCKET NO. ITEM NO. PAGE

Postal Service Customer Questionnaire

_		_				
Po	estal Services	D	aily V	Veekly	Monthly	Never
a.	Buying Stamps	Γ		Γ	K	Г
b.	Mailing Letters	Γ	_	又	6	Γ
C.	Mailing Parcels	ŗ	_	Γ	Γ	区
d.	Pick up Post Office box mail	. Г	-	Γ	Γ	₽
e.	Pick up general delivery mail	Γ	-	Γ	¥	区
f.	Buying money orders	Г	-	Г	5⁴	ŕ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ľ	1	_	۲	Γ
ħ.	Sending Express Mail	Γ	-	Γ	Г	R
i.	Buying stamp-collecting material	Γ	-	Γ	Γ	Ŋ
Ot	ner Postal Services					
a.	Entering permit mailings	∇	YES	NO.		
a.	Resetting/using postage meter	Ė	YES V	, NO		
No	npostal Services		r			
a.	Picking up government forms (such as tax forms)	Γ	YES V	NO		
b.	Using for school bus stop	Γ	YES N	NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES 7	no		
	If yes, please explain:				<u></u> _	
d.	Jesing public bulletin board	Γ	YES 🌠	NO		
e.	\text{\tint{\text{\tin}\text{\ti}\tint{\text{\text{\text{\text{\text{\text{\text{\text{\text{\tin}\tint{\text{\text{\text{\text{\text{\text{\text{\text{\text{\tin}\tint{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\ti}\tint{\text{\text{\text{\text{\texi}\tinz{\text{\text{\text{\text{\tex{\text{\text{\text{\text{\text{\texi}\text{\texi}\text{\texit{\ti}\tinttit{\text{\ti}\tint{\text{\texi}\text{\texit{\text{\		¥			
-	If yes, please explain:	<u>.</u>	YES F	NO		
Do	you pass another Post Office during business hours while traveling to or from work, If yes, please explain:	1.04	opping, o		ersonal n	eeds?

3. For which of the following do	you leave your community? (Check all that apply.) Where do you go to obtain these services?
权	Shopping
Γ	Personal needs
Ŕ	Banking
Γ	Employment
网	Social needs
Yes No 5. What is your opinion of the property for the p	
Name: Mary ain	agle
Address: 168408 50	A KA.
Telephone: 1_479_84	8-05.31
Date: [0] 3 [20]	

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Postal Service Customer Questionnaire

	Postal Services	Daily	Wookly	Monthl	iv Novo
	a. Buying Stamps	Г	VVEEKIY	WOUTH	y Never
		, —		, 	· —
t	o. Mailing Letters	区	1		ŀ
C	:. Mailing Parcels	F	ダ	Γ	Γ
c	I. Pick up Post Office box mail	区	Γ	Γ	Γ
e	Pick up general delivery mail	Γ	ŗ	X	Γ
f	Buying money orders	Γ	Г	区	Г
g	 Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation 	Γ	K	Γ	Γ
h	. Sending Express Mail	Γ	Γ	区	Γ
i.	Buying stamp-collecting material	Γ	Г	ΙX	Г
C	Other Postal Services			,	
а	. Entering permit mailings	L AES	s 🗸 NO		
а	Resetting/using postage meter	r YES	S K NO		
N	onpostal Services				
а	Picking up government forms (such as tax forms)	K YES	S NO		
b	Using for school bus stop	r YES	s,Γ√ _{NO}		
C.	Assisting senior citizens, persons with disabilities, ect.		s√ _{NO}		
	If yes, please explain:				
d.	Using public bulletin board	「メ _{YES}	, NO		
e.	Other	r YES	r NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	ng, or for p	ersonal r	needs?
	- -	r YES			
	If yes, please explain:	YES	, NO		

For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
区	Shopping several places but d/st past
×	Personal needs several places ! Thite Come #,
\forall \foral	Banking several places , my
Ķ	Employment Cane Hill Busines
Γ χ	Social needs Clyde + Care Hill
Do you currently use local busing	O .
▽ Yes No	
*	sible discontinuance of the Canehill Post Office?
Favorable 7	Unfavorable No Opinion
Name: Gwen	Harding
Address: P.O. Rox	33 Cano Hill Ar 727/7
Telephone: 1-479	<u>- 848-3595</u>
Date: $6 - 13 -$	()
is Ot but fincoln Post C mailing it was a bill, I penny not h Completed of	the fast office is my main so. It is close to our home and provides Pastal needs. To go to Morrore ware our way. To go to Morrore ware there and the service in Seneola and way out of my way. Prairie Grove that is many miles from home. Also If ice has returned my mail without out for as little as a penny along. That would have gladly run in to pay that are a bill returned and late to the westionnaire should be returned to the following address: strict Study Coordinator Resources Di
Little Rock	XR 72205-9331

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2.

Postal Service Customer Questionnaire

1.	Please check the appropriate box to indicate whether you used the Canehill Post Office for each of the following	wina.

Po	estal Services	Daily	Weekly	Monthly	/ Never
a.	B : 6	Γ	Г	□	Г
b.	Mailing Letters	Γ ,		Γ	F
c.	Mailing Parcels	Г	Γ	F	Г
d.	Pick up Post Office box mail	r	Г	Г	72
e.	Pick up general delivery mail	Г	Г	Γ-	12
f.	Buying money orders	F	_	Г	IZ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<u> </u>	Γ	Г	
h.	Sending Express Mail	Γ	Γ	Γ	12
i.	Buying stamp-collecting material	Γ	Γ	Γ	
Ot	ner Postal Services				
a.	Entering permit mailings	Γ _{YES}	₩ NO		
a.	Resetting/using postage meter	Γ. YES	_		
No	npostal Services	ILS	NO		
a.	Picking up government forms (such as tax forms)	r YES	₽		
b.	Using for school bus stop	Γ _{YES}	IZ NO		
C.	Assisting senior citizens, persons with disabilities, ect.	r YES	E NO		
	If yes, please explain:		140		
d.	Using public bulletin board	r yes	NO NO		-
e.	Other •	Γ _{YES}	r NO		
	If yes, please explain:				····
	H. D. 106		··		
Do	you pass another Post Office during business hours while traveling to or from work,		-	ersonal n	eeds?
		YES	r NO		
	If yes, please explain:				
C	ney when I go to Fayetteville which is not would reason to	more	than	once	aweek
, .	\ \ \\				
uz	would really be				

This would really be inconvenient if the Post office is closed not only for me but for a lot of Reople

3. For which of the following do you l	eave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
Γ	Personal needs
Te .	Banking
Γ	Employment
Γ	Social needs
	ible discontinuance of the Canehill Post Office? Infavorable No Opinion
Address: 15 x 3 8 8 0	1. Hwy 45 Canchill, A. 72712
	-3444
Date: 6-12-11	

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Postal Service Customer Questionnaire

	Po	ostal Services	ſ	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	١	_	Γ	T	Γ
	b.	Mailing Letters	1	T	Γ	Γ	Γ
	C.	Mailing Parcels	ı	_	Γ		Γ
	d.	Pick up Post Office box mail	ŀ	_	Γ	Γ	~
	e.	Pick up general delivery mail	ı	V	_	Γ	Γ
	,f.	Buying money orders	J		_	Γ	<u> </u>
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Ī	_	Г	17	Γ
	h.	Sending Express Mail	ſ	_	Γ	T	Γ
	i.	Buying stamp-collecting material	ſ		Г	Γ	<u> </u>
	Otl	her Postal Services					
	a.	Entering permit mailings	Г	YES	TC NO		
	a.	Resetting/using postage meter	Г	YES	NO		
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	Γ	YES	rt NO		
	b.	Using for school bus stop	Г	YES	NO		
	C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	NO		
		If yes, please explain:					
	d.	Using public bulletin board	1	YES	- NO		
	e.	Other	Γ	YES	NO		
		If yes, please explain:					
2.		you pass another Post Office during business hours while traveling to or from work, If yes, please explain:	or sh	opping YES	, or for po	ersonal ne	eds?

3. For which of the following	do you leave your community? (Check all that apply.) Where do you go to obtain these services
E	Shopping Prairie Corone
	Personal needs ((
T	Banking (
F	Employment
Г	Social needs
Yes No. 5. What is your opinion of Favorable	the possible discontinuance of the Canehill Post Office? Unfavorable No Opinion
Name: Mich	che Johnson
	7 Shannon
Telephone:	(A
	0-12-11

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Postal Service Customer Questionnaire

Po	Postal Services Daily Weekly Monthly Never							
a.	Buying Stamps	ſ		TV.	Γ	Γ		
b.	Mailing Letters	ſ	-	17/		Г		
c.	Mailing Parcels	ſ	-	@	[T]	Г		
d.	Pick up Post Office box mail	Ţ	₹	Γ	Γ	Γ		
e.	Pick up general delivery mail	ſ	-/	Γ	Γ	Γ		
f.	Buying money orders	ſ		F	Γ	Г		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ſ		Γ	Γ	Г		
h.	Sending Express Mail	. [- /	Г	厂	Γ		
i.	Buying stamp-collecting material	Γ	_	Γ	Γ	Γ		
Oti	ner Postal Services							
a.	Entering permit mailings	Г	YES	Г _{NO}				
a.	Resetting/using postage meter	Г	YES	r NO				
No	npostal Services							
a.	Picking up government forms (such as tax forms)	Γ	YES	F NO				
b.	Using for school bus stop	Г	YES I	Γ _{NO}				
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES I	Γ NO				
	If yes, please explain:		-					
d.	Using public bulletin board	Į.	YES	_ NO	•			
e.	Other	Γ	YES I	– NO				
	If yes, please explain:				- · · - · ₋			
Do <u>;</u>	you pass another Post Office during business hours while traveling to or from work,	_	_	, or for pe	ersonal n	eeds?		
	If yes, please explain: week! I a			~	lai	<u></u>		
	if yes, please explain: yhayhe once a week! I a pass one pool affice	/						

3. For which of the following do yo	ou leave your community? (Check all that apply.) Where do you go to obtain these services	?
「	Shopping	
Γ	Personal needs	
r₅∕	Banking	
Γ	Employment	• .
Γ .	Social needs	
4. Do you currently use local but Yes No 5. What is your opinion of the position of the posit	ossible discontinuance of the Canehill Post Office?	- -
2	have had my but for one. see busted mail bafer on I	-
ray I I d	see busted where the former sont want someone stealing out want someone Shank you! Deller	!! !!

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Postal Service Customer Questionnaire

Postal Services Daily Weekly Monthly (y Never
a.	Buying Stamps	厂	Γ		_
b.	Mailing Letters	Г	F_	Γ	Γ
C.	Mailing Parcels	Г	TC/	` r	Γ
d.	Pick up Post Office box mail	E/	Г	Г	Γ-
e.	Pick up general delivery mail	E	Γ	Г	Γ
f.	Buying money orders	Г	Γ	Ŀ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	IV.	Г
h.	Sending Express Mail	Γ	Γ	Γ.	
i.	Buying stamp-collecting material	Γ	Γ	Γ	D /
01	her Postal Services				
a.	Entering permit mailings	r YES	L (NO	\mathcal{C}	
a.	Resetting/using postage meter	Γ _{YES}	L NO	ĺ	
No	npostal Services	120		,	
a.	Picking up government forms (such as tax forms)	Γ YES	F (NO)		
b.	Using for school bus stop	Γ _{YES}	Г (®)	ł	
C.	Assisting senior citizens, persons with disabilities, ect.	Γ YES	T NO)	
	If yes, please explain:				
d.	Using public bulletin board	r YES	Г (NO		
e.	Other	r yes	\vdash		
	If yes, please explain:	YES			
Do	you pass another Post Office during business hours while traveling to or from work,	or shopping	g, or for pe	ersonal n	eeds?
	If yes, please explain:	YES	NO		
	Prairie Grove, FACMINGTON				
	· ·				

3. For which of the following do yo	ou leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping PRAINE Grove, MINCON
Γ	Personal needs (1
Г	Banking Draise Crove
Γ	Employment FAYCHOUILE
Γ	Social needs CANER: UL
4. Do you currently use local bu Yes No 5. What is your opinion of the portange Favorable Name: Takes Takes	Unfavorable No Opinion
_ · · · · · · · · · · · · · · · · · · ·	CANCHOLL, AR
Telephone: \$24-571	
Date: 6 - 11 - 11	
Please include any additional co	mments below: A UALUABLE ASSET to CANELIL AREA.

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Postal Service Customer Questionnaire

	Po	ostal Services	Daily	Weekly	Monthl	y Never
	a.	Buying Stamps	Γ	TV	F	Γ
	b.	Mailing Letters .	ΓV	Γ <u>/</u>	Γ	Г
	C.	Mailing Parcels	Γ	√	Γ	Г
	d.	Pick up Post Office box mail	Ti-	F	Γ	Г
	e.	Pick up general delivery mail	!	Γ		I
	f.	Buying money orders	Γ	Γ	۲	/_
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г	[√	Γ ,,,
	h.	Sending Express Mail	Γ	1	r ~	/ F Prio
	i.	Buying stamp-collecting material	Γ	Γ	Γ	Tim all a
,	Otl	her Postal Services				
1	a.	Entering permit mailings	r yes	L. No	1	
•	a.	Resetting/using postage meter	r yes	Γ√ _{NO}		
	No	npostal Services				
;	а.	Picking up government forms (such as tax forms)	r YES	r no		
ŀ	Э.	Using for school bus stop	r YES	NO NO		
C	: .	Assisting senior citizens, persons with disabilities, ect.	√√ _{YES}	Г _{NO}	ン よ	am dis
		If yes, please explain:	rec	ive	help	to come
c	1.	Using public bulletin board	r YES	T NO	th er	_ wire
e	! .	Other	r yes	r NO		
		If yes, please explain:				
2. 🗅	o j	you pass another Post Office during business hours while traveling to or from work, or	or shopping	, or for pe	ersonal r	needs?
	=	If yes, please explain:	YES	NO	_	

3. For which of the follow	ng do you leave your community? (Check all that apply.) Where do you go to obtain these services?
TC/	Shopping Like Calm
F/	MOST DEFENDED TO SEE TO THE TO THE TENTE TO
Г	Banking Falco Harville
Γ	Employment
Γ .	Social needs
-	local businesses in the community?
	No .
5: What is your opinion	of the possible discontinuance of the Canehill Post Office?
Favorable	Unfavorable No Opinion
Name: /I	" Perman
Address: P.O.	
Telephone: (47 9	30x 16 - Can Hill, AR 72717
Date: $O(-1)$) 824-24/7
· · · · · · · · · · · · ·	<u> </u>
Please include any additi	onal comments below:
	,
Ian	disabled and totally dependent 4 disability. The check the government sends me
on the \$6;	74 disubility.
ρ,	on the Cano Hill of 1 000
cach m	on the contract on the
0	Cane Hill of Com
tew wil	, c tost Office is only a
- / (1/2	on the care the government sends me on the Cane Hill Post Office is only a away, which really helps on keeping mose down. If I have to wait to
gas en	mich really helps on k
Type	use down : CT
·	polisted questionnaire should be returned to the following address: Wait
Cul	inpleted questionnaire should be returned to the following address: ansas District Study Coordinator Natural Resources Dr le Rock AR 72205-9331 tions un fift
420	Natural Resources Dr.
Lin	電影機能が異常性が可能が発酵性が関係を使用する。 - 11-11-11-11-11-11-11-11-11-11-11-11-11
Property Control	$\Gamma = \Gamma =$
+ the P. Sui	reat in convenience the fullch to internet oundings

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Postal Service Customer Questionnaire

Mailing Letters Mailing Parcels (1) Mailing Parcels (1) Mailing Parcels (1) Mailing Parcels (1) Mailing Parcels (1) Mailing Parcels (1) Mailing Parcels (1) Mailing Post Office box mail (1) Mailing Mail (1) Mailing Mailing Mailing Mailing Mailing Mailing Special services, including Certified Mailing Registered Mailing Special services, including Certified Mailing Registered Mailinsured Mailing Polivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material FIFT Mailing M	Mailing Letters Mailing Parcels (1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Postal Services	__ Daily	Weekl	/ Month	ly Never
Mailing Parcels (1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Mailing Parcels (134m) If If If If If If If If If If If If If I	a. Buying Stamps	Γ	Γ	K	Γ
d. Pick up Post Office box mail (When we wind reard the K F F F Pick up general delivery mail (When we wind reard the K F F F R Pick up general delivery mail (When we wind reard the K F F F R Pick up general delivery mail (When we wind reard the K F F F R Pick up general delivery mail (When we wind reard the K F F F R Pick up general delivery mail (When we wind reard Mail, Proposed Mail, Insured Mail, Ins	d. Pick up Post Office box mail (When we lived mean the F F F F P.O. We hold a P.O. Box), We now lived F.O., and F F F F F F F F F F F F F F F F F F F	b. Mailing Letters	Γ	X	Γ	Γ
e. Pick up general delivery mail Buying money orders Buying money orders Buying money orders Buying special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Buying stamp-collecting material Buying stamp-collecting material Cher Postal Services Cher Picking up government forms Sunday Services Cher Picking up gov	e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) Using for school bus stop c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: Do you pass another Post Office during business hours white traveling to or from work, or shopping, or for personal needs? YES NO Other If yes, please explain:	c) Mailing Parcels (1 Mme)	Г	Г	٣	Г
Buying money orders Buying money orders Buying money orders Buying money orders Buying special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Buying stamp-collecting material Buying stamp-collecting material Cherry Postal Services Buying stamp-collecting material FIFT R PES NO Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, ect. If yes, please explain: If yes, please explain:	f. Buying money orders State of Turburus F.O., g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) Using for school bus stop c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO YES NO YES NO YES NO YES NO Other If yes, please explain:		, ,	Γ	Γ	Γ
Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Buying stamp-collecting material Delivery Confirmation, or Signature Confirmation Buying stamp-collecting material FFFF NO Other Postal Services Buying stamp-collecting material FFFF NO TYES NO Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities. ect. If yes, please explain: Using public bulletin board TYES NO TYES TYES NO TYES NO TYES NO TYES NO TYES NO TYES TYES NO TYES NO TYES TYES NO TYES NO TYES TYES TYES NO TYES TYES TYES NO TYES TYES NO TYES TYES TYES TYES TYES TYES TYES T	Buying money orders Substituting Special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: Other Ot	e. Pick up general delivery mail	المنتا	Γ	Γ.	Х
Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material Cher Postal Services a. Entering permit mailings A. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities. ect. If yes, please explain: TYES NO YES NO	Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) Using for school bus stop c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	f. Buying money orders	Г	Γ	Γ	X
h. Sending Express Mail Buying stamp-collecting material Other Postal Services a. Entering permit mailings A. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities. ect. If yes, please explain: I. Using public bulletin board Other If yes, please explain:	h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. (such as tax forms) Dusing for school bus stop C. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO		^{d Mail,} Г	Γ	Γ	K.
Description of the Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) Dusing for school bus stop C. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: If yes, please explain: The property of the postal Services of the person of t	ii. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) Dusing for school bus stop C. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: C. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO		Γ	Γ	Γ	V
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A. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities. ect. If yes, please explain: Using public bulletin board Other If yes, please explain:	A. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) Using for school bus stop C. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: Using public bulletin board Other If yes, please explain: Oo you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	Other Postal Services				/~
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If yes, please explain:	If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO	If yes, please explain:				
If yes, please explain:	If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO	I. Using public bulletin board	▼ _{YES}	r _{NO}		
If yes, please explain:	If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	o. Other				
o you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	¥ _{YES} NO	If yes, please explain:		, NO		
. 40	¥ _{YES} NO	o you pass another Post Office during business hours while traveling to or from	n work, or shoppin	g, or for (personal	needs?
X VES T NO		•	X ∨ES	Γ NO		
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moview, Lincoln (occasionalle), Prairie smove, Farmindon, We live a few villes south of movie		a shoul through main road, dight for	ent the	200	<u>vai</u>	1) P.
moview, Lincoln (occasionalle), Prairie smove, Farmindon, We live a few villes south of movie		revous P.O. cluses dielorie & curo rise	Loz, tè	$1 \cdot \overline{\mathcal{O}}_{r_1}$	22 4	- C. C.

3. For which of the	following do you	leave your comm	unity? (Check a	all that apply.) Wher	e do you go to	obtain these se	rvices?
7 ×	بحر	Shopping - ·γ	Mooraw.	Stilwell (K, Lin	aln, Po	aince In
人	>	Personal needs	,	_	ot ' 30	roberismo	tegrot,
×	\rightarrow	Banking -					
×	(•	Employment -	Prair	searl ei	teprot	terille	
×	\rightarrow	Social needs					
4 Do you current	Ny uga lagat busir	nesses in the com	munity?				
4. Do you current	-	iesses in the com	manty :				
5. What is your o		sibt <u>e dis</u> continuan	ce of the Cane	hill Post Office?			
Favo		Unfavorable	No Opinion				
Name: OLS	son						
Address: 1879	87 5,	Skylia	ht Mt	n. Rd., (<u>'aneh</u>	ill, Ar	2727
Telephone: (C	179) 848	8-3174		<u> </u>	<u></u>		
Date: 6/11	<u> </u>						
<i>(</i>	/	(1	ń	1 2)-	22- 20	n local	/ Dens
Please include any	additional com	ments below: U	han of		00	$\frac{1}{2}$	7_7
Please include any	C T WOO	COME PSO	will be		al -Nha	la o Atro	Checor-
an doury		rel doing) ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	end the		Account	6 Career
as barrels		TE ORIVE	C saw	realtylo	ett rio	, S, 2000.	TO GOM
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r proget	raul.						
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Postal Service Customer Questionnaire

ı	Po	stal Services	Daily	Weekly	Monthi	y Never
;	a.	Buying Stamps	Γ	Ţ/	Γ	r
ı	b.	Mailing Letters	Γ	ř	Γ	, F
,	C.	Mailing Parcels	Γ	Γ	rt/	Г
(d.	Pick up Post Office box mail	Γ	Γ	Γ	Γ
(е.	Pick up general delivery mail	Γ	Γ	Г	Γ
f	· .	Buying money orders	Γ	Г	Γ	Γ
ç	3 .	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	r	√	Γ	r
ł	٦.	Sending Express Mail	Γ	T /	Γ	Γ
i	-	Buying stamp-collecting material	Γ	Γ	Γ	Γ
()tł	ner Postal Services				
a	3.	Entering permit mailings	r YES	F NO		
ā	3.	Resetting/using postage meter	Γ YES	r NO		
ħ	No	npostal Services	•			
â	3.	Picking up government forms (such as tax forms)	r yes	r NO		
b).	Using for school bus stop	r YES	L NO		
c	: .	Assisting senior citizens, persons with disabilities. ect.	r YES	r NO		
		If yes, please explain:				
d	l,	Using public bulletin board	Γ _{YES}	r _{NO}	•	
е	١.	Other	Γ _{YES}	Γ _{NO}		
		If yes, please explain:				
2 0	. ۱	you pass another Post Office during business hours while traveling to or from work,	or choppin	or for n	orconal	noods?
2. 0		you pass another rost office during business flours write traveling to or from work,		•	CISONALI	16603:
			YES			
		If yes, please explain:				
	-	If yes, please explain: IF NCED to GO TO DRS OR STOPES NOT CLOSEN				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
Г	Personal needs
Г	Banking
Г	Employment
Γ	Social needs
4. Do you currently use local busing Yes No 5. What is your opinion of the post Favorable Name: Do I y Address: 2 140 7	nesses in the community? sible discontinuance of the Canehill Post Office? Unfavorable No Opinion MAJES ANTIOCHRA (Cane H.//
Telephone: /- 4	19-848-3103
Date: 6 -	11-11
WE CAN A LOCA Completed Arkansas E	MANOGE to do eway Community Services become mole to More Dorone mole to More Dorone he A victim of Conscription into Leveligion to Stay Ched to Community. Strict Study Coordinator Resources Dr.
	AR 72205-9331



2.

If yes, please explain:

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Postal Service Customer Questionnaire

P	ostal Services	Daily	Weekly	Monthly	Neve
а	Buying Stamps	Г	П	TV.	
b	. Mailing Letters				
C.	Mailing Parcels	<u>r</u>	Г		
d.	Pick up Post Office box mail	Γ	Ţ.		17
e.	Pick up general delivery mail	r.	Π.	Γ	T/
f.	Buying money orders	<u>r</u>	П		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<u> </u>		Г	
h.	Sending Express Mail	Г			R/
i.	Buying stamp-collecting material	Г			
Ot	her Postal Services		7-17-	F AM.	F-4-2
a.	Entering permit mailings	C YES	NO NO		
a.	Resetting/using postage meter	□ YES	IZ∕ NO		
No	npostal Services	123	NO		
a.	Picking up government forms (such as tax forms)	□ _{YES}	NO NO		
b.	Using for school bus stop	IT YES	,		
C.	Assisting senior citizens, persons with disabilities, ect.	r YES	^		
	If yes, please explain:	169	NO	·	
d.	Using public bulletin board	YES	NO NO	<u> </u>	
e.	Other	T YES	7		
	If yes, please explain:	YES '	NO		

	Shopping Prairie Stove
C:	Personal needs
	Banking Whave Grove
	Employment
	Social needs
5. What is your opinion	on of the possible discontinuance of the Canehill Post Office?
Name: Relia	Hælden
Address: 1634	2 Clyde, Rd.
relephone: 4 44	3201
Date: 6 - 9.3	- 9011

1356857

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Please include any additional comments below:

Completed questionnaire should be returned to the following address

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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If yes, please explain:

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Canehill Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never a: Buying Stamps Mailing Letters \overline{V} Mailing Parcels J 1 Pick up Post Office box mail Ţ. Pick up general delivery mail Г Buying money orders Γ Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Г Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services T YES NO Entering permit mailings a. Resetting/using postage meter YES NO Nonpostal Services Picking up government forms YES NO (such as tax forms) b. Using for school bus stop YES NO c. Assisting senior citizens, persons with disabilities. ect. YES T If yes, please explain: d. Using public bulletin board YES C e. Other YES T If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

			PAGÉ	917
3. For which of the following	do you leave your commu	inity? (Check all that apply.) Wh	nere do you go to obtain	these services?
	Shopping			
	Personal needs			
	Banking			
	Employment			
<i>1</i>	Social needs			
4. Do you currently use focal Yes No 5. What is your opinion of the		e of the Canehill Post Office? No Opinion		
Name: Edy	MJ Ma	rshall		
Address: (878)	noctina	Sind Care H	11. Xh 72	7/7
Telephone: 479-8	24-5015		77778	
Date: 6-22	-11			

DOCKET NO. ITEM NO.

Please include any additional comments below:

Completed guestionnaire should be returned to the following address

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Canehill Post Office for each of the following:

F	Postal Services	Daily	Weekly	Month	ly Never
. a	Buying Stamps	1		灰	П
b	. Mailing Letters	Г	K	C.	
С	. Mailing Parcels	Ė	r.	戊	
d	. Pick up Post Office box mail	Г	.	İΧ	
е	Pick up general delivery mail	Γ	Γ.	Γ,	×
f.	Buying money orders	E.	П	T.:	又
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Π	17
h.	Sending Express Mail	口	口		IX.
i.	Buying stamp-collecting material	r.	厂	С	承
o	ther Postal Services		ì		/
a.	Entering permit mailings	C YES	NO NO		
a.	Resetting/using postage meter	YES	NO Y		
No	onpostal Services		,		
a.	Picking up government forms (such as tax forms)	□ _{YES}	NO		
b.	Using for school bus stop	T YES	K NO		
C.	Assisting senior citizens, persons with disabilities, ect.	T YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	-i NO		
e.	Other	T YES	NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work, or	or shopping	of for pe	rsonal r	eeds?
	If yes, please explain:	C YES	NO		

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	Shopping	
	Personal needs	<u></u>
	Banking	
	Employment	
7 5%	Social needs	
厂 _{Yes} □	•	
厂 _{Yes} □	No nion of the possible discontinuance of the Canehill Post Office?	
Yes Yes	No nion of the possible discontinuance of the Canehill Post Office? ble Unfavorable No Opinion	
Yes Yes 5. What is your opin	No nion of the possible discontinuance of the Canehill Post Office? ble Unfavorable No Opinion Avc Rout Y	
5. What is your opin Favora Name: Address:	No nion of the possible discontinuance of the Canehill Post Office? ble Unfavorable No Opinion LANCY PROUTY	

Please include any additional comments below:

Completed questionnaire should be returned to the following address

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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2.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Canehill Post Office for each of the following:

_		Daile	Maskly	Manahli	. Nover
Ро	stal Services	Daily	Weekly	WORTH	y Never
a.	Buying Stamps	1	_		, _/
b.	Mailing Letters	Г	Г	Г	[7]
C.	Mailing Parcels	Γ	Γ	Γ	√,
d.	Pick up Post Office box mail	Γ	Γ	Γ	₹
e.	Pick up general delivery mail	Γ	Γ	Γ	▽
f.	Buying money orders	Γ	Γ	Γ	F
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г	Γ	Ւ
h.	Sending Express Mail	Γ	Γ	Γ	√
i.	Buying stamp-collecting material	Г	Γ	Γ	\
Oti	ner Postal Services				
a.	Entering permit mailings	r YES	, F√ _{NO}		
a.	Resetting/using postage meter	Γ YES	NO NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	r YES	NO NO		
b.	Using for school bus stop	r YES	NO NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ YES	NO NO		
	If yes, please explain:				
					·
d.	Using public bulletin board	YES	NO NO		
€.	Other	T YES	IV NO		
	If yes, please explain:				
	<u> </u>				
Dο	you pass another Post Office during business hours while traveling to or from work,	,		ersonal	needs?
		₩ Y.ES	NO		
	If yes, please explain: I could mail here but there is not a	217 1	naid	0) d	J. PAD
	box. I mail bills inside the Line	en a	or Pro	iere	Erove
	6 A .				
	Post office.				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
F/	Shopping
5 /	Personal needs
_	Banking
1	Employment
₹⁄	social needs except for special events
5. What is your opinion of the pos	here are none exempt the fool follows sible discontinuance of the Canehill Post Office?
Favorable X	Unfavorable No Opinion
Name: Linda B	Allen
Address: 15:269 SHE	Highway 45 Canapill AR 72717
Date: \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	201) 201)
Jung ace,	
Please include any additional com	
The Care H	reHilland the area. Canetill he earliest maps (before Joplin, Mo)
part of la	metalland the area. Cane All
was ont	he earliest maps before value, mor
,	The same of the sa
to do. Pl	consider the elderly, adding
MASO Allu	rices, and the history of this
	ts.
COLLALIA	ease consider the elderly, adding sices, and the history of this

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



2.

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Canehill Post Office for each of the following:

Po	estal Services		Daily	Weekly	Monthly	Never
a.	Buying Stamps		Γ	又	Γ	Γ
b.	Mailing Letters		Г	Ŕ	Γ	Γ
C.	Mailing Parcels		Г	文	Γ	Γ
d.	Pick up Post Office box mail		_	Γ	Γ	X
e.	Pick up general delivery mail	!	Γ	Γ	Γ	冈
f.	Buying money orders	l		Γ	Γ	IΧ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Г	_	K
h.	Sending Express Mail	ł	_	Γ	Γ	区
i.	Buying stamp-collecting material ,	ı	_	٦	区	Γ
Ot	her Postal Services				•	
a.	Entering permit mailings	Γ	YES	IX NO		
a.	Resetting/using postage meter	Γ	YES	风 NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	₹ NO		
b.	Using for school bus stop	Γ	YES	K NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	火 NO		
	If yes, please explain:					
		:				
d.	Using public bulletin board	Γ	YES	▼ NO		
e.	Other	Γ	YES	K NO		
	If yes, please explain:				<u>.</u>	
Do :	you pass another Post Office during business hours while traveling to or from work,	or sl	nopping	, or for pe	ersonal n	eeds?
	If yes, please explain:	_	YES	X NO		

3. For which of the following	do you leave your community? (Check	k all that apply.) Where do you go to obt	ain these services?
Γ	Shopping LINCOL	·N	
Γ	Personal needs ALL	over	
Γ	Banking LINCOL		
Γ		RED.	
Γ	Social needs FAYE	TTEVILLE	
Favorable	he possible discontinuance of the Car Variation of the Car No Opinion		
		01 1-	1 0
Address: (836)	5 N. OKYLIGHT	MT. Rd., CANE	HILL HR 18117
Telephone: 848	- 334 /		
Date: 30 Jun	. 1011		
	- 17		

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Canehill Post Office for each of the following:

	P¢	ostal Services	D	aily	Weekly	Month	ly Never
i	a.	Buying Stamps	Γ	-	Γ	(Ī)	Γ
	b.	Mailing Letters	()	Γ	Γ	Γ
1	C.	Mailing Parcels	<u>г</u>	_	Γ	Г	Γ
•	d.	Pick up Post Office box mail	Γ	-	Γ	Г	Γ
	e.	Pick up general delivery mail	(r)	Γ	Γ	Γ
1	f.	Buying money orders	Г	-	Γ	Γ	\bigcirc
,	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	-	Γ	Γ_	Γ
ı	h.	Sending Express Mail	Γ	-	Γ		Γ
i		Buying stamp-collecting material	Γ	-	Γ	Γ	Г
(Otl	her Postal Services					
a	3 .	Entering permit mailings	Γ	YES I	- NO)	
a	ì.	Resetting/using postage meter	٦.	YES	- NO	l	
١	10	npostal Services					
а	۱.	Picking up government forms (such as tax forms)	г	YES	- NO	ı	
b),	Using for school bus stop	Γ	YES	– NO		
c	: .	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	– NO		
		If yes, please explain:					
d	i.	Using public bulletin board	Г	YES	- • NO		
е		Other	Γ	YES	– NO		
		If yes, please explain:					
2. D	0	you pass another Post Office during business hours while traveling to or from work,	or sh	opping,	or for p	ersonal	needs?
			Γ	YES	- NO		
		If yes, please explain:				<u>.</u> .	

 For which of the following do you 	leave your community? (Check all that apply,) Where do you go to obtain these services?
	Shopping no Stores
(r)	Personal needs / ,/ / /
\bigcirc	Banking no. Bunk
Γ	Employment My julia
©	Social needs in case Heel
Do you currently use local busi	nesses in the community?
r _{Yes} r Mo	•
	sible discontinuance of the Canehill Post Office?
	Unfavorable No Opinion
Favorable	Unfavorable No Opinion
Name: Howard	Tolbur - Betty Colburn
Address: 15398 3	Ar. Duy 45
Telephone: 83 4 - 54	52)
Date: 10 - 18 - 11	
Please include any additional com	ments below:
<i>/</i> R	
Do hond to	give up our lette poet office
n come vill	. So handy to stap in mail a
Package or 4	gine up our lietle poet office. So handy to stap in mail a buy stamps.
V	,

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

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Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the CANEHILL Post Office on 06/09/2011, Additionally, during the survey period, questionnaires were available at the CANEHILL Post Office to walk-in retail customers.

1. Number of Questionnaires

Total Questionnaires distributed	379
Favorable to proposal	15
Unfavorable to proposal	49
Expressing no opinion	30
Total questionnaires received	94

1.

Postal Concerns

The following postal concerns were expressed

Concern (UnFavorable):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (UnFavorable): 2.

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Concern (UnFavorable):

Customers were concerned about the loss of a gathering place and an information center.

Response

2.

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.



Community Meeting Roster

Postal Service Respresentive (N	ames and Titles).		Time 5:30
Total Number of Customers Pres	sent:	Place: Old Canehill	College Building
	n an administrative record that		
Names of Customers Present:			
Name	Mailing Address (optional)	Zip Code	Phone Number
Elizabeth Jorg	18107 moderations	72717	8243869
Namy Cront	14537 5.45	727/7	824-3662
Welnie She	g more	72417	824-3857
TIÁ SAMPSON	PO BOX 169	72717	479 824 8109
Horiso Hopso	V1 136 + 360	72717	479-1213205
Bunnan 1/401	10 Kor 20	72717	O
Kobek Shube	P.0 Box 33	727/7	479-387-797
Flavor Dolon	POBOX 104	72717	479-824-3992
Gwan Schube	B.O.33	72717	848-3575
Howard Wendy	P. U. B. 33	72717	\$ £9422-3=
Son ante Bicchellen	1480 APGC. Cellan Fork	2 727/9	8743503
Jeonnie Dune	14805 Michellan Locks - Rd	92717	824-5168
Margaret Rostin	18638 Lotta Careth	92414	848-3305
11 0 /) (154,23 5 Huy 45	72717	824-5413
Critil du	154225 HW	45 72717	8245413
IROCI Gardenhia	153525ims	72717	824.5579
Mais Jankino	PO 84	72717	8243964
Lin Hamblet	Box 145	92717	8243870
Marcie Kaiser	184 POBor	72717	8245607
Wayn Pyath	18/36 CAME HILL	72744	824-3902

Community Meeting Roster

Postal Service Respresentive	e (Names and Titles):	Date: <u>0</u> Time			
			Salla da Dullettara		
Total Number of Customers	- -	Place: Old Canehill C			
This document will be place public inspection.	ed in an administrative record that	, if discontinuance goes forwar	d, becomes available for		
Names of Customers Pres	ent:				
Name	Mailing Address (optional)	Zip Code	Phone Number		
Carole Edura	12 PO Box 68 mehill	72717	8245854		
Mary Marsh	I 1878/Mockingl	us 72717	824-5015		
ES Markal	18781 Mockinschie	72717	824-5075		
Frede Karth	20443 Emilar	an Hully	848-3370		
Janie Watker	20525 Huy \$19	Junoulle 70104	848-0108		
Carl M. Con	15783 elydeRd	72717	848.2933		
Daroely Mit	o in	/ c ,	٠,٠		
Rela Hald	20 16342 Chyderd	727/7	848-3201		
Wonng Hu	n 16322 Dreasy	elles · 72717	848-3531		
gan Davis	1649961EAS4	121117	848-324,		
Str. Jun	11511 NEW inte	72744	824-0079		
hánd Kozd	158385. hwy 45	727/7	8243-44		
De ten	no PD Box 16 Come	727/7	824-241		
Jant Dice	- 19737 1. Skyl	W 72717	846 360		
Londa Hlo	n 15269 S Hwy4	72717	824-6011		

Community Meeting Roster

Postal Service Respresentive (N	ames and Titles):		Date: 06/22/2011 Time 5:30
		· ·	(10
Total Number of Customers Pres	· · · · · · · · · · · · · · · · · · ·	Place: Old Caneh	
This document will be placed i public inspection.	n an administrative record that,	, if discontinuance goes for	ward, becomes available for
Names of Customers Present:			
Name	Mailing Address (optional)	Zip Code	Phone Number
Clint Parker	P.O. BOX 127	72712	824-2412
Diana Thompson	POBOX 125	フュフノク	824-7761
Crusial Taylor	16499	27717	848-3241
Betty Colhuro	15398 5. Ar. 43	72717	824-5452
Genger Royal	157385 an Hayus	72717	824-3444
Suil Show	Ro. Boy 66	72717	824-5060
ALJONE	,		
Marie Evan	P.O. Boy 5-5	72717	
Rubert Campbell	12857 HWY 459	72744	824-5736
Joy Benjon	15339 Clyde	727/1	0
<u> </u>			
NAME OF THE OWNER OF THE OWNER OF THE OWNER OF THE OWNER OF THE OWNER OF THE OWNER OF THE OWNER OF THE OWNER OWNER OF THE OWNER OWNE			

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Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns

Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

2. Concern (UnFavorable):

Customers were concerned about the loss of a gathering place and an information center.

Response

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

3. Concern (UnFavorable):

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

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06/09/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

This office is vacant and earns 1.3 hrs per day. Canehill is an unincorporated community in Cane Hill Township, Washington County, Arkansas, United States. Canehill is on Arkansas Highway 45 about 25 miles (40 km) southwest of Fayetteville and 7 miles (11 km) east of the Oklahoma border. Considered a postal designation (ZIP code 72717), the population of the ZCTA was 847[1] at the 2000 census. It is part of the Fayetteville—Springdale—Rogers, AR-MO Metropolitan Statistical Area.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Old Canehill College Building on 06/22/2011 from 5:30 to 6:30 to answer questions and provide information about our service.

If you have any questions, you may contact Jackie Stubitsch at (501) 228-4171.

Thank you for your assistance.

Sincerely,

DIANE TINDLE

Manager, Post Office Operations



· · · · · · · · · · · · · · · · · · ·								
A. Office	2							
Name:	CANEHIL	CANEHILL				State: AR	Zip	Code: 72717
Area:	SOUTHW	EST			District:	ARKANSAS PFC		
	sional Distri				County:	Washington	- 0.450	
EAS Gra	ide:	55				Finance Number	er: <u>04153</u>	
Post Office	ce:		Classified Station			Classified Branch		СРО 🗍
This form	n is a place	holder for nu	mber 27. There was not a	petition re	ecieved.			
Prepare	ed by:	Jackie Stubi	tsch				Date:	06/27/2011
Title:		ARKANSAS	PFC Post Office Review	Coordinat	tor			
Tele No	o:	(501) 228-4	171				Fax No:	(650) 577-5059



				····	101.014				
A. Office	1								
Name:	CANEHILL				State: AR	Zip C	ode: <u>72717</u>		
Area:	SOUTHWI				District:	ARKANSAS PFC	<u> </u>	041530	
Congress EAS Grad	essional District:	t: AR03 55	<u> </u>		County:	WASHINGTON Finance Number:	r: 041530		
				_					
Post Offic	ce:		Classified Station			Classified Branch		СРО 🗌	
			•						
-									
I his torm	is a place r	holder for nur	mber 28. There was no C	ongression	nai inquiry	/.			
Prenarer	d by:	Jackie Stubit	tsch				Date:	09/06/2011	
Prepared		Jackie Stubit		Coordinate	or .	1.1121	Date:	09/06/2011	
Prepared Title:	· :		PFC Post Office Review	Coordinate	or		Date: Fax No:	<u>09/06/2011</u> (650)	

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Proposal Checklist

Section I	Responsiveness to Community Postal Needs
V	Tell what we are doing and why.
	Is reason for discontinuance justified and documented in the record?
	If suspended, what type of alternate service customers are now receiving?
0/	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter
/_	users.
	Last three fiscal years of revenue and revenue units.
	Decline in service workload/reduction in EAS level, if appropriate.
	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
	Information on petitions and congressional inquiries included with Postal Service responses.
	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
	Was Post Office used as meeting place?
	Was Post Office a shelter for a bus stop?
	Did the Post Office have a public bulletin board?
	Were government forms available at the Post Office?
	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
	What is the historical value of the office?
	is an address change necessary?
	Will the community identity be preserved?
	What are the growth trends (flat, up, down)?
	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

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Section IV	Economic Savings
	A statement of annual equipme includes a breakdown as follows:
	A statement of annual savings includes a breakdown as follows: Postmaster salary (EAS- Minimum, no COLA) \$ 27026
	
	7.030
	Total annual costs \$ 36500
	Less estimated cost of replacement service
	Total annual savings \$ 36 500
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.
	Is postmaster salary based on the minimum salary without COLA?
	Does postmaster salary reflect the current office evaluation?
Section V	Other Factors
	The Postal Service has identified no other factors for consideration (if appropriate).
	List other factors as appropriate.
	Other factors when replacement service is a CPO.
Section VI	Summary
	The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.
Section VII	Notices
	Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.
Checklist Completed By:	oSn Dr 9-6-11
Investigative Coordina or	Date
Reviewed and Certified By:	Date 9-6-11
District PO Review Coordinator	Date



06/28/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the CANEHILL Post Office Docket No. 1356857

This is to advise you that on 06/29/2011, I will post for public comment a proposal to close the CANEHILL Post Office in WASHINGTON, Congressional District No. AR03.

If you have any questions, please call JACKIE STUBITSCH District Review Coordinator at (501) 228-4171.

DAVID CAMP District Manager

ARKANSAS PFC District

cc: Manager, Customer Service Operations

Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



06/28/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

CANEHILL Proposal

Docket No. 1356857 - 72717

Please post the enclosed proposal to close the CANEHILL Post Office in the lobby. The proposal must be posted in a prominent place from 06/29/2011 through close of business on 08/30/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (501) 228-4171.

JACKIE STUBITSCH

Post Office Review Coordinator

ARKANSAS PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms Official Record Dockst: 1356857 - 72717 Item Nhr: 32 Page Nhr: 1

Date of Posting: 06/29/2011

Date of Removal: 08/30/2011



UNITED STATES POSTAL SERVICE

HIVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE CAMERILL, AR POST OFFICE AND CONTINUE TO PROVIDE BERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Canahii Post Office:

The Postal Service is considering the close of the Canehill Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/29/2011 through 08/30/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Canehill Post Office and Lincoln Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

For more Information, you may call JACKIE STUBITSCH at (501) 228-4171 or write-to the above address.

Thank you for your assistance.

DIANE TINDLE 420 NATURAL RESOURCES DR

LITTLE ROCK, AR 72205-4100

Date of Posting: 06/29/2011

12744 - 9998

'JUN 2 9 2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE CANEHILL, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Canehill Post Office:

The Postal Service is considering the close of the Canehill Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/29/2011 through 08/30/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Canehill Post Office and Lincoln Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.

DIANE TINDLE

420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

Date of Posting: 06/29/2011

Posting Round Date:

Date of Removal: 08/30/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE CANEHILL, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1356857 - 72717

Date of Posting; 06/29/2011

Posting Round Date:

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Date of Removal: 08/30/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE CANEHILL, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1356857 - 72717

Date of Posting: 06/29/2011



Date of Removal: 08/30/2011



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE CANEHILL, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Canehill Post Office:

The Postal Service is considering the close of the Canehill Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/29/2011 through 08/30/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Canehill Post Office and Lincoln Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.

DIANE TINDLE

420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100 Docket: 1356857 - 72717 Item Nbr: 33 Page Nbr: 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Canehill, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Lincoln Post Office, located four miles away.

The postmaster position became vacant when the postmaster passed away on October 16, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This office is vacant and earns 1.3 hrs per day. Canehill is an unincorporated community in Cane Hill Township, Washington County, Arkansas, United States. Canehill is on Arkansas Highway 45 about 25 miles (40 km) southwest of Fayetteville and 7 miles (11 km) east of the Oklahoma border. Considered a postal designation (ZIP code 72717), the population of the ZCTA was 847[1] at the 2000 census. It is part of the Fayetteville—Springdale—Rogers, AR-MO Metropolitan Statistical Area.

The Canehill Post Office, an EAS-55 level, provides service from 08:30 - 15:00 Monday - Friday , 08:30 - 12:00 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 191 post office box or general delivery customers and 329 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged three transaction(s) accounting for three minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$15,318 (40 revenue units) in FY 2008; \$10,284 (27 revenue units) in FY 2009; and \$7,905 (21 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 22, 2011, representatives from the Postal Service were available at Old Canehill College Building to answer questions and provide information to customers. 44 customer(s) attended the meeting.

On June 09, 2011, 379 questionnaires were distributed to delivery customers of the Canehill Post Office. Questionnaires were also available over the counter for retail customers at the Canehill Post Office. 89 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 14 favorable, 46 unfavorable, and 29 expressed no opinion.

One congressional inquiry was received on June 06, 2011.

Response:

If this proposal is implemented, delivery and retail services will be provided by the Lincoln Post Office, an EAS-18 level office. Window service hours at the Lincoln Post Office are from 9:00 to 4:00, Monday through Friday, and 8:30 to 10:30 on Saturday. There are 571 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

۱.	Concern:	Customers were concerned about having to travel to another Post Office for service.
	Response:	Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
2.	Concern:	Customers were concerned about mail security.
	Response:	Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
3.	Concern:	Customers were concerned about senior citizens.

Camer service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.

Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more

information.

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Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
 Customers opting for carrier service will have 24-hour access to their mail.
 Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
 Customers opting for carrier service will not have to pay post office box fees.
 Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
 Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
 A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Canehill is an unincorporated community located in Washington County. The community is administered politically by Washington County. Police protection is provided by the Washington County. Fire protection is provided by the Lincoln Fire Dept. The community is comprised of self-employed, farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Canehill Pres Church, Canehill Car LOt Canehill Kite Festival AEMTA Vendors . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Canehill Post Office will be available at the Lincoln Post Office. Government forms normally provided by the Post Office will also be available at the Lincoln Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:	Customers expressed concern for loss of community identity.
Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2. Concern:	Customers were concerned about the loss of a gathering place and an information center.
Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in tow
3. Concern:	Customers felt the loss of a Post Office would have a detrimental effect on the business community.
Response:	Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster passed away on October 16, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 36,500 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 23,026 \$ 7,714 <u>+ \$ 5,760</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 36,500 <u>- \$ 0</u>
Total Annual Savings	<u>\$ 36.500</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Canehill, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Lincoln Post Office, located four miles away.

The postmaster passed away on October 16, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Canehill Post Office provided delivery and retail service to 191 PO Box or general delivery customers and 329 delivery route customers. The daily retail window transactions averaged three. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$36,500 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

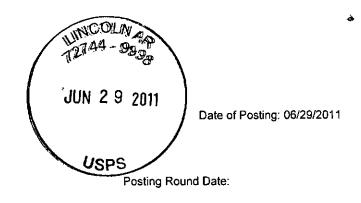
- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Canehill Post Office and Lincoln Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

DIANE TINDLE
Manager, Post Office Operations

06/29/2011

Date



Date of Removal: 08/30/2011



PROPOSAL TO CLOSE
THE CANEHILL, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1356857 - 72717

Docket: 1356857 - 72717 Item Nbr: 33 Page Nbr: 2

1. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Canehill, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Lincoln Post Office, located four miles away.

The postmaster position became vacant when the postmaster passed away on October 16, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This office is vacant and earns 1.3 hrs per day. Canehill is an unincorporated community in Cane Hill Township, Washington County, Arkansas, United States. Canehill is on Arkansas Highway 45 about 25 miles (40 km) southwest of Fayetteville and 7 miles (11 km) east of the Oklahoma border. Considered a postal designation (ZIP code 72717), the population of the ZCTA was 847[1] at the 2000 census. It is part of the Fayetteville—Springdale—Rogers, AR-MO Metropolitan Statistical Area.

The Canehill Post Office, an EAS-55 level, provides service from 08:30 - 15:00 Monday - Friday, 08:30 - 12:00 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 191 post office box or general delivery customers and 329 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged three transaction(s) accounting for three minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$15,318 (40 revenue units) in FY 2008; \$10,284 (27 revenue units) in FY 2009; and \$7,905 (21 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s):

On June 22, 2011, representatives from the Postal Service were available at Old Canehill College Building to answer questions and provide information to customers. 44 customer(s) attended the meeting.

On June 09, 2011, 379 questionnaires were distributed to delivery customers of the Canehill Post Office. Questionnaires were also available over the counter for retail customers at the Canehill Post Office. 89 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 14 favorable, 46 unfavorable, and 29 expressed no opinion.

One congressional inquiry was received on June 06, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Lincoln Post Office, an EAS-18 level office. Window service hours at the Lincoln Post Office are from 9:00 to 4:00, Monday through Friday, and 8:30 to 10:30 on Saturday. There are 571 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customers were concerned about having to travel to another Post Office for service.
	Response:	Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
2.	Concern:	Customers were concerned about mail security.
	Response:	Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
3.	Concern:	Customers were concerned about senior citizens.
	Response:	Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and

information.

retail services to roadside mailboxes or Centralized Box Units.

Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more

Docket: 1356857 - 72717 Item Nbr: 33 Page Nbr: 3

6.

Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
 Customers opting for carrier service will have 24-hour access to their mail.
 Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
 Customers opting for carrier service will not have to pay post office box fees.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
 Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
 A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Canehill is an unincorporated community located in Washington County. The community is administered politically by Washington County. Police protection is provided by the Washington County. Fire protection is provided by the Lincoln Fire Dept. The community is comprised of self-employed, farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Canehill Pres Church, Canehill Car LOt Canehill Kite Festival AEMTA Vendors . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Canehill Post Office will be available at the Lincoln Post Office. Government forms normally provided by the Post Office will also be available at the Lincoln Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customers expressed concern for loss of community identity.
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2.	Concern:	Customers were concerned about the loss of a gathering place and an information center.
	Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town
3.	Concern:	Customers felt the loss of a Post Office would have a detrimental effect on the business community.
	Response:	Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster passed away on October 16, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 36,500 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,026
Fringe Benefits @ 33.5%	\$ 7,714
Annual Lease Costs	<u>+</u> \$ 5,760
Total Annual Costs	\$ 36,500
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 36,500</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Canehill, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Lincoln Post Office, located four miles away.

The postmaster passed away on October 16, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

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VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Canehill Post Office and Lincoln Post Office during normal office hours.
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06/29/2011 Date

USPS

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DIANE TINDLE

Manager, Post Office Operations

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet					
_	ract oneet			05/27/2011	
2. Post Office Name		 State and ZIP + 4 Cod AR, 72717-9998 	ie		
CANEHILL 4. District, Customer Service 5. Are	a, Customer Service	6, County	7. Congress	Ional District	
ARKANSAS PFC SOU	THWEST	Washington	AR03		
8. Reason for Proposal to Discontinue This office is vacant and earns 1.3 hrs per day. Canehill is an unincorporated community in Cane Hill Township, Washington County, Arkansas, United States. Canehill is on Arkansas Highway 45 about 25 miles (40 km) southwest of Fayetteville and 7 miles (11 km) east of the Oklahoma border. Considered a postal designation (21P code 72717), the population of the ZCTA was 847[1] at the 2000 census. It is part of the Fayetteville—Springdale—Rogers, AR-MO Metropolitan Statistical Area.		teason and Date)	10. Proposed Permane	Alternate Service	
11. Staffing			12. Hours of Service		
a. PM PM PM Vacancy Re Occupied 10/16/2009	eason & Date: passed away	a. Time M-F 08:30 - 15:00	Sat 08:30 - 12:00	Total Window Hours Per Week	
b. OIC Career	Non-Career	a, Lobby Time M-F 24 hrs	Sat 24 hrs	36.00	
d. No of Clerks- 0 No of Career- 0 No e. No of Others- 1 No of Career- 0 No	owngraded from EAS-55 a of Non-Career- 0 a of Non-Career- 1				
13. Number of Custome	ers Served		14. Daily Volume (Pieces)	
a. General Delivery	0	Types of Mail	Received	Dispatched	
b. P.O. Box	191	a. First-Class		11	
c. City Delivery	0	b. Newspaper	18	0	
d. Rural Delivery	310	c. Parcel	l	0.	
e. Highway Contract Route Box	19	d. Other	<u> </u>	0	
f. Total	520	e. Total	95	11	
g. No. Receiving Duplicate Service	0	f. No. of Postage Meters		<u>. o]</u>	
h, Average No. Daily Transactions	2.90	g. No. of Permits	1	0	
Finances a, FY 2008 2009 2010		Receipts \$ 15,318 \$ 10,284 \$ 7,905	b. EAS Step 1 PM Basic Salary (no Cola) \$ 23026	c. PM Fringe Benefits (33.5% of b.) \$7,714	
16a, Quarters					
Postal Owned 30-day cancellation clause? Yes	-	cted? Yes N	o (if Yes, must vacate by)	ase \$ 5760	
Located in: Business Home 16b. Explain:	Other Su	itable atternate quarters av	railable? Yes	No	
rVa		· •			
17. Schools, Churches and Organization in S Canehill Pres Church	ervice Area; No: 1	Name LINCOLN Window Service Hours: N	A-F 24 hrs S	Miles Away 4.0 (AT 8:30 to 10:30 (AT 24 hrs	
18. Businesses in Service Area:	No: 3	20. Nearest Post Office	(if different from above):		
Canehill Car LOt Canehill Kite Festival AEMT.	A Vendors	Name LINCOLN Window Service Hours: N Lobby Hours: N PO Boxes Available: 5	EAS 18 Level 5	Miles Away 4.0 SAT 8:30 to 10:30 SAT 24 hrs	
Printed Name and Title	21. Prep	ared by			
Printed Name and Title JACKIE STUBITSCH		Signature JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171	
PO Discontinuance Coordinator Name	Telephone No. AC ()	Location			
JACKIE STUBITSCH	(501) 228-4171	LITTLE ROCK, AR			

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CANEHILL Post Office.

Post OII	ince.	
1.	Effect on Your Postal Services. Describe any believe the proposal would have on the regular	favorable or unfavorable effects you rity or effectiveness of your postal services.
2.	Effect on Your Community. Please describe you believe the proposal would have on your	
3.	Other Comments. Please provide any other value of Postal Service should consider in deciding when the state of the state o	views or information that you believe the ether to adopt the proposal.
Name o	of Postal Customer	Signature of Postal Customer
Mailing	g Address .	
City, St	State, and ZIP Code	Date



09/06/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/30/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

JACKIE STUBITSCH
Post Office Review Coordinator
420 NATURAL RESOURCES DR

LITTLE ROCK, AR 72205-4100



A. Office								
Area: 3		AR03			District: County:	State: AR ARKANSAS PFC WASHINGTON		Code: <u>72717</u>
EAS Grade	:	55				Finance Number	er: <u>04153</u>	30
Post Office:		2	Classified Station			Classified Branch		СРО 🗍
This form is	a place ho	lder for num	nber 36. The round dated	d copies of	the propo	osal have been receive	ed.	
			:					
Prepared b	_	ckie Stubits					Date:	09/06/2011
Title:	<u> </u>	RKANSAS F	PFC Post Office Review	Coordinate	or			
Tele No:	(5	01) 228-417	71				Fax No:	(650) 577-5059

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NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 09/06/2011

Postal Customers of the Canehill Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Canehill Post Office, which was posted 06/29/2011 through 08/30/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Canehill Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

DIANE TINDLE

420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100



09/06/2011

ROY G RINEHART

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Canehili Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

no address given

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

Diane Tindle Manager, Post Office Operations

420 Natural Resources Dr

Little Rock, AR, 72205-4100

My name is Roy G. Rinehart. I live in the Cane Hill area and am a retired rural mail carrier. I carried mail for Route 1 Cane Hill, Route 1 Prairie Grove and Route 1 Lincoln. When 911 came into being all postal patrons were told to use their 911 address for mail delivery. The local telephone company printed these in the phone books which then became a reference source for addressing mail.

With the advent of automation, all mail with a Cane Hill address and Zip of 72717 was sent on the route. If the addressee had a Post Office box and no roadside box the mail went back to Lincoln as undeliverable if the item had a 911 physical address. Even though the items had a 72717 Zip Code this mail was not sent to Cane Hill for disposition, but summarily "returned to sender" by the Lincoln Post Office. This was the fate of hundreds of pieces of mail.

At one time the Postal Bulletin stated that if an employee knew where a piece of mail could be delivered to a customer it was delivered no matter what the address.

Many phone calls and complaints arose, but to no avail and some patrons were told to erect a mail box if they wanted their mail delivered in a timely manner. Coincidentally, this would credit the Lincoln Post Master and rural carrier with more stops, more mail to count and more revenue.

When the route was changed, the Cane Hill Post Office lost box customers and ceased to be an intermediate stop, thus losing more revenue for Cane Hill, but shifting revenue to Lincoln. "Follow the money trail" applies here and it has been the Lincoln Post Office's agenda at the expense of Cane Hill patrons. In the recent letter sent to Cane Hill postal patrons it mentioned a declining workload. It is painfully obvious why: evidently route stamp sales are also credited to Lincoln and not Cane Hill.

Since the retirement of Postmasters like Ruth Parker in Lincoln and Joe Parks in Prairie Grove people have complained that service is not what it was. Personnel do not seem interested in serving customers and going the extra mile. It would seem the primary goal is suffering through two more weeks and getting a pay check.

The new breed of postal authority prefers offices run in a Gestapo-like manner to assure everyone knows who the boss is. Perhaps this has spawned the violence which has erupted at various postal locations. It would seem modern management has lost touch with the caring customer service which has been the tradition of the Cane Hill Post Office.

I do not know if it is greed, hatefulness, lack of common sense, or automation, but USPS should have seen the writing on the wall. They spent millions on sorting equipment which now has little to sort when they should have fostered pride in a job well done and great customer service.

Hand-written, stamped mail may be fading, but there are still plenty of us old timers left who can read and write cursive and we don't think the Cane Hill Post Office should be closed for all the wrong reasons.

Koy & Sinehart

OPERATIONS PROGRAMS SUPPORT 420 NATURAL RESOURCES DR



NO POSTAGE
NECESSARY
IF MAILED
IN THE

Please DO NOT read this letter at the Community meeting as I do not want things to get out of hand; however, if steps are not taken to rectify the situation and possible closure of the Cane Hill Office it will be sent to State and Federal official and the news media. If this happens I feel that retribution will take place and would if something were to happen, it will have been documented.

nt

PAGE

78-6

Docket: 1356857 - 72717 Item Nbr: 39 Page Nbr: 1



A. Office	<u>e</u>								
Name:	CANEHI						State: AF	Zip	Code: 72717
Area:		SOUTHWEST			District:	ARKANSAS PFC			
EAS Gra	sional Distr	iÇĽ	AR03 55			County:	WASHINGTON Finance Numb	Of: 0415	20
			-					er: <u>0415</u>	
Post Offic	Ce:			Classified Station			Classified Branch		CPO _
	•								
This form	is a place	holder	for numb	oer 39. There was no	t a premature	appeal re	eceived.		
Prepared	đ by:	Jackie	Stubitso	h				Date:	00/06/2044
Title:				C Post Office Review	v Coordinato	r		Jaio.	09/06/2011
T-1- 61-									(650)
Tele No:		(201)	228-4171					Fax No:	(650) 577-5059
							· · · · · · · · · · · · · · · · · · ·		

Analysis of 60-Day Posting Comments

Number of comments returned					
Total questionnaires distributed	1				
Favorable comments	0				
Unfavorable comments					
No opinon expressed	0				
Total comments returned 1					
Postal Concerns					
The following postal concerns were expressed					
Concern (UnFavorable): ramblings					
Response: no address given					

Nonpostal Concerns

The following nonpostal concerns were expressed

Date of Posting:	06/29/2011
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Posting Round Date:

Date of Removal: 08/30/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE CANEHILL, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1356857 - 72717

Docket: 1356857 - 72717 Item Nbr: 41 Page Nbr: 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

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4.	Concern:	ramblings
	Response:	no address given

Docket: 1356857 - 72717 item Nbr: 41 Page Nbr: 3

2.

6.

2.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post

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Savings for the Postal Service contribute in the long run to stable postage rates and savings for

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II. EFFECT ON COMMUNITY

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residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community

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2. Concern: Customers were concerned about the loss of a gathering place and

an information center.

Response: Residents may continue to meet informally, socialize, and share

information at the other businesses, churches and residences in town.

Concern:

Customers felt the loss of a Post Office would have a detrimental

effect on the business community.

Response: Businesses generally require regular and effective postal services,

and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local

businesses if the Post Office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster passed away on October 16, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 36,500 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 23,026 \$ 7,714 <u>+ \$ 5,760</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 36,500 <u>- \$ 0</u>
Total Annual Savings	\$ 36,500

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Canehill, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Lincoln Post Office, located four miles away.

The postmaster passed away on October 16, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Canehill Post Office provided delivery and retail service to 191 PO Box or general delivery customers and 329 delivery route customers. The daily retail window transactions averaged three. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$36,500 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Lincoln Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, if a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

DIANE TINDLE Date

Manager, Post Office Operations

U.S. Postel Service 1. Date					
POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet Prepared					
İ		05/27/2011			
2. Post Office Name	-	3. State and ZIP + 4 Coo	le	·	
CANEHILL 4. District, Customer Service 5.	Area, Customer Service	AR, 72717-9998 6. County	17 Congress	sional District	
	SOUTHWEST	WASHINGTON	AR03	SIGNED DISCIPLE	
8. Reason for Proposal to Discontinue		Reason and Date)	10. Proposed Permane	ent Alternate Service	
This office is vacant and earns 1.3 hrs per day. Canehill is an unincorporated commu	No Suspension				
in Cane Hill Township, Washington Count					
Arkansas, United States. Canehill is on Arkansas Highway 45 about 25 miles (40 t	.m)				
southwest of Fayetteville and 7 miles (11 i					
east of the Oktahoma border, Considered postal designation (ZIP code 72717), the	a				
population of the ZCTA was 847[1] at the	2000				
census. It is part of the Fayetteville-Springdale-Rogers, AR-MO	į.		İ		
Metropolitan Statistical Area.					
11. Staff	ing		12. Hours of Service		
		a. Time M-F	Sat	Total	
a. PM PM Vacano	y Reason & Date: passed away	08:30 - 15:00	08:30 - 12:00	Window Hours	
Occupled 10/16/2009				Per Week	
		a. Lobby Time M-F	1 Sat		
b. OIC Career	Non-Career	24 hrs	24 hrs	36.00	
c. Current PM POSITION Level (150)		[
EAS-53	Downgraded from EAS-55		•	•	
d. No of Clarks- 0 No of Career- 0	No of Non-Career- 0				
e. No of Others- 1 No of Career- 0	No of Non-Career- 1				
13. Number of Cust	omers Served		14. Dally Volume (Pieces	3)	
a. General Delivery	1 0	Types of Mail	Received 1	Dispatched	
b. P.O. Box	191	a, First-Class	77	. 11	
c. City Delivery	0	b. Newspaper	 18		
d. Rural Delivery	310	c. Parcel	0	!	
e. Highway Contract Route Box		d. Other	0		
f. Total	520	e. Total	95	11	
g. No. Receiving Duplicate Service	<u></u>	f. No. of Postage Meters		0	
h, Average No. Daily Transactions	2.90	g. No. of Permits	!	0	
Finances a. FY		Receipts	b. EAS Step 1	c. PM Fringe Benefits	
2008		\$ 15,318 \$ 10,284	PM Basic Salar) (no Cota)	(33.5% of b.) \$7,714	
2010		\$ 7,905	\$ 23026	37,714	
	16a, C	tuarters		<u> </u>	
Postal Owned	I normal as a second second		Annualle	t 5760	
- Fostal Owned	Leased (if Leased, Expiration Date)	07/31/2014	Annual Li	ease \$ 5760	
30 day appositation alouse? Ver			- (4V		
30-day cancellation clause? Yes	№ No Evi	cted? Yes M	o (if Yes, must vacate by)		
Lander In Tal Bustones T Name	[] on	Makin allowale and a			
Located In: Business Home	Other St	itable alternate quarters av	ailable? Yes	No	
16b. Explain:					
Na .		T			
17. Schools, Churches and Organization	in Service Area: No: 1	19. Administrative/Eman	ating Office (Proposed):		
Canehill Pres Church		Name LINCOLN	EAS Level 1	8 Miles Away 4.0	
		Window Service Hours: N	1≠ 9:00 to 4:00	SAT 8:30 to 10:30	
		Lobby Hours: N	1-F 24 hrs	SAT 24 his	
	PO Boxes Available: 57	<u>'1</u>			
18. Businesses in Service Area:	No: 3	20. Nearest Post Office	(if different from above):		
Cartehill Car LOt Canehill Kite Festival AE		LINCOLN	EAS 1		
		Name	Level 11	Miles Away 4.0	
_		Window Service Hours: M Lobby Hours: M	LF 9:00 to 4:00	SAT 8:30 to 10:30 SAT 24 hrs	
PO Boxes Available: 571					
21. Prepared by					
rinted Name and Title Signature Telephone No. AC ()					
JACKIE STUBITSCH	110000	JACKIE STUBITSCH		(501) 228-4171	
PO Discentinuance Coordinator Name JACKIE STUBITSCH	Telephone No. AC () (501) 228-4171	Location LITTLE ROCK, AR			
PS Form 4920, June 1993	F				



09/06/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

CANEHILL

Docket Number 1356857 - 72717

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

DAVID CAMP

District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name,	State, ZIP Code:	CANEHILL, AR, 72717-9998	
EAS Level:		55	
District:		ARKANSAS PFC	
County:		WASHINGTON	
Congressional	District:	AR03	
oong codiona			
Proposal:		Close Consolidate	
Reason For P	ropsed:	passed away	
Alternate Serv	ice Proposed:	Highway Contract Route Service	
Customers Aff	ected:		
Post Office (Box:	191	
General Del	ivery:	0	
Rural Route	:	310	
Highway Co	ntract Route (HCR):	19	
City Route:		0	
Intermediate	Rural:	0	
Intermediate	HCR:	0	
Total numb	er of customers:	520	
Date	Action		
Date	Office suspended. Reason suspended:		
	Suspension notice sent to Headquarters.		
10/16/2009	Postmaster vacancy occurred. Reason: passed awa		
05104/0044	OIC: Career: 0 Noncareer: 1 Other Employee	s: 1	
05/04/2011	District manager authorization to study. Questionnaires sent to customers. Number sent: 37	9 Number Returned: 89	
06/09/2011	Analysis: Favorable 14 Unfavorable 46 No Opin		
	Petition received. Number of signatures: 0		
	Concerns expressed: Congressional inquiry received: No		
	Concerns expressed:		
06/28/2011	Proposal and checklist sent to district for review. Covernment Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920).		
06/28/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).		
06/28/2011	Proposal and invitation for comments posted and round-dated.		
09/06/2011	Proposal and invitation for comments removed and	round-dated.	
	Comment Analysis: Favorable 0 Unfavorable 1 No Opinion 0 1		
None	Premature PRC appeal received.		
05/27/2011	Concerns expressed: Updated PS Form 4920 completed (if necessary).		
09/06/2011	Certification of the official record.		
	District transmittal of official record to vice president	t, Delivery and Retail, and copy of transmittal letter to vice	
	president, Area Operations.		
	Headquarters logged in official record (option entry) Record returned to district for additional considerations Record returned to district for additional considerations.		
	Record returned as not warranted.		
	Final determination posted at affected office(s) and	round-dated.	
	Final determination removed and round-dated. Postal Bulletin Post Office Change Announcement	arm cont to Hondayarters	
	No appeals letter received from Headquarters.	onn sent to readquarters.	
	Appeal to PRC received.	-	
	PRC opinion received on appeal:	200 1864	
	Affirmed: Remanded: US Address management systems notified to updated	SPS Withdrawn:	
	Discontinuance announced in Postal Bulletin No.:	Effective date:	
Review Coordin	nator/person most familiar with the case:		
	·	(504) 000 4474	
	JACKIE STUBITSCH Name/Titte	(501) 228-4171 Telephone Number	
		·	
	JACKIE STUBITSCH District Post Office Review Coordinator	(501) 228-4171	
	Pistrict Lost Office Payles Cooldinatol	Telephone Number	



09/06/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Canehill Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jackie Stubitsch, Post Office Review Coordinator, at (501) 228-4231 or Diane Tindle Manager Post Office Operations.

DAVID CAMP

DISTRICT MANAGER

420 NATURAL RESOURCES DR

LITTLE ROCK, AR 72205-4100

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4G/P1356857.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)

Docket: 1356857 - 72717 Item Nbr: 46 Page Nbr: 1

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the CANEHILL was received by 09/11/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.



Date of Posting: 09/29/2011

Date of Removal: 10/31/2011





FINAL DETERMINATION TO CLOSE THE CANEHILL, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1356857 - 72717

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

Concern:

The Postal Service is issuing the final determination to close the Canehill, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Lincoln Post Office, located four miles away.

The postmaster position became vacant when the postmaster passed away on October 16, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: This office is vacant and earns 1.3 hrs per day. Canehill is an unincorporated community in Cane Hill Township, Washington County, Arkansas, United States. Canehill is on Arkansas Highway 45 about 25 miles (40 km) southwest of Fayetteville and 7 miles (11 km) east of the Oklahoma border. Considered a postal designation (ZIP code 72717), the population of the ZCTA was 847[1] at the 2000 census. It is part of the Fayetteville-Springdale-Rogers, AR-MO Metropolitan Statistical Area.

The Canehill Post Office, an EAS-55 level, provides service from 08:30 - 15:00 Monday - Friday , 08:30 - 12:00 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 191 post office box or general delivery customers and 329 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged three transaction(s) accounting for three minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$15,318 (40 revenue units) in FY 2008; \$10,284 (27 revenue units) in FY 2009; and \$7,905 (21 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 22, 2011, representatives from the Postal Service were available at Old Canehill College Building to answer questions and provide information to customers. 44 customer(s) attended the meeting.

On June 09, 2011, 379 questionnaires were distributed to delivery customers of the Canehill Post Office. Questionnaires were also available over the counter for retail customers at the Canehill Post Office. 94 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 15 favorable, 49 unfavorable, and 30 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Lincoln Post Office, an EAS-18 level office. Window service hours at the Lincoln Post Office are from 9:00 to 4:00, Monday through Friday, and 8:30 to 10:30 on Saturday. There are 571 post office boxes available.

The proposal to close the Canebill Post Office was posted with an invitation for comment at the Canebill Post Office and Lincoln K

	st Office from June 29, 2011 to August 30, 2011. The follo tod:	wing additional concerns were received during the proposal posting
1.	Concern:	Customers were concerned about having to travel to another Post Office for service.
	Response:	Services provided at the Post Office will be available from the carrier and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
2.	Concern:	Customers were concerned about mail security.
	Response:	Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
3.	Concern:	Customers were concerned about senior citizens.
	Response:	Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

ramblings

Response:

no address given

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Concern:

Canehill is an unincorporated community located in WASHINGTON County. The community is administered politically by Washington County. Police protection is provided by the Washington County. Fire protection is provided by the Lincoln Fire Dept. The community is comprised of self-employed, farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Canehill Pres Church, Canehill Car LOt Canehill Kite Festival AEMTA Vendors . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Canehill Post Office will be available at the Lincoln Post Office. Government forms normally provided by the Post Office will also be available at the Lincoln Post Office or by contacting your local government agency.

Customers expressed concern for loss of community identity

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

١.	Concern.	Customers expressed concern for loss of community identity.
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2.	Concern:	Customers were concerned about the loss of a gathering place and an information center.
	Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
3.	Concern:	Customers felt the loss of a Post Office would have a detrimental effect on the business community.
	Response:	Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster passed away on October 16, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 36,500 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 23,026 \$ 7,714 <u>+ \$ 5,760</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 36,500 <u>- \$ 0</u>
Total Annual Savings	<u>\$ 36.500</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Canehill, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Lincoln Post Office, located four miles away.

The postmaster passed away on October 16, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Canehill Post Office provided delivery and retail service to 191 PO Box or general delivery customers and 329 delivery route customers. The daily retail window transactions averaged three. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$36,500 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Canehill Post Office and Lincoln Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Canehill Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Canehill Post Office and Lincoln Post Office during normal office hours.

- Bank Lank	09/26/2011
Dean J Granholm Vice President of Delivery and Post Office Operations	Date



Date of Posting: 09/29/2011

Date of Removal: 10/31/2011

FINAL DETERMINATION TO CLOSE THE CANEHILL, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1356857 - 72717



09/29/2011

OFFICER-IN-CHARGE/POSTMASTER Canehill Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Canehill Post Office Final Determination Docket No. 1356857 - 72717

Please post in the lobby the enclosed final determination to close the Canehill Post Office. The final determination must be posted in a prominent place from 09/29/2011 through close of business on 10/31/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/01/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (501) 228-4231.

Sincerely,

JACKIE STUBITSCH

POST OFFICE REVIEW COORDINATOR

420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100 Docket: 1356857 - 72717 Item Nbr: 48 Page Nbr: 2

Enclosures:

Final Determination Official Record



09/26/2011

DISTRICT MANAGER 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

ATTENTION: Post Office Review Coordinator SUBJECT: Final Determination- CANEHILL

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

erkelu.

Thank you for your assistance.

Dean J Granholm

Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:

Vice President, Area Operations, SOUTHWEST Area